



National Tracking Poll #2110131  
October 21-23, 2021

*Crosstabulation Results*

*Methodology:*

This poll was conducted between October 21-October 23, 2021 among a sample of 2201 Adults. The interviews were conducted online and the data were weighted to approximate a target sample of Adults based on gender, educational attainment, age, race, and region. Results from the full survey have a margin of error of plus or minus 2 percentage points.

# Table Index

1	<b>Table MCHE1:</b> <i>As you may know, telehealth services deliver health care and health information via remote technologies such as Zoom or Skype. Have you ever used telehealth services?</i>	4
2	<b>Table MCHE2:</b> <i>What kind of telehealth services have you used?</i>	9
3	<b>Table MCHE3:</b> <i>How was your experience using a telehealth platform compared to in-person health care services?</i>	13
4	<b>Table MCHE4_1:</b> <i>How well do the following words describe your experience with telehealth? Easy</i>	16
5	<b>Table MCHE4_2:</b> <i>How well do the following words describe your experience with telehealth? Affordable</i>	19
6	<b>Table MCHE4_3:</b> <i>How well do the following words describe your experience with telehealth? Fast</i>	22
7	<b>Table MCHE4_4:</b> <i>How well do the following words describe your experience with telehealth? Friendly</i>	25
8	<b>Table MCHE4_5:</b> <i>How well do the following words describe your experience with telehealth? Informational</i>	28
9	<b>Table MCHE4_6:</b> <i>How well do the following words describe your experience with telehealth? Comfortable</i>	31
10	<b>Table MCHE4_7:</b> <i>How well do the following words describe your experience with telehealth? Impersonal</i>	34
11	<b>Table MCHE4_8:</b> <i>How well do the following words describe your experience with telehealth? Uncomfortable</i>	37
12	<b>Table MCHE4_9:</b> <i>How well do the following words describe your experience with telehealth? Rushed</i>	40
13	<b>Table MCHE4_10:</b> <i>How well do the following words describe your experience with telehealth? Stressful</i>	43
14	<b>Table MCHE4_11:</b> <i>How well do the following words describe your experience with telehealth? Expensive</i>	46
15	<b>Table MCHE4_12:</b> <i>How well do the following words describe your experience with telehealth? Confusing</i>	49
16	<b>Table MCHE5:</b> <i>How convenient or inconvenient was the billing and payment process, specifically when using telehealth services?</i>	52
17	<b>Table MCHE6:</b> <i>Were you prescribed medication by a health care professional through a telehealth platform?</i>	56

18	<b>Table MCHE7:</b> <i>Compared with in-person visits with a physician, did you receive your prescribed medication:</i> . . . . .	59
19	<b>Table MCHE8:</b> <i>As you may know, the use of digital health tools like telemedicine increased during the COVID-19 pandemic. How convenient or inconvenient do you believe digital health tools are for your health needs?</i> . . . . .	62
20	<b>Table MCHE9:</b> <i>Moving forward, would you generally prefer to use telehealth services or see a doctor in person for your health needs?</i> . . . . .	66
21	<b>Summary Statistics of Survey Respondent Demographics</b> . . . . .	71

## Crosstabulation Results by Respondent Demographics

**Table MCHE1:** As you may know, telehealth services deliver health care and health information via remote technologies such as Zoom or Skype. Have you ever used telehealth services?

Demographic	Yes, I used telehealth services before the COVID-19 pandemic		Yes, I used telehealth services during the COVID-19 pandemic		Yes, I used telehealth services both before and during the COVID-19 pandemic		No, I have never used telehealth services		Total N
	%	(N)	%	(N)	%	(N)	%	(N)	
Adults	9%	(197)	37%	(822)	5%	(118)	48%	(1063)	2201
Gender: Male	12%	(127)	36%	(386)	5%	(54)	47%	(495)	1062
Gender: Female	6%	(70)	38%	(436)	6%	(64)	50%	(569)	1139
Age: 18-34	12%	(80)	38%	(247)	5%	(34)	45%	(295)	655
Age: 35-44	15%	(52)	34%	(123)	6%	(22)	45%	(160)	358
Age: 45-64	7%	(49)	40%	(303)	6%	(47)	47%	(352)	751
Age: 65+	4%	(16)	34%	(149)	3%	(15)	59%	(256)	436
GenZers: 1997-2012	12%	(20)	39%	(65)	4%	(7)	45%	(76)	167
Millennials: 1981-1996	13%	(95)	36%	(260)	6%	(42)	45%	(321)	718
GenXers: 1965-1980	9%	(52)	39%	(227)	6%	(36)	46%	(270)	586
Baby Boomers: 1946-1964	4%	(28)	37%	(241)	5%	(34)	53%	(340)	644
PID: Dem (no lean)	11%	(102)	40%	(363)	5%	(46)	43%	(390)	901
PID: Ind (no lean)	6%	(37)	37%	(241)	7%	(42)	50%	(326)	647
PID: Rep (no lean)	9%	(58)	33%	(218)	5%	(30)	53%	(347)	654
PID/Gender: Dem Men	17%	(77)	37%	(169)	6%	(26)	41%	(188)	460
PID/Gender: Dem Women	6%	(25)	44%	(194)	4%	(20)	46%	(201)	440
PID/Gender: Ind Men	6%	(18)	39%	(117)	5%	(17)	50%	(151)	302
PID/Gender: Ind Women	6%	(19)	36%	(124)	7%	(26)	51%	(176)	345
PID/Gender: Rep Men	11%	(32)	34%	(101)	4%	(11)	52%	(156)	300
PID/Gender: Rep Women	7%	(26)	33%	(118)	5%	(19)	54%	(191)	354
Ideo: Liberal (1-3)	10%	(69)	43%	(286)	5%	(35)	41%	(269)	658
Ideo: Moderate (4)	8%	(57)	37%	(256)	7%	(47)	49%	(342)	702
Ideo: Conservative (5-7)	9%	(61)	35%	(245)	4%	(30)	52%	(368)	705

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**Table MCHE1:** *As you may know, telehealth services deliver health care and health information via remote technologies such as Zoom or Skype. Have you ever used telehealth services?*

Demographic	Yes, I used telehealth services before the COVID-19 pandemic		Yes, I used telehealth services during the COVID-19 pandemic		Yes, I used telehealth services both before and during the COVID-19 pandemic		No, I have never used telehealth services		Total N
	%	(N)	%	(N)	%	(N)	%	(N)	
Adults	9%	(197)	37%	(822)	5%	(118)	48%	(1063)	2201
Educ: < College	8%	(121)	35%	(535)	4%	(63)	53%	(794)	1513
Educ: Bachelors degree	10%	(46)	40%	(179)	8%	(36)	41%	(183)	444
Educ: Post-grad	13%	(31)	44%	(108)	8%	(19)	35%	(86)	244
Income: Under 50k	7%	(95)	35%	(443)	4%	(56)	53%	(670)	1264
Income: 50k-100k	9%	(60)	42%	(266)	5%	(32)	44%	(281)	640
Income: 100k+	14%	(42)	38%	(113)	10%	(30)	38%	(112)	298
Ethnicity: White	9%	(154)	38%	(648)	5%	(94)	48%	(827)	1722
Ethnicity: Hispanic	9%	(31)	43%	(151)	5%	(17)	43%	(151)	350
Ethnicity: Black	11%	(30)	37%	(101)	5%	(14)	47%	(130)	274
Ethnicity: Other	6%	(13)	36%	(74)	5%	(11)	52%	(106)	204
All Christian	10%	(105)	37%	(382)	6%	(63)	47%	(481)	1031
All Non-Christian	8%	(10)	50%	(63)	2%	(2)	40%	(51)	127
Atheist	15%	(17)	40%	(46)	9%	(11)	36%	(42)	116
Agnostic/Nothing in particular	6%	(33)	37%	(214)	4%	(21)	54%	(315)	583
Something Else	9%	(31)	34%	(116)	6%	(22)	51%	(174)	343
Religious Non-Protestant/Catholic	10%	(14)	50%	(71)	2%	(3)	38%	(55)	143
Evangelical	13%	(72)	36%	(205)	8%	(47)	43%	(245)	569
Non-Evangelical	7%	(54)	37%	(282)	5%	(36)	52%	(398)	769
Community: Urban	13%	(86)	38%	(252)	7%	(47)	42%	(283)	667
Community: Suburban	8%	(84)	40%	(400)	5%	(46)	47%	(463)	993
Community: Rural	5%	(27)	31%	(170)	5%	(26)	59%	(318)	540

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**Table MCHE1:** *As you may know, telehealth services deliver health care and health information via remote technologies such as Zoom or Skype. Have you ever used telehealth services?*

Demographic	Yes, I used telehealth services before the COVID-19 pandemic		Yes, I used telehealth services during the COVID-19 pandemic		Yes, I used telehealth services both before and during the COVID-19 pandemic		No, I have never used telehealth services		Total N
	%	(N)	%	(N)	%	(N)	%	(N)	
Adults	9%	(197)	37%	(822)	5%	(118)	48%	(1063)	2201
Employ: Private Sector	12%	(82)	39%	(276)	6%	(42)	43%	(301)	700
Employ: Government	15%	(16)	38%	(39)	5%	(5)	42%	(43)	103
Employ: Self-Employed	10%	(20)	38%	(77)	8%	(15)	45%	(90)	202
Employ: Homemaker	4%	(7)	40%	(78)	3%	(6)	53%	(103)	195
Employ: Student	13%	(7)	35%	(18)	3%	(1)	50%	(26)	52
Employ: Retired	5%	(27)	36%	(186)	5%	(28)	53%	(271)	511
Employ: Unemployed	9%	(28)	33%	(101)	3%	(9)	55%	(164)	301
Employ: Other	9%	(12)	35%	(48)	8%	(12)	48%	(65)	137
Military HH: Yes	11%	(34)	35%	(110)	6%	(20)	47%	(148)	313
Military HH: No	9%	(163)	38%	(712)	5%	(98)	48%	(915)	1888
RD/WT: Right Direction	12%	(105)	40%	(355)	5%	(41)	43%	(382)	883
RD/WT: Wrong Track	7%	(92)	35%	(467)	6%	(77)	52%	(681)	1318
Biden Job Approve	10%	(114)	41%	(450)	6%	(62)	42%	(460)	1086
Biden Job Disapprove	7%	(76)	34%	(349)	5%	(53)	53%	(547)	1026
Biden Job Strongly Approve	14%	(73)	43%	(223)	6%	(30)	37%	(193)	519
Biden Job Somewhat Approve	7%	(41)	40%	(228)	6%	(31)	47%	(267)	567
Biden Job Somewhat Disapprove	5%	(15)	37%	(108)	4%	(13)	54%	(156)	291
Biden Job Strongly Disapprove	8%	(62)	33%	(241)	6%	(41)	53%	(392)	735
Favorable of Biden	10%	(115)	41%	(455)	5%	(59)	43%	(471)	1100
Unfavorable of Biden	8%	(76)	34%	(338)	6%	(57)	53%	(530)	1000
Very Favorable of Biden	15%	(84)	43%	(243)	4%	(25)	38%	(215)	566
Somewhat Favorable of Biden	6%	(31)	40%	(212)	6%	(34)	48%	(256)	534
Somewhat Unfavorable of Biden	5%	(13)	37%	(93)	3%	(9)	54%	(136)	250
Very Unfavorable of Biden	8%	(63)	33%	(245)	6%	(48)	53%	(394)	750

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**Table MCHE1:** As you may know, telehealth services deliver health care and health information via remote technologies such as Zoom or Skype. Have you ever used telehealth services?

Demographic	Yes, I used telehealth services before the COVID-19 pandemic		Yes, I used telehealth services during the COVID-19 pandemic		Yes, I used telehealth services both before and during the COVID-19 pandemic		No, I have never used telehealth services		Total N
	%	(N)	%	(N)	%	(N)	%	(N)	
Adults	9%	(197)	37%	(822)	5%	(118)	48%	(1063)	2201
#1 Issue: Economy	8%	(70)	36%	(299)	6%	(50)	50%	(414)	832
#1 Issue: Security	6%	(19)	39%	(123)	5%	(16)	50%	(156)	314
#1 Issue: Health Care	13%	(39)	37%	(116)	4%	(14)	46%	(143)	311
#1 Issue: Medicare / Social Security	6%	(18)	34%	(95)	5%	(14)	55%	(153)	280
#1 Issue: Women's Issues	11%	(14)	36%	(47)	7%	(10)	46%	(59)	130
#1 Issue: Education	13%	(10)	37%	(29)	1%	(1)	49%	(39)	79
#1 Issue: Energy	14%	(21)	47%	(70)	3%	(5)	35%	(52)	147
#1 Issue: Other	6%	(7)	40%	(43)	9%	(9)	45%	(48)	106
2020 Vote: Joe Biden	10%	(108)	43%	(450)	5%	(51)	42%	(450)	1058
2020 Vote: Donald Trump	9%	(63)	34%	(248)	6%	(44)	51%	(376)	731
2020 Vote: Other	14%	(7)	43%	(22)	7%	(4)	36%	(19)	52
2020 Vote: Didn't Vote	5%	(19)	28%	(101)	6%	(20)	61%	(218)	358
2018 House Vote: Democrat	11%	(88)	43%	(356)	5%	(45)	41%	(342)	831
2018 House Vote: Republican	10%	(58)	35%	(213)	5%	(29)	50%	(304)	605
2016 Vote: Hillary Clinton	11%	(89)	41%	(328)	6%	(50)	41%	(327)	795
2016 Vote: Donald Trump	8%	(57)	37%	(254)	4%	(30)	51%	(350)	692
2016 Vote: Other	11%	(11)	45%	(46)	5%	(5)	39%	(40)	102
2016 Vote: Didn't Vote	7%	(40)	32%	(192)	5%	(33)	56%	(341)	606
Voted in 2014: Yes	10%	(128)	40%	(516)	5%	(70)	45%	(574)	1289
Voted in 2014: No	8%	(69)	34%	(306)	5%	(48)	54%	(489)	912
4-Region: Northeast	8%	(30)	42%	(164)	5%	(20)	46%	(179)	394
4-Region: Midwest	9%	(40)	37%	(170)	4%	(17)	51%	(235)	462
4-Region: South	9%	(78)	32%	(262)	7%	(55)	52%	(429)	825
4-Region: West	9%	(49)	43%	(226)	5%	(25)	42%	(220)	520
Used Telehealth	17%	(197)	72%	(822)	10%	(118)	—	(0)	1138

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**Table MCHE1:** As you may know, telehealth services deliver health care and health information via remote technologies such as Zoom or Skype. Have you ever used telehealth services?

Demographic	Yes, I used telehealth services before the COVID-19 pandemic		Yes, I used telehealth services during the COVID-19 pandemic		Yes, I used telehealth services both before and during the COVID-19 pandemic		No, I have never used telehealth services		Total N
	9%	(197)	37%	(822)	5%	(118)	48%	(1063)	
Adults	9%	(197)	37%	(822)	5%	(118)	48%	(1063)	2201
Used Direct-to-Consumer Telehealth	31%	(60)	56%	(107)	13%	(24)	—	(0)	190
Used Telehealth to See Regular Clinician	13%	(103)	79%	(644)	9%	(70)	—	(0)	817

Note: Row proportions may total to larger than one-hundred percent due to rounding. For more information visit [MorningConsultIntelligence.com](https://www.morningconsult.com/intelligence).



**Table MCHE2: What kind of telehealth services have you used?**

Demographic	Direct-to-consumer services, where you are connected with an available clinician through on-demand service or app (i.e., Teladoc, Amwell, naviHealth)		An appointment with your primary care physician or a physician within your insurance network		I have used both types of telehealth services		Total N
	%	(N)	%	(N)	%	(N)	
Adults	17%	(190)	72%	(817)	11%	(131)	1138
Gender: Male	18%	(102)	69%	(393)	13%	(72)	568
Gender: Female	15%	(88)	74%	(424)	10%	(59)	570
Age: 18-34	23%	(84)	64%	(229)	13%	(48)	361
Age: 35-44	24%	(47)	57%	(113)	19%	(38)	198
Age: 45-64	13%	(51)	78%	(310)	10%	(38)	399
Age: 65+	5%	(8)	91%	(165)	4%	(7)	180
GenZers: 1997-2012	21%	(19)	69%	(63)	10%	(9)	91
Millennials: 1981-1996	25%	(97)	59%	(236)	16%	(64)	397
GenXers: 1965-1980	18%	(58)	69%	(218)	12%	(39)	316
Baby Boomers: 1946-1964	5%	(14)	89%	(271)	6%	(19)	304
PID: Dem (no lean)	18%	(93)	68%	(347)	14%	(71)	511
PID: Ind (no lean)	15%	(46)	77%	(245)	9%	(28)	320
PID: Rep (no lean)	17%	(51)	73%	(225)	10%	(31)	307
PID/Gender: Dem Men	18%	(50)	65%	(176)	17%	(46)	272
PID/Gender: Dem Women	18%	(43)	71%	(170)	11%	(26)	239
PID/Gender: Ind Men	19%	(29)	76%	(115)	5%	(8)	151
PID/Gender: Ind Women	11%	(18)	77%	(130)	12%	(21)	169
PID/Gender: Rep Men	17%	(24)	70%	(102)	13%	(18)	144
PID/Gender: Rep Women	16%	(27)	76%	(123)	8%	(13)	162
Ideo: Liberal (1-3)	18%	(70)	68%	(266)	14%	(54)	390
Ideo: Moderate (4)	18%	(65)	72%	(258)	10%	(38)	361
Ideo: Conservative (5-7)	15%	(51)	75%	(251)	10%	(35)	337
Educ: < College	16%	(114)	75%	(539)	9%	(66)	719
Educ: Bachelors degree	19%	(50)	65%	(170)	16%	(42)	261
Educ: Post-grad	17%	(27)	69%	(109)	14%	(22)	158

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**Table MCHE2: What kind of telehealth services have you used?**

Demographic	Direct-to-consumer services, where you are connected with an available clinician through on-demand service or app (i.e., Teladoc, Amwell, naviHealth)		An appointment with your primary care physician or a physician within your insurance network		I have used both types of telehealth services		Total N
	%	(N)	%	(N)	%	(N)	
Adults	17%	(190)	72%	(817)	11%	(131)	1138
Income: Under 50k	14%	(84)	75%	(448)	10%	(62)	593
Income: 50k-100k	15%	(53)	73%	(261)	12%	(44)	359
Income: 100k+	28%	(53)	58%	(109)	13%	(24)	186
Ethnicity: White	15%	(138)	73%	(656)	11%	(101)	895
Ethnicity: Hispanic	17%	(34)	73%	(144)	10%	(20)	198
Ethnicity: Black	23%	(34)	61%	(88)	16%	(23)	145
Ethnicity: Other	19%	(18)	75%	(73)	7%	(6)	98
All Christian	16%	(88)	74%	(408)	10%	(55)	550
All Non-Christian	21%	(16)	65%	(49)	14%	(11)	76
Atheist	22%	(16)	72%	(53)	6%	(5)	74
Agnostic/Nothing in particular	13%	(35)	70%	(188)	17%	(45)	268
Something Else	21%	(35)	70%	(119)	9%	(15)	169
Religious Non-Protestant/Catholic	19%	(16)	67%	(59)	15%	(13)	88
Evangelical	21%	(67)	68%	(219)	12%	(38)	324
Non-Evangelical	14%	(53)	78%	(291)	7%	(27)	372
Community: Urban	23%	(87)	63%	(243)	14%	(56)	385
Community: Suburban	14%	(75)	76%	(405)	10%	(50)	530
Community: Rural	13%	(29)	76%	(170)	11%	(24)	223
Employ: Private Sector	23%	(91)	64%	(254)	14%	(55)	400
Employ: Government	34%	(20)	55%	(33)	12%	(7)	60
Employ: Self-Employed	19%	(21)	67%	(75)	14%	(16)	112
Employ: Homemaker	13%	(12)	79%	(72)	8%	(8)	92
Employ: Retired	5%	(13)	89%	(213)	6%	(14)	240
Employ: Unemployed	17%	(23)	69%	(94)	15%	(20)	137
Employ: Other	8%	(6)	83%	(60)	9%	(6)	72

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**Table MCHE2: What kind of telehealth services have you used?**

Demographic	Direct-to-consumer services, where you are connected with an available clinician through on-demand service or app (i.e., Teladoc, Amwell, naviHealth)		An appointment with your primary care physician or a physician within your insurance network		I have used both types of telehealth services		Total N
	%	(N)	%	(N)	%	(N)	
Adults	17%	(190)	72%	(817)	11%	(131)	1138
Military HH: Yes	11%	(18)	80%	(132)	9%	(15)	164
Military HH: No	18%	(172)	70%	(685)	12%	(116)	974
RD/WT: Right Direction	21%	(106)	66%	(331)	13%	(64)	501
RD/WT: Wrong Track	13%	(85)	76%	(486)	10%	(66)	637
Biden Job Approve	20%	(123)	68%	(424)	13%	(79)	626
Biden Job Disapprove	13%	(63)	77%	(369)	10%	(47)	479
Biden Job Strongly Approve	20%	(65)	67%	(219)	13%	(43)	326
Biden Job Somewhat Approve	19%	(58)	69%	(206)	12%	(36)	300
Biden Job Somewhat Disapprove	13%	(17)	75%	(102)	12%	(16)	135
Biden Job Strongly Disapprove	13%	(46)	78%	(267)	9%	(31)	344
Favorable of Biden	19%	(122)	68%	(430)	12%	(76)	629
Unfavorable of Biden	14%	(67)	76%	(356)	10%	(48)	470
Very Favorable of Biden	17%	(60)	69%	(241)	14%	(50)	351
Somewhat Favorable of Biden	22%	(62)	68%	(189)	9%	(26)	278
Somewhat Unfavorable of Biden	11%	(13)	77%	(88)	11%	(13)	115
Very Unfavorable of Biden	15%	(53)	75%	(268)	10%	(34)	356
#1 Issue: Economy	19%	(80)	70%	(293)	11%	(46)	419
#1 Issue: Security	10%	(16)	78%	(123)	12%	(20)	158
#1 Issue: Health Care	22%	(37)	64%	(108)	14%	(24)	169
#1 Issue: Medicare / Social Security	10%	(13)	83%	(105)	7%	(8)	127
#1 Issue: Women's Issues	16%	(12)	68%	(48)	15%	(11)	71
#1 Issue: Energy	18%	(17)	70%	(67)	12%	(11)	95
#1 Issue: Other	8%	(5)	80%	(47)	12%	(7)	59

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**Table MCHE2: What kind of telehealth services have you used?**

Demographic	Direct-to-consumer services, where you are connected with an available clinician through on-demand service or app (i.e., Teladoc, Amwell, naviHealth)		An appointment with your primary care physician or a physician within your insurance network		I have used both types of telehealth services		Total N
	%	(N)	%	(N)	%	(N)	
Adults	17%	(190)	72%	(817)	11%	(131)	1138
2020 Vote: Joe Biden	18%	(110)	69%	(421)	13%	(78)	609
2020 Vote: Donald Trump	14%	(51)	75%	(266)	11%	(38)	355
2020 Vote: Didn't Vote	19%	(27)	73%	(102)	8%	(12)	140
2018 House Vote: Democrat	18%	(87)	69%	(337)	13%	(65)	489
2018 House Vote: Republican	15%	(44)	74%	(224)	11%	(33)	300
2016 Vote: Hillary Clinton	18%	(82)	69%	(322)	14%	(64)	468
2016 Vote: Donald Trump	15%	(50)	76%	(260)	9%	(32)	342
2016 Vote: Other	10%	(6)	75%	(47)	15%	(9)	62
2016 Vote: Didn't Vote	19%	(51)	71%	(187)	10%	(26)	265
Voted in 2014: Yes	16%	(113)	72%	(514)	12%	(88)	715
Voted in 2014: No	18%	(77)	72%	(303)	10%	(43)	423
4-Region: Northeast	12%	(26)	78%	(167)	10%	(22)	214
4-Region: Midwest	14%	(33)	73%	(167)	12%	(28)	228
4-Region: South	23%	(90)	66%	(261)	11%	(44)	395
4-Region: West	14%	(41)	74%	(222)	12%	(37)	300
Used Telehealth	17%	(190)	72%	(817)	11%	(131)	1138
Used Direct-to-Consumer Telehealth	100%	(190)	—	(0)	—	(0)	190
Used Telehealth to See Regular Clinician	—	(0)	100%	(817)	—	(0)	817

Note: Row proportions may total to larger than one-hundred percent due to rounding. For more information visit [MorningConsultIntelligence.com](http://MorningConsultIntelligence.com).

**Table MCHE3: How was your experience using a telehealth platform compared to in-person health care services?**

Demographic	Excellent		Good		Only fair		Poor		Total N
Adults	32%	(368)	52%	(594)	13%	(146)	3%	(29)	1138
Gender: Male	29%	(166)	55%	(309)	14%	(77)	3%	(14)	568
Gender: Female	35%	(202)	50%	(285)	12%	(69)	3%	(15)	570
Age: 18-34	32%	(114)	50%	(180)	17%	(61)	2%	(6)	361
Age: 35-44	35%	(70)	52%	(104)	10%	(20)	2%	(4)	198
Age: 45-64	33%	(133)	55%	(218)	9%	(37)	3%	(11)	399
Age: 65+	29%	(52)	51%	(92)	16%	(28)	4%	(8)	180
GenZers: 1997-2012	26%	(24)	43%	(39)	27%	(25)	4%	(3)	91
Millennials: 1981-1996	33%	(129)	53%	(209)	13%	(51)	2%	(7)	397
GenXers: 1965-1980	37%	(118)	52%	(165)	8%	(25)	2%	(7)	316
Baby Boomers: 1946-1964	30%	(91)	54%	(164)	13%	(40)	3%	(9)	304
PID: Dem (no lean)	37%	(188)	50%	(256)	12%	(61)	1%	(7)	511
PID: Ind (no lean)	26%	(84)	56%	(179)	14%	(45)	4%	(12)	320
PID: Rep (no lean)	32%	(97)	52%	(159)	13%	(41)	3%	(10)	307
PID/Gender: Dem Men	36%	(97)	50%	(137)	12%	(32)	2%	(6)	272
PID/Gender: Dem Women	38%	(91)	50%	(119)	12%	(29)	—	(1)	239
PID/Gender: Ind Men	21%	(31)	59%	(89)	18%	(27)	3%	(5)	151
PID/Gender: Ind Women	31%	(53)	53%	(90)	11%	(18)	5%	(8)	169
PID/Gender: Rep Men	27%	(38)	58%	(84)	13%	(19)	2%	(4)	144
PID/Gender: Rep Women	36%	(58)	47%	(76)	14%	(22)	4%	(6)	162
Ideo: Liberal (1-3)	33%	(127)	55%	(213)	11%	(44)	1%	(6)	390
Ideo: Moderate (4)	28%	(102)	55%	(200)	14%	(52)	2%	(7)	361
Ideo: Conservative (5-7)	35%	(117)	48%	(162)	13%	(42)	5%	(16)	337
Educ: < College	33%	(241)	50%	(356)	14%	(103)	3%	(19)	719
Educ: Bachelors degree	31%	(80)	58%	(151)	10%	(26)	2%	(5)	261
Educ: Post-grad	30%	(48)	55%	(87)	11%	(18)	3%	(5)	158
Income: Under 50k	29%	(175)	53%	(317)	15%	(87)	3%	(15)	593
Income: 50k-100k	34%	(123)	52%	(187)	11%	(41)	2%	(8)	359
Income: 100k+	38%	(70)	49%	(90)	10%	(19)	3%	(6)	186
Ethnicity: White	34%	(305)	52%	(467)	11%	(100)	3%	(24)	895
Ethnicity: Hispanic	36%	(71)	42%	(84)	19%	(38)	3%	(6)	198
Ethnicity: Black	28%	(40)	55%	(80)	15%	(22)	2%	(3)	145
Ethnicity: Other	24%	(24)	49%	(48)	25%	(25)	2%	(2)	98

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**Table MCHE3: How was your experience using a telehealth platform compared to in-person health care services?**

Demographic	Excellent		Good		Only fair		Poor		Total N
Adults	32%	(368)	52%	(594)	13%	(146)	3%	(29)	1138
All Christian	34%	(188)	52%	(286)	12%	(66)	2%	(10)	550
All Non-Christian	28%	(21)	57%	(43)	11%	(9)	4%	(3)	76
Atheist	22%	(16)	65%	(48)	10%	(7)	3%	(2)	74
Agnostic/Nothing in particular	32%	(86)	49%	(131)	14%	(39)	5%	(13)	268
Something Else	33%	(56)	51%	(86)	15%	(25)	1%	(2)	169
Religious Non-Protestant/Catholic	28%	(25)	57%	(50)	11%	(10)	4%	(4)	88
Evangelical	31%	(101)	54%	(174)	13%	(41)	2%	(8)	324
Non-Evangelical	37%	(136)	50%	(185)	13%	(48)	1%	(4)	372
Community: Urban	31%	(120)	55%	(210)	13%	(48)	2%	(6)	385
Community: Suburban	31%	(167)	52%	(277)	14%	(72)	3%	(15)	530
Community: Rural	37%	(82)	48%	(107)	12%	(27)	4%	(8)	223
Employ: Private Sector	33%	(131)	54%	(214)	11%	(45)	2%	(10)	400
Employ: Government	18%	(11)	66%	(40)	13%	(8)	3%	(2)	60
Employ: Self-Employed	36%	(40)	45%	(50)	16%	(18)	3%	(4)	112
Employ: Homemaker	43%	(39)	42%	(38)	15%	(13)	1%	(1)	92
Employ: Retired	33%	(80)	51%	(122)	13%	(31)	3%	(8)	240
Employ: Unemployed	30%	(41)	51%	(69)	17%	(23)	2%	(3)	137
Employ: Other	26%	(18)	62%	(45)	8%	(6)	4%	(3)	72
Military HH: Yes	32%	(52)	50%	(82)	17%	(28)	1%	(2)	164
Military HH: No	32%	(316)	53%	(512)	12%	(118)	3%	(27)	974
RD/WT: Right Direction	38%	(189)	50%	(249)	10%	(52)	2%	(11)	501
RD/WT: Wrong Track	28%	(179)	54%	(345)	15%	(94)	3%	(18)	637
Biden Job Approve	35%	(222)	52%	(326)	11%	(71)	1%	(7)	626
Biden Job Disapprove	29%	(138)	54%	(258)	13%	(62)	4%	(21)	479
Biden Job Strongly Approve	45%	(148)	46%	(151)	7%	(23)	1%	(4)	326
Biden Job Somewhat Approve	25%	(74)	59%	(176)	16%	(48)	1%	(3)	300
Biden Job Somewhat Disapprove	23%	(30)	57%	(77)	17%	(23)	3%	(4)	135
Biden Job Strongly Disapprove	31%	(107)	53%	(180)	12%	(40)	5%	(16)	344
Favorable of Biden	36%	(228)	51%	(320)	12%	(73)	1%	(8)	629
Unfavorable of Biden	28%	(133)	56%	(262)	12%	(57)	4%	(18)	470

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**Table MCHE3:** How was your experience using a telehealth platform compared to in-person health care services?

Demographic	Excellent		Good		Only fair		Poor		Total N
Adults	32%	(368)	52%	(594)	13%	(146)	3%	(29)	1138
Very Favorable of Biden	43%	(153)	46%	(162)	9%	(30)	2%	(6)	351
Somewhat Favorable of Biden	27%	(75)	57%	(158)	15%	(43)	1%	(2)	278
Somewhat Unfavorable of Biden	25%	(29)	62%	(71)	11%	(12)	3%	(3)	115
Very Unfavorable of Biden	29%	(105)	54%	(191)	13%	(45)	4%	(15)	356
#1 Issue: Economy	29%	(120)	54%	(228)	14%	(60)	2%	(10)	419
#1 Issue: Security	29%	(46)	52%	(83)	15%	(24)	3%	(5)	158
#1 Issue: Health Care	45%	(76)	44%	(74)	10%	(17)	1%	(2)	169
#1 Issue: Medicare / Social Security	29%	(37)	59%	(75)	7%	(9)	4%	(5)	127
#1 Issue: Women's Issues	37%	(26)	51%	(36)	11%	(8)	1%	(1)	71
#1 Issue: Energy	41%	(39)	43%	(41)	15%	(14)	1%	(1)	95
#1 Issue: Other	24%	(14)	57%	(33)	11%	(6)	8%	(5)	59
2020 Vote: Joe Biden	35%	(213)	53%	(321)	11%	(66)	1%	(8)	609
2020 Vote: Donald Trump	30%	(107)	53%	(187)	13%	(44)	5%	(16)	355
2020 Vote: Didn't Vote	28%	(40)	48%	(67)	20%	(28)	3%	(5)	140
2018 House Vote: Democrat	36%	(176)	54%	(264)	9%	(43)	1%	(6)	489
2018 House Vote: Republican	33%	(100)	53%	(159)	11%	(32)	3%	(10)	300
2016 Vote: Hillary Clinton	35%	(162)	55%	(259)	9%	(43)	1%	(4)	468
2016 Vote: Donald Trump	32%	(110)	53%	(182)	11%	(38)	4%	(12)	342
2016 Vote: Other	28%	(17)	59%	(37)	11%	(7)	2%	(1)	62
2016 Vote: Didn't Vote	30%	(80)	44%	(115)	22%	(58)	4%	(11)	265
Voted in 2014: Yes	36%	(260)	51%	(365)	10%	(75)	2%	(15)	715
Voted in 2014: No	26%	(108)	54%	(229)	17%	(72)	3%	(14)	423
4-Region: Northeast	31%	(65)	54%	(116)	14%	(30)	2%	(3)	214
4-Region: Midwest	33%	(76)	50%	(115)	12%	(26)	5%	(11)	228
4-Region: South	37%	(145)	48%	(191)	13%	(52)	2%	(8)	395
4-Region: West	27%	(81)	58%	(173)	13%	(39)	2%	(7)	300
Used Telehealth	32%	(368)	52%	(594)	13%	(146)	3%	(29)	1138
Used Direct-to-Consumer Telehealth	33%	(64)	50%	(94)	15%	(28)	2%	(4)	190
Used Telehealth to See Regular Clinician	33%	(268)	51%	(418)	13%	(110)	3%	(22)	817

Note: Row proportions may total to larger than one-hundred percent due to rounding. For more information visit [MorningConsultIntelligence.com](http://MorningConsultIntelligence.com).

**Table MCHE4\_1: How well do the following words describe your experience with telehealth?**

Easy

Demographic	Very well		Somewhat well		Not too well		Not well at all		Total N
Adults	55%	(621)	35%	(398)	8%	(87)	3%	(31)	1138
Gender: Male	50%	(285)	37%	(213)	9%	(48)	4%	(22)	568
Gender: Female	59%	(337)	32%	(185)	7%	(39)	2%	(9)	570
Age: 18-34	54%	(194)	33%	(118)	10%	(35)	4%	(13)	361
Age: 35-44	53%	(104)	40%	(79)	6%	(12)	1%	(2)	198
Age: 45-64	59%	(234)	32%	(129)	7%	(26)	2%	(10)	399
Age: 65+	49%	(89)	39%	(71)	7%	(13)	4%	(7)	180
GenZers: 1997-2012	43%	(39)	33%	(30)	17%	(16)	7%	(6)	91
Millennials: 1981-1996	55%	(219)	36%	(141)	7%	(27)	2%	(9)	397
GenXers: 1965-1980	60%	(191)	30%	(95)	7%	(23)	2%	(7)	316
Baby Boomers: 1946-1964	54%	(164)	37%	(114)	6%	(19)	2%	(6)	304
PID: Dem (no lean)	55%	(282)	34%	(175)	8%	(39)	3%	(15)	511
PID: Ind (no lean)	53%	(170)	37%	(118)	7%	(24)	3%	(8)	320
PID: Rep (no lean)	55%	(170)	34%	(104)	8%	(25)	3%	(8)	307
PID/Gender: Dem Men	53%	(143)	35%	(95)	8%	(21)	5%	(13)	272
PID/Gender: Dem Women	58%	(139)	34%	(80)	7%	(18)	1%	(2)	239
PID/Gender: Ind Men	46%	(70)	39%	(59)	12%	(19)	3%	(4)	151
PID/Gender: Ind Women	59%	(100)	35%	(59)	3%	(5)	2%	(4)	169
PID/Gender: Rep Men	50%	(72)	41%	(59)	6%	(9)	3%	(5)	144
PID/Gender: Rep Women	60%	(98)	28%	(46)	10%	(16)	2%	(3)	162
Ideo: Liberal (1-3)	57%	(220)	32%	(126)	8%	(33)	3%	(11)	390
Ideo: Moderate (4)	50%	(180)	41%	(149)	6%	(23)	2%	(8)	361
Ideo: Conservative (5-7)	56%	(189)	33%	(111)	8%	(26)	3%	(11)	337
Educ: < College	57%	(412)	33%	(236)	7%	(50)	3%	(21)	719
Educ: Bachelors degree	52%	(137)	36%	(95)	9%	(24)	2%	(5)	261
Educ: Post-grad	46%	(73)	42%	(67)	8%	(13)	4%	(6)	158
Income: Under 50k	53%	(315)	36%	(213)	8%	(50)	3%	(16)	593
Income: 50k-100k	56%	(201)	35%	(127)	6%	(23)	2%	(8)	359
Income: 100k+	57%	(105)	31%	(58)	8%	(14)	4%	(8)	186
Ethnicity: White	55%	(489)	36%	(320)	7%	(63)	3%	(24)	895
Ethnicity: Hispanic	49%	(96)	42%	(83)	8%	(15)	2%	(4)	198
Ethnicity: Black	59%	(85)	32%	(46)	6%	(8)	4%	(5)	145

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**Table MCHE4\_1: How well do the following words describe your experience with telehealth?**  
*Easy*

Demographic	Very well		Somewhat well		Not too well		Not well at all		Total N
Adults	55%	(621)	35%	(398)	8%	(87)	3%	(31)	1138
Ethnicity: Other	48%	(47)	32%	(32)	17%	(16)	2%	(2)	98
All Christian	54%	(299)	37%	(202)	7%	(39)	2%	(10)	550
All Non-Christian	48%	(36)	37%	(28)	8%	(6)	7%	(6)	76
Atheist	56%	(41)	30%	(22)	9%	(6)	5%	(4)	74
Agnostic/Nothing in particular	55%	(147)	33%	(88)	9%	(24)	3%	(9)	268
Something Else	58%	(98)	34%	(57)	7%	(12)	1%	(2)	169
Religious Non-Protestant/Catholic	51%	(45)	34%	(30)	8%	(7)	6%	(6)	88
Evangelical	54%	(176)	35%	(114)	7%	(24)	3%	(10)	324
Non-Evangelical	55%	(204)	38%	(140)	7%	(25)	1%	(3)	372
Community: Urban	50%	(192)	40%	(154)	7%	(29)	3%	(10)	385
Community: Suburban	56%	(297)	33%	(175)	8%	(42)	3%	(16)	530
Community: Rural	60%	(133)	31%	(68)	8%	(17)	2%	(5)	223
Employ: Private Sector	54%	(214)	36%	(144)	8%	(33)	2%	(8)	400
Employ: Government	61%	(37)	25%	(15)	14%	(8)	—	(0)	60
Employ: Self-Employed	46%	(51)	38%	(43)	10%	(11)	6%	(7)	112
Employ: Homemaker	64%	(58)	31%	(28)	4%	(4)	1%	(1)	92
Employ: Retired	52%	(126)	40%	(95)	5%	(12)	3%	(7)	240
Employ: Unemployed	62%	(85)	30%	(41)	8%	(10)	1%	(1)	137
Employ: Other	52%	(38)	31%	(22)	8%	(6)	8%	(6)	72
Military HH: Yes	56%	(92)	34%	(55)	7%	(12)	3%	(5)	164
Military HH: No	54%	(529)	35%	(343)	8%	(75)	3%	(26)	974
RD/WT: Right Direction	54%	(270)	36%	(181)	7%	(34)	3%	(15)	501
RD/WT: Wrong Track	55%	(351)	34%	(217)	8%	(53)	3%	(16)	637
Biden Job Approve	55%	(342)	36%	(222)	8%	(48)	2%	(13)	626
Biden Job Disapprove	56%	(266)	34%	(162)	7%	(33)	4%	(18)	479
Biden Job Strongly Approve	60%	(195)	32%	(103)	7%	(21)	2%	(6)	326
Biden Job Somewhat Approve	49%	(147)	40%	(119)	9%	(27)	2%	(7)	300
Biden Job Somewhat Disapprove	53%	(72)	38%	(52)	6%	(8)	3%	(4)	135
Biden Job Strongly Disapprove	56%	(194)	32%	(110)	7%	(25)	4%	(14)	344
Favorable of Biden	56%	(351)	34%	(215)	7%	(46)	3%	(16)	629
Unfavorable of Biden	56%	(263)	35%	(163)	7%	(32)	3%	(13)	470

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**Table MCHE4\_1: How well do the following words describe your experience with telehealth?**

Easy

Demographic	Very well		Somewhat well		Not too well		Not well at all		Total N
Adults	55%	(621)	35%	(398)	8%	(87)	3%	(31)	1138
Very Favorable of Biden	59%	(208)	31%	(108)	7%	(25)	3%	(11)	351
Somewhat Favorable of Biden	52%	(144)	39%	(107)	8%	(22)	2%	(5)	278
Somewhat Unfavorable of Biden	51%	(59)	42%	(48)	4%	(5)	2%	(3)	115
Very Unfavorable of Biden	57%	(204)	32%	(114)	8%	(27)	3%	(11)	356
#1 Issue: Economy	55%	(229)	35%	(147)	8%	(33)	2%	(10)	419
#1 Issue: Security	59%	(94)	30%	(47)	9%	(14)	2%	(4)	158
#1 Issue: Health Care	58%	(97)	35%	(59)	6%	(10)	2%	(3)	169
#1 Issue: Medicare / Social Security	53%	(67)	38%	(48)	7%	(9)	2%	(3)	127
#1 Issue: Women's Issues	44%	(31)	43%	(30)	13%	(9)	—	(0)	71
#1 Issue: Energy	54%	(51)	37%	(35)	5%	(5)	4%	(4)	95
#1 Issue: Other	46%	(27)	37%	(22)	5%	(3)	11%	(7)	59
2020 Vote: Joe Biden	56%	(339)	35%	(213)	7%	(40)	3%	(16)	609
2020 Vote: Donald Trump	55%	(194)	34%	(120)	8%	(30)	3%	(12)	355
2020 Vote: Didn't Vote	50%	(70)	38%	(53)	9%	(13)	2%	(3)	140
2018 House Vote: Democrat	56%	(273)	36%	(175)	6%	(28)	3%	(13)	489
2018 House Vote: Republican	58%	(174)	33%	(98)	7%	(22)	2%	(6)	300
2016 Vote: Hillary Clinton	55%	(256)	37%	(172)	6%	(27)	3%	(13)	468
2016 Vote: Donald Trump	58%	(198)	32%	(111)	7%	(26)	2%	(7)	342
2016 Vote: Other	56%	(35)	33%	(21)	7%	(4)	5%	(3)	62
2016 Vote: Didn't Vote	50%	(133)	35%	(93)	11%	(30)	3%	(9)	265
Voted in 2014: Yes	57%	(408)	34%	(244)	7%	(47)	2%	(17)	715
Voted in 2014: No	51%	(214)	36%	(154)	10%	(41)	3%	(14)	423
4-Region: Northeast	50%	(108)	39%	(84)	7%	(16)	3%	(6)	214
4-Region: Midwest	51%	(117)	39%	(88)	7%	(15)	4%	(8)	228
4-Region: South	57%	(225)	35%	(138)	7%	(26)	2%	(6)	395
4-Region: West	57%	(172)	29%	(87)	10%	(31)	4%	(11)	300
Used Telehealth	55%	(621)	35%	(398)	8%	(87)	3%	(31)	1138
Used Direct-to-Consumer Telehealth	53%	(100)	38%	(71)	7%	(13)	3%	(6)	190
Used Telehealth to See Regular Clinician	56%	(458)	33%	(272)	8%	(65)	3%	(22)	817

Note: Row proportions may total to larger than one-hundred percent due to rounding. For more information visit [MorningConsultIntelligence.com](http://MorningConsultIntelligence.com).

**Table MCHE4\_2: How well do the following words describe your experience with telehealth?**  
*Affordable*

Demographic	Very well		Somewhat well		Not too well		Not well at all		Total N
Adults	48%	(541)	40%	(454)	9%	(104)	3%	(39)	1138
Gender: Male	44%	(249)	43%	(246)	8%	(47)	5%	(26)	568
Gender: Female	51%	(292)	37%	(209)	10%	(57)	2%	(13)	570
Age: 18-34	43%	(156)	43%	(154)	10%	(37)	4%	(13)	361
Age: 35-44	44%	(87)	43%	(85)	10%	(20)	2%	(5)	198
Age: 45-64	50%	(201)	38%	(150)	8%	(34)	4%	(15)	399
Age: 65+	54%	(97)	36%	(65)	7%	(13)	3%	(6)	180
GenZers: 1997-2012	33%	(30)	47%	(42)	16%	(15)	4%	(3)	91
Millennials: 1981-1996	47%	(185)	41%	(161)	9%	(37)	3%	(14)	397
GenXers: 1965-1980	51%	(161)	37%	(116)	8%	(26)	4%	(13)	316
Baby Boomers: 1946-1964	50%	(150)	41%	(123)	8%	(24)	2%	(6)	304
PID: Dem (no lean)	49%	(249)	39%	(197)	8%	(40)	5%	(25)	511
PID: Ind (no lean)	47%	(151)	41%	(131)	10%	(33)	2%	(6)	320
PID: Rep (no lean)	46%	(141)	41%	(126)	10%	(31)	3%	(9)	307
PID/Gender: Dem Men	45%	(123)	41%	(112)	7%	(20)	7%	(18)	272
PID/Gender: Dem Women	53%	(126)	36%	(85)	9%	(21)	3%	(7)	239
PID/Gender: Ind Men	41%	(62)	45%	(68)	11%	(17)	3%	(5)	151
PID/Gender: Ind Women	53%	(89)	37%	(63)	10%	(16)	—	(1)	169
PID/Gender: Rep Men	45%	(65)	46%	(66)	7%	(10)	3%	(4)	144
PID/Gender: Rep Women	47%	(76)	37%	(61)	13%	(21)	3%	(5)	162
Ideo: Liberal (1-3)	50%	(193)	39%	(151)	9%	(34)	3%	(11)	390
Ideo: Moderate (4)	43%	(156)	43%	(153)	9%	(33)	5%	(17)	361
Ideo: Conservative (5-7)	49%	(166)	39%	(133)	9%	(30)	2%	(8)	337
Educ: < College	48%	(341)	40%	(285)	9%	(64)	4%	(27)	719
Educ: Bachelors degree	45%	(116)	44%	(114)	10%	(26)	2%	(5)	261
Educ: Post-grad	52%	(83)	35%	(55)	9%	(14)	4%	(6)	158
Income: Under 50k	47%	(280)	38%	(225)	11%	(62)	4%	(25)	593
Income: 50k-100k	48%	(171)	42%	(151)	7%	(26)	3%	(11)	359
Income: 100k+	48%	(89)	42%	(78)	8%	(15)	2%	(3)	186
Ethnicity: White	48%	(428)	39%	(353)	10%	(87)	3%	(28)	895
Ethnicity: Hispanic	46%	(91)	40%	(80)	9%	(18)	5%	(10)	198
Ethnicity: Black	47%	(68)	43%	(63)	5%	(7)	5%	(7)	145

Continued on next page

**Table MCHE4\_2: How well do the following words describe your experience with telehealth?**

*Affordable*

Demographic	Very well		Somewhat well		Not too well		Not well at all		Total N
Adults	48%	(541)	40%	(454)	9%	(104)	3%	(39)	1138
Ethnicity: Other	46%	(45)	40%	(39)	10%	(10)	5%	(5)	98
All Christian	47%	(260)	42%	(232)	8%	(41)	3%	(17)	550
All Non-Christian	37%	(28)	52%	(39)	6%	(5)	5%	(4)	76
Atheist	50%	(37)	33%	(24)	14%	(10)	4%	(3)	74
Agnostic/Nothing in particular	54%	(145)	31%	(84)	11%	(30)	4%	(10)	268
Something Else	42%	(72)	44%	(74)	11%	(18)	4%	(6)	169
Religious Non-Protestant/Catholic	38%	(34)	52%	(46)	5%	(5)	4%	(4)	88
Evangelical	47%	(152)	40%	(131)	9%	(31)	3%	(11)	324
Non-Evangelical	45%	(166)	45%	(167)	8%	(28)	3%	(11)	372
Community: Urban	45%	(174)	39%	(151)	10%	(39)	5%	(21)	385
Community: Suburban	48%	(256)	41%	(220)	8%	(43)	2%	(12)	530
Community: Rural	50%	(111)	37%	(83)	10%	(22)	3%	(7)	223
Employ: Private Sector	39%	(156)	47%	(187)	11%	(42)	4%	(14)	400
Employ: Government	51%	(30)	37%	(22)	9%	(6)	3%	(2)	60
Employ: Self-Employed	48%	(54)	41%	(46)	8%	(9)	2%	(3)	112
Employ: Homemaker	57%	(52)	34%	(31)	8%	(7)	2%	(2)	92
Employ: Retired	50%	(119)	38%	(92)	8%	(20)	4%	(9)	240
Employ: Unemployed	54%	(73)	31%	(43)	11%	(15)	4%	(5)	137
Employ: Other	61%	(44)	32%	(23)	4%	(3)	3%	(2)	72
Military HH: Yes	51%	(83)	38%	(63)	5%	(8)	6%	(10)	164
Military HH: No	47%	(458)	40%	(392)	10%	(95)	3%	(29)	974
RD/WT: Right Direction	46%	(229)	40%	(201)	10%	(51)	4%	(20)	501
RD/WT: Wrong Track	49%	(312)	40%	(253)	8%	(53)	3%	(19)	637
Biden Job Approve	47%	(291)	40%	(250)	10%	(61)	4%	(24)	626
Biden Job Disapprove	49%	(236)	40%	(190)	8%	(37)	3%	(15)	479
Biden Job Strongly Approve	52%	(169)	35%	(113)	10%	(31)	4%	(13)	326
Biden Job Somewhat Approve	41%	(122)	46%	(138)	10%	(29)	4%	(11)	300
Biden Job Somewhat Disapprove	43%	(58)	46%	(62)	10%	(14)	1%	(2)	135
Biden Job Strongly Disapprove	52%	(178)	37%	(129)	7%	(23)	4%	(13)	344
Favorable of Biden	48%	(303)	39%	(244)	9%	(55)	4%	(26)	629
Unfavorable of Biden	47%	(221)	42%	(196)	9%	(42)	2%	(11)	470

Continued on next page

**Table MCHE4\_2: How well do the following words describe your experience with telehealth?**  
*Affordable*

Demographic	Very well		Somewhat well		Not too well		Not well at all		Total N
Adults	48%	(541)	40%	(454)	9%	(104)	3%	(39)	1138
Very Favorable of Biden	53%	(186)	34%	(120)	8%	(28)	5%	(18)	351
Somewhat Favorable of Biden	42%	(117)	45%	(124)	10%	(28)	3%	(8)	278
Somewhat Unfavorable of Biden	43%	(50)	43%	(49)	12%	(14)	2%	(2)	115
Very Unfavorable of Biden	48%	(171)	41%	(147)	8%	(28)	3%	(9)	356
#1 Issue: Economy	42%	(176)	47%	(195)	8%	(34)	3%	(13)	419
#1 Issue: Security	54%	(86)	34%	(54)	7%	(11)	4%	(7)	158
#1 Issue: Health Care	49%	(83)	35%	(59)	13%	(23)	2%	(4)	169
#1 Issue: Medicare / Social Security	48%	(60)	41%	(52)	8%	(10)	3%	(4)	127
#1 Issue: Women's Issues	45%	(32)	38%	(27)	15%	(11)	2%	(1)	71
#1 Issue: Energy	56%	(53)	34%	(32)	5%	(5)	5%	(5)	95
#1 Issue: Other	59%	(34)	30%	(17)	8%	(4)	4%	(2)	59
2020 Vote: Joe Biden	47%	(286)	40%	(243)	9%	(54)	4%	(26)	609
2020 Vote: Donald Trump	49%	(175)	39%	(140)	9%	(31)	2%	(8)	355
2020 Vote: Didn't Vote	50%	(70)	39%	(54)	8%	(11)	3%	(5)	140
2018 House Vote: Democrat	48%	(237)	40%	(194)	7%	(37)	4%	(21)	489
2018 House Vote: Republican	49%	(148)	41%	(122)	8%	(25)	2%	(5)	300
2016 Vote: Hillary Clinton	48%	(222)	41%	(192)	7%	(33)	4%	(21)	468
2016 Vote: Donald Trump	51%	(175)	39%	(134)	8%	(28)	1%	(5)	342
2016 Vote: Other	43%	(27)	40%	(25)	12%	(7)	6%	(4)	62
2016 Vote: Didn't Vote	44%	(116)	39%	(103)	13%	(35)	4%	(10)	265
Voted in 2014: Yes	51%	(364)	39%	(279)	7%	(52)	3%	(21)	715
Voted in 2014: No	42%	(177)	42%	(176)	12%	(52)	4%	(18)	423
4-Region: Northeast	51%	(110)	38%	(82)	8%	(17)	3%	(6)	214
4-Region: Midwest	41%	(93)	44%	(101)	10%	(24)	4%	(10)	228
4-Region: South	47%	(184)	41%	(161)	9%	(36)	4%	(14)	395
4-Region: West	51%	(154)	37%	(111)	9%	(27)	3%	(8)	300
Used Telehealth	48%	(541)	40%	(454)	9%	(104)	3%	(39)	1138
Used Direct-to-Consumer Telehealth	44%	(84)	38%	(73)	11%	(22)	6%	(12)	190
Used Telehealth to See Regular Clinician	48%	(393)	41%	(332)	8%	(69)	3%	(23)	817

Note: Row proportions may total to larger than one-hundred percent due to rounding. For more information visit [MorningConsultIntelligence.com](http://MorningConsultIntelligence.com).

**Table MCHE4\_3: How well do the following words describe your experience with telehealth?**

Fast

Demographic	Very well		Somewhat well		Not too well		Not well at all		Total N
Adults	41%	(462)	43%	(494)	11%	(127)	5%	(55)	1138
Gender: Male	37%	(212)	46%	(260)	11%	(64)	5%	(31)	568
Gender: Female	44%	(250)	41%	(234)	11%	(62)	4%	(24)	570
Age: 18-34	42%	(150)	43%	(154)	12%	(43)	4%	(13)	361
Age: 35-44	45%	(89)	41%	(81)	12%	(23)	2%	(5)	198
Age: 45-64	42%	(169)	43%	(170)	9%	(36)	6%	(23)	399
Age: 65+	30%	(54)	49%	(88)	13%	(24)	8%	(14)	180
GenZers: 1997-2012	37%	(34)	43%	(39)	12%	(11)	8%	(7)	91
Millennials: 1981-1996	42%	(167)	44%	(173)	12%	(48)	2%	(9)	397
GenXers: 1965-1980	48%	(151)	37%	(117)	11%	(34)	4%	(14)	316
Baby Boomers: 1946-1964	34%	(104)	48%	(147)	10%	(32)	7%	(21)	304
PID: Dem (no lean)	41%	(210)	43%	(222)	11%	(58)	4%	(21)	511
PID: Ind (no lean)	42%	(134)	43%	(136)	10%	(32)	5%	(17)	320
PID: Rep (no lean)	38%	(117)	44%	(136)	12%	(36)	6%	(17)	307
PID/Gender: Dem Men	39%	(106)	44%	(120)	12%	(32)	5%	(13)	272
PID/Gender: Dem Women	43%	(104)	43%	(102)	11%	(26)	3%	(8)	239
PID/Gender: Ind Men	33%	(50)	51%	(77)	11%	(16)	6%	(8)	151
PID/Gender: Ind Women	50%	(84)	35%	(60)	9%	(16)	5%	(9)	169
PID/Gender: Rep Men	38%	(55)	44%	(63)	11%	(16)	7%	(10)	144
PID/Gender: Rep Women	38%	(62)	45%	(73)	13%	(21)	5%	(7)	162
Ideo: Liberal (1-3)	39%	(152)	47%	(183)	11%	(41)	4%	(14)	390
Ideo: Moderate (4)	39%	(142)	43%	(155)	13%	(45)	5%	(18)	361
Ideo: Conservative (5-7)	42%	(142)	42%	(142)	10%	(34)	6%	(19)	337
Educ: < College	42%	(304)	41%	(296)	12%	(83)	5%	(36)	719
Educ: Bachelors degree	37%	(97)	49%	(128)	11%	(29)	3%	(7)	261
Educ: Post-grad	38%	(60)	44%	(70)	10%	(15)	8%	(13)	158
Income: Under 50k	42%	(250)	39%	(233)	13%	(76)	6%	(35)	593
Income: 50k-100k	40%	(142)	49%	(176)	8%	(27)	4%	(13)	359
Income: 100k+	37%	(70)	46%	(85)	13%	(24)	4%	(7)	186
Ethnicity: White	40%	(360)	43%	(389)	11%	(101)	5%	(45)	895
Ethnicity: Hispanic	47%	(93)	40%	(80)	10%	(20)	2%	(5)	198
Ethnicity: Black	42%	(60)	46%	(67)	9%	(13)	4%	(5)	145

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**Table MCHE4\_3:** How well do the following words describe your experience with telehealth?

Fast

Demographic	Very well		Somewhat well		Not too well		Not well at all		Total N
Adults	41%	(462)	43%	(494)	11%	(127)	5%	(55)	1138
Ethnicity: Other	42%	(42)	39%	(39)	13%	(13)	5%	(5)	98
All Christian	41%	(223)	46%	(251)	9%	(51)	5%	(25)	550
All Non-Christian	30%	(22)	46%	(35)	13%	(10)	11%	(8)	76
Atheist	39%	(28)	47%	(35)	14%	(10)	1%	(1)	74
Agnostic/Nothing in particular	39%	(105)	42%	(114)	12%	(32)	6%	(17)	268
Something Else	48%	(82)	35%	(60)	13%	(23)	3%	(4)	169
Religious Non-Protestant/Catholic	29%	(25)	49%	(44)	13%	(11)	9%	(8)	88
Evangelical	47%	(152)	40%	(130)	10%	(32)	3%	(10)	324
Non-Evangelical	40%	(147)	45%	(167)	11%	(39)	5%	(19)	372
Community: Urban	43%	(166)	41%	(159)	11%	(44)	4%	(16)	385
Community: Suburban	37%	(198)	46%	(243)	12%	(63)	5%	(27)	530
Community: Rural	44%	(98)	42%	(93)	9%	(20)	5%	(12)	223
Employ: Private Sector	42%	(168)	45%	(179)	10%	(39)	3%	(13)	400
Employ: Government	39%	(24)	44%	(26)	12%	(7)	5%	(3)	60
Employ: Self-Employed	35%	(39)	50%	(56)	11%	(13)	3%	(4)	112
Employ: Homemaker	47%	(43)	37%	(34)	13%	(12)	3%	(3)	92
Employ: Retired	34%	(83)	46%	(111)	12%	(29)	7%	(17)	240
Employ: Unemployed	49%	(67)	31%	(43)	14%	(19)	6%	(8)	137
Employ: Other	40%	(29)	44%	(31)	8%	(6)	8%	(6)	72
Military HH: Yes	36%	(59)	50%	(82)	7%	(12)	7%	(11)	164
Military HH: No	41%	(402)	42%	(412)	12%	(114)	5%	(45)	974
RD/WT: Right Direction	38%	(188)	45%	(223)	13%	(68)	4%	(21)	501
RD/WT: Wrong Track	43%	(273)	43%	(271)	9%	(59)	5%	(34)	637
Biden Job Approve	40%	(252)	44%	(277)	11%	(70)	4%	(26)	626
Biden Job Disapprove	41%	(196)	43%	(204)	11%	(51)	6%	(28)	479
Biden Job Strongly Approve	45%	(147)	41%	(133)	11%	(34)	3%	(11)	326
Biden Job Somewhat Approve	35%	(105)	48%	(144)	12%	(36)	5%	(15)	300
Biden Job Somewhat Disapprove	40%	(54)	41%	(56)	13%	(17)	6%	(8)	135
Biden Job Strongly Disapprove	41%	(142)	43%	(148)	10%	(33)	6%	(20)	344
Favorable of Biden	42%	(262)	43%	(269)	11%	(70)	4%	(28)	629
Unfavorable of Biden	40%	(186)	44%	(208)	11%	(51)	5%	(25)	470

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**Table MCHE4\_3: How well do the following words describe your experience with telehealth?**

Fast

Demographic	Very well		Somewhat well		Not too well		Not well at all		Total N
Adults	41%	(462)	43%	(494)	11%	(127)	5%	(55)	1138
Very Favorable of Biden	45%	(157)	42%	(147)	9%	(30)	5%	(17)	351
Somewhat Favorable of Biden	38%	(105)	44%	(121)	14%	(40)	4%	(11)	278
Somewhat Unfavorable of Biden	40%	(45)	47%	(53)	9%	(10)	5%	(6)	115
Very Unfavorable of Biden	40%	(141)	44%	(155)	11%	(41)	5%	(19)	356
#1 Issue: Economy	42%	(174)	43%	(178)	12%	(49)	4%	(17)	419
#1 Issue: Security	44%	(69)	48%	(75)	4%	(6)	5%	(7)	158
#1 Issue: Health Care	45%	(77)	41%	(69)	13%	(21)	1%	(2)	169
#1 Issue: Medicare / Social Security	34%	(43)	45%	(57)	12%	(15)	9%	(11)	127
#1 Issue: Women's Issues	43%	(30)	37%	(26)	15%	(11)	5%	(4)	71
#1 Issue: Energy	36%	(34)	44%	(42)	13%	(12)	7%	(7)	95
#1 Issue: Other	31%	(18)	49%	(29)	10%	(6)	10%	(6)	59
2020 Vote: Joe Biden	41%	(248)	44%	(267)	11%	(67)	4%	(26)	609
2020 Vote: Donald Trump	37%	(133)	45%	(159)	13%	(45)	5%	(18)	355
2020 Vote: Didn't Vote	46%	(64)	39%	(55)	8%	(11)	7%	(10)	140
2018 House Vote: Democrat	40%	(197)	44%	(214)	11%	(56)	5%	(22)	489
2018 House Vote: Republican	36%	(109)	49%	(148)	9%	(27)	5%	(16)	300
2016 Vote: Hillary Clinton	41%	(191)	44%	(205)	11%	(53)	4%	(19)	468
2016 Vote: Donald Trump	38%	(129)	47%	(162)	10%	(33)	5%	(18)	342
2016 Vote: Other	36%	(23)	49%	(30)	10%	(6)	5%	(3)	62
2016 Vote: Didn't Vote	45%	(119)	36%	(96)	13%	(35)	6%	(15)	265
Voted in 2014: Yes	40%	(285)	44%	(316)	11%	(78)	5%	(36)	715
Voted in 2014: No	42%	(177)	42%	(178)	12%	(49)	4%	(19)	423
4-Region: Northeast	38%	(81)	47%	(101)	9%	(19)	6%	(13)	214
4-Region: Midwest	38%	(86)	43%	(98)	15%	(33)	4%	(10)	228
4-Region: South	46%	(183)	41%	(162)	10%	(39)	3%	(12)	395
4-Region: West	37%	(111)	44%	(133)	12%	(36)	7%	(20)	300
Used Telehealth	41%	(462)	43%	(494)	11%	(127)	5%	(55)	1138
Used Direct-to-Consumer Telehealth	43%	(83)	38%	(72)	13%	(25)	5%	(10)	190
Used Telehealth to See Regular Clinician	39%	(323)	45%	(367)	10%	(86)	5%	(42)	817

Note: Row proportions may total to larger than one-hundred percent due to rounding. For more information visit [MorningConsultIntelligence.com](http://MorningConsultIntelligence.com).



**Table MCHE4\_4:** How well do the following words describe your experience with telehealth?  
 Friendly

Demographic	Very well		Somewhat well		Not too well		Not well at all		Total N
Adults	51%	(576)	40%	(458)	8%	(89)	1%	(15)	1138
Gender: Male	45%	(254)	44%	(252)	9%	(53)	2%	(9)	568
Gender: Female	57%	(322)	36%	(207)	6%	(36)	1%	(5)	570
Age: 18-34	47%	(170)	41%	(146)	11%	(39)	2%	(6)	361
Age: 35-44	45%	(88)	48%	(95)	7%	(14)	—	(1)	198
Age: 45-64	57%	(229)	35%	(138)	7%	(28)	1%	(5)	399
Age: 65+	50%	(90)	44%	(79)	5%	(8)	2%	(3)	180
GenZers: 1997-2012	42%	(38)	50%	(46)	4%	(4)	3%	(3)	91
Millennials: 1981-1996	46%	(184)	42%	(166)	11%	(44)	1%	(4)	397
GenXers: 1965-1980	61%	(191)	32%	(101)	6%	(20)	1%	(3)	316
Baby Boomers: 1946-1964	51%	(155)	42%	(127)	7%	(20)	1%	(2)	304
PID: Dem (no lean)	48%	(245)	42%	(216)	9%	(45)	1%	(5)	511
PID: Ind (no lean)	51%	(164)	41%	(131)	6%	(19)	2%	(6)	320
PID: Rep (no lean)	55%	(167)	36%	(111)	8%	(25)	1%	(4)	307
PID/Gender: Dem Men	44%	(121)	43%	(118)	10%	(29)	2%	(5)	272
PID/Gender: Dem Women	52%	(124)	41%	(98)	7%	(16)	—	(0)	239
PID/Gender: Ind Men	41%	(62)	51%	(77)	8%	(12)	1%	(2)	151
PID/Gender: Ind Women	61%	(103)	32%	(55)	5%	(8)	2%	(4)	169
PID/Gender: Rep Men	50%	(72)	40%	(57)	9%	(12)	2%	(3)	144
PID/Gender: Rep Women	59%	(95)	33%	(54)	7%	(12)	1%	(1)	162
Ideo: Liberal (1-3)	46%	(178)	44%	(172)	9%	(35)	1%	(5)	390
Ideo: Moderate (4)	50%	(181)	39%	(142)	10%	(35)	1%	(3)	361
Ideo: Conservative (5-7)	54%	(182)	40%	(133)	5%	(16)	2%	(5)	337
Educ: < College	52%	(372)	40%	(290)	7%	(49)	1%	(8)	719
Educ: Bachelors degree	50%	(131)	39%	(102)	10%	(27)	—	(1)	261
Educ: Post-grad	46%	(73)	42%	(67)	8%	(13)	3%	(5)	158
Income: Under 50k	50%	(299)	41%	(241)	7%	(43)	2%	(10)	593
Income: 50k-100k	49%	(176)	42%	(150)	8%	(30)	1%	(2)	359
Income: 100k+	55%	(101)	36%	(67)	8%	(15)	1%	(2)	186
Ethnicity: White	53%	(471)	39%	(346)	7%	(67)	1%	(11)	895
Ethnicity: Hispanic	40%	(79)	48%	(95)	11%	(21)	2%	(4)	198
Ethnicity: Black	50%	(72)	42%	(61)	7%	(10)	1%	(1)	145

Continued on next page

**Table MCHE4\_4: How well do the following words describe your experience with telehealth?**

*Friendly*

Demographic	Very well		Somewhat well		Not too well		Not well at all		Total N
Adults	51%	(576)	40%	(458)	8%	(89)	1%	(15)	1138
Ethnicity: Other	33%	(33)	52%	(50)	12%	(12)	3%	(3)	98
All Christian	52%	(285)	39%	(213)	9%	(49)	1%	(3)	550
All Non-Christian	41%	(31)	44%	(33)	10%	(8)	5%	(4)	76
Atheist	36%	(27)	58%	(43)	6%	(4)	—	(0)	74
Agnostic/Nothing in particular	49%	(132)	42%	(114)	6%	(16)	2%	(7)	268
Something Else	60%	(102)	33%	(55)	6%	(11)	1%	(1)	169
Religious Non-Protestant/Catholic	43%	(38)	44%	(39)	9%	(8)	4%	(4)	88
Evangelical	54%	(175)	37%	(121)	8%	(26)	1%	(2)	324
Non-Evangelical	53%	(198)	37%	(137)	9%	(34)	1%	(2)	372
Community: Urban	51%	(198)	36%	(138)	12%	(44)	1%	(5)	385
Community: Suburban	47%	(250)	45%	(241)	6%	(34)	1%	(5)	530
Community: Rural	58%	(129)	36%	(80)	5%	(10)	2%	(4)	223
Employ: Private Sector	48%	(190)	42%	(169)	9%	(35)	1%	(5)	400
Employ: Government	54%	(32)	36%	(22)	10%	(6)	—	(0)	60
Employ: Self-Employed	43%	(48)	42%	(47)	12%	(13)	3%	(4)	112
Employ: Homemaker	57%	(53)	38%	(35)	4%	(3)	1%	(0)	92
Employ: Retired	53%	(127)	40%	(96)	6%	(13)	1%	(3)	240
Employ: Unemployed	51%	(69)	41%	(56)	7%	(10)	1%	(1)	137
Employ: Other	57%	(41)	35%	(25)	8%	(5)	—	(0)	72
Military HH: Yes	60%	(98)	32%	(52)	7%	(11)	2%	(3)	164
Military HH: No	49%	(479)	42%	(406)	8%	(78)	1%	(12)	974
RD/WT: Right Direction	52%	(258)	38%	(191)	9%	(47)	1%	(5)	501
RD/WT: Wrong Track	50%	(318)	42%	(268)	7%	(41)	2%	(10)	637
Biden Job Approve	51%	(318)	40%	(249)	9%	(56)	—	(3)	626
Biden Job Disapprove	51%	(243)	41%	(195)	6%	(31)	2%	(10)	479
Biden Job Strongly Approve	55%	(180)	34%	(110)	11%	(35)	—	(1)	326
Biden Job Somewhat Approve	46%	(138)	46%	(139)	7%	(21)	1%	(2)	300
Biden Job Somewhat Disapprove	49%	(66)	42%	(57)	7%	(10)	1%	(2)	135
Biden Job Strongly Disapprove	51%	(177)	40%	(137)	6%	(21)	2%	(9)	344
Favorable of Biden	52%	(324)	40%	(249)	8%	(50)	1%	(6)	629
Unfavorable of Biden	51%	(241)	40%	(190)	7%	(34)	1%	(6)	470

Continued on next page

**Table MCHE4\_4:** How well do the following words describe your experience with telehealth?  
Friendly

Demographic	Very well		Somewhat well		Not too well		Not well at all		Total N
Adults	51%	(576)	40%	(458)	8%	(89)	1%	(15)	1138
Very Favorable of Biden	56%	(197)	34%	(119)	9%	(32)	1%	(4)	351
Somewhat Favorable of Biden	46%	(128)	47%	(130)	6%	(18)	1%	(2)	278
Somewhat Unfavorable of Biden	48%	(55)	44%	(50)	7%	(9)	1%	(1)	115
Very Unfavorable of Biden	52%	(186)	39%	(139)	7%	(25)	1%	(5)	356
#1 Issue: Economy	47%	(198)	43%	(181)	9%	(36)	1%	(4)	419
#1 Issue: Security	53%	(84)	39%	(63)	7%	(11)	1%	(2)	158
#1 Issue: Health Care	51%	(86)	37%	(63)	11%	(19)	1%	(2)	169
#1 Issue: Medicare / Social Security	55%	(69)	39%	(50)	4%	(5)	2%	(3)	127
#1 Issue: Women's Issues	55%	(39)	41%	(29)	3%	(2)	—	(0)	71
#1 Issue: Energy	52%	(50)	40%	(38)	5%	(5)	2%	(2)	95
#1 Issue: Other	46%	(27)	41%	(24)	10%	(6)	2%	(1)	59
2020 Vote: Joe Biden	50%	(301)	41%	(249)	8%	(52)	1%	(7)	609
2020 Vote: Donald Trump	53%	(188)	39%	(139)	6%	(23)	1%	(5)	355
2020 Vote: Didn't Vote	52%	(73)	38%	(54)	8%	(11)	2%	(2)	140
2018 House Vote: Democrat	51%	(249)	40%	(197)	8%	(37)	1%	(6)	489
2018 House Vote: Republican	53%	(159)	39%	(118)	7%	(21)	1%	(2)	300
2016 Vote: Hillary Clinton	51%	(238)	40%	(188)	8%	(36)	1%	(5)	468
2016 Vote: Donald Trump	55%	(189)	38%	(129)	7%	(23)	1%	(2)	342
2016 Vote: Other	55%	(34)	34%	(21)	9%	(6)	3%	(2)	62
2016 Vote: Didn't Vote	44%	(116)	45%	(119)	9%	(24)	2%	(6)	265
Voted in 2014: Yes	54%	(384)	38%	(270)	7%	(52)	1%	(9)	715
Voted in 2014: No	45%	(192)	45%	(188)	9%	(37)	1%	(6)	423
4-Region: Northeast	55%	(119)	33%	(72)	9%	(20)	2%	(4)	214
4-Region: Midwest	52%	(119)	39%	(89)	8%	(17)	1%	(2)	228
4-Region: South	52%	(207)	40%	(158)	7%	(28)	—	(1)	395
4-Region: West	44%	(132)	46%	(139)	8%	(23)	2%	(6)	300
Used Telehealth	51%	(576)	40%	(458)	8%	(89)	1%	(15)	1138
Used Direct-to-Consumer Telehealth	51%	(97)	38%	(72)	8%	(16)	3%	(5)	190
Used Telehealth to See Regular Clinician	51%	(421)	41%	(331)	7%	(57)	1%	(8)	817

Note: Row proportions may total to larger than one-hundred percent due to rounding. For more information visit [MorningConsultIntelligence.com](http://MorningConsultIntelligence.com).

**Table MCHE4\_5: How well do the following words describe your experience with telehealth?**

*Informational*

Demographic	Very well		Somewhat well		Not too well		Not well at all		Total N
Adults	42%	(473)	41%	(467)	13%	(150)	4%	(48)	1138
Gender: Male	40%	(226)	42%	(236)	14%	(81)	4%	(25)	568
Gender: Female	43%	(247)	40%	(231)	12%	(69)	4%	(24)	570
Age: 18-34	38%	(137)	39%	(141)	18%	(65)	5%	(18)	361
Age: 35-44	45%	(89)	46%	(90)	8%	(15)	1%	(3)	198
Age: 45-64	45%	(180)	39%	(155)	11%	(43)	5%	(21)	399
Age: 65+	37%	(67)	44%	(80)	15%	(26)	4%	(7)	180
GenZers: 1997-2012	35%	(32)	34%	(31)	26%	(24)	5%	(5)	91
Millennials: 1981-1996	41%	(164)	42%	(167)	13%	(51)	4%	(15)	397
GenXers: 1965-1980	50%	(159)	38%	(119)	9%	(28)	3%	(10)	316
Baby Boomers: 1946-1964	37%	(113)	44%	(133)	14%	(43)	5%	(15)	304
PID: Dem (no lean)	45%	(231)	39%	(198)	12%	(61)	4%	(21)	511
PID: Ind (no lean)	38%	(121)	45%	(145)	14%	(46)	3%	(8)	320
PID: Rep (no lean)	39%	(121)	40%	(124)	14%	(43)	6%	(19)	307
PID/Gender: Dem Men	46%	(126)	39%	(106)	11%	(30)	4%	(11)	272
PID/Gender: Dem Women	44%	(105)	39%	(93)	13%	(31)	4%	(10)	239
PID/Gender: Ind Men	32%	(48)	48%	(72)	18%	(28)	2%	(4)	151
PID/Gender: Ind Women	43%	(73)	43%	(73)	11%	(18)	3%	(5)	169
PID/Gender: Rep Men	36%	(52)	41%	(59)	16%	(23)	7%	(11)	144
PID/Gender: Rep Women	42%	(68)	40%	(65)	12%	(20)	5%	(9)	162
Ideo: Liberal (1-3)	43%	(168)	43%	(166)	11%	(43)	3%	(13)	390
Ideo: Moderate (4)	40%	(146)	41%	(148)	15%	(53)	4%	(13)	361
Ideo: Conservative (5-7)	40%	(135)	40%	(136)	14%	(47)	6%	(19)	337
Educ: < College	43%	(311)	37%	(262)	16%	(114)	4%	(32)	719
Educ: Bachelors degree	40%	(103)	51%	(134)	7%	(18)	2%	(6)	261
Educ: Post-grad	37%	(59)	45%	(71)	11%	(18)	7%	(11)	158
Income: Under 50k	42%	(250)	39%	(232)	14%	(80)	5%	(31)	593
Income: 50k-100k	43%	(153)	40%	(143)	14%	(51)	3%	(11)	359
Income: 100k+	38%	(70)	49%	(92)	10%	(18)	3%	(6)	186
Ethnicity: White	41%	(367)	43%	(383)	13%	(112)	4%	(34)	895
Ethnicity: Hispanic	41%	(82)	36%	(72)	19%	(37)	4%	(7)	198
Ethnicity: Black	45%	(66)	37%	(54)	12%	(17)	6%	(8)	145

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**Table MCHE4\_5:** How well do the following words describe your experience with telehealth?  
 Informational

Demographic	Very well		Somewhat well		Not too well		Not well at all		Total N
Adults	42%	(473)	41%	(467)	13%	(150)	4%	(48)	1138
Ethnicity: Other	41%	(40)	32%	(31)	21%	(21)	6%	(6)	98
All Christian	44%	(240)	40%	(219)	13%	(70)	4%	(21)	550
All Non-Christian	32%	(25)	54%	(41)	6%	(5)	7%	(5)	76
Atheist	40%	(30)	45%	(33)	10%	(7)	5%	(3)	74
Agnostic/Nothing in particular	41%	(111)	41%	(110)	14%	(38)	4%	(10)	268
Something Else	40%	(68)	38%	(64)	17%	(29)	5%	(9)	169
Religious Non-Protestant/Catholic	32%	(28)	56%	(49)	7%	(6)	6%	(5)	88
Evangelical	41%	(134)	39%	(126)	13%	(43)	6%	(21)	324
Non-Evangelical	44%	(164)	39%	(143)	15%	(55)	2%	(9)	372
Community: Urban	39%	(150)	44%	(167)	14%	(55)	3%	(11)	385
Community: Suburban	44%	(233)	40%	(213)	12%	(62)	4%	(23)	530
Community: Rural	40%	(89)	39%	(87)	15%	(32)	6%	(14)	223
Employ: Private Sector	43%	(173)	41%	(163)	12%	(50)	4%	(14)	400
Employ: Government	34%	(20)	55%	(33)	6%	(4)	5%	(3)	60
Employ: Self-Employed	47%	(53)	32%	(36)	16%	(18)	5%	(5)	112
Employ: Homemaker	39%	(36)	52%	(48)	8%	(8)	1%	(1)	92
Employ: Retired	42%	(100)	41%	(99)	12%	(29)	5%	(13)	240
Employ: Unemployed	41%	(56)	36%	(49)	21%	(29)	3%	(4)	137
Employ: Other	35%	(25)	45%	(32)	8%	(6)	12%	(8)	72
Military HH: Yes	41%	(68)	40%	(66)	13%	(21)	6%	(9)	164
Military HH: No	42%	(405)	41%	(401)	13%	(129)	4%	(39)	974
RD/WT: Right Direction	43%	(218)	41%	(204)	12%	(61)	4%	(18)	501
RD/WT: Wrong Track	40%	(255)	41%	(264)	14%	(88)	5%	(30)	637
Biden Job Approve	45%	(282)	40%	(252)	11%	(71)	3%	(20)	626
Biden Job Disapprove	37%	(176)	42%	(202)	16%	(74)	6%	(27)	479
Biden Job Strongly Approve	49%	(160)	40%	(129)	8%	(25)	3%	(11)	326
Biden Job Somewhat Approve	41%	(122)	41%	(123)	15%	(46)	3%	(10)	300
Biden Job Somewhat Disapprove	36%	(48)	42%	(57)	17%	(23)	5%	(7)	135
Biden Job Strongly Disapprove	37%	(128)	42%	(145)	15%	(51)	6%	(20)	344
Favorable of Biden	45%	(285)	41%	(255)	11%	(66)	3%	(22)	629
Unfavorable of Biden	37%	(176)	41%	(194)	16%	(77)	5%	(24)	470

Continued on next page

**Table MCHE4\_5: How well do the following words describe your experience with telehealth?**

*Informational*

Demographic	Very well		Somewhat well		Not too well		Not well at all		Total N
Adults	42%	(473)	41%	(467)	13%	(150)	4%	(48)	1138
Very Favorable of Biden	49%	(171)	38%	(133)	9%	(31)	5%	(17)	351
Somewhat Favorable of Biden	41%	(114)	44%	(122)	13%	(36)	2%	(5)	278
Somewhat Unfavorable of Biden	33%	(38)	47%	(54)	15%	(17)	5%	(6)	115
Very Unfavorable of Biden	39%	(138)	39%	(140)	17%	(60)	5%	(18)	356
#1 Issue: Economy	39%	(162)	44%	(185)	13%	(56)	4%	(16)	419
#1 Issue: Security	40%	(63)	44%	(69)	12%	(19)	5%	(7)	158
#1 Issue: Health Care	46%	(78)	37%	(62)	14%	(23)	3%	(6)	169
#1 Issue: Medicare / Social Security	43%	(54)	37%	(47)	13%	(17)	7%	(9)	127
#1 Issue: Women's Issues	42%	(30)	46%	(32)	13%	(9)	—	(0)	71
#1 Issue: Energy	45%	(42)	38%	(36)	8%	(8)	9%	(9)	95
#1 Issue: Other	46%	(27)	34%	(20)	16%	(9)	4%	(2)	59
2020 Vote: Joe Biden	45%	(271)	41%	(251)	10%	(61)	4%	(26)	609
2020 Vote: Donald Trump	37%	(133)	42%	(148)	16%	(57)	5%	(18)	355
2020 Vote: Didn't Vote	42%	(59)	38%	(53)	17%	(24)	3%	(4)	140
2018 House Vote: Democrat	44%	(217)	41%	(202)	10%	(49)	4%	(21)	489
2018 House Vote: Republican	40%	(119)	43%	(129)	13%	(40)	4%	(12)	300
2016 Vote: Hillary Clinton	46%	(214)	40%	(187)	10%	(46)	4%	(20)	468
2016 Vote: Donald Trump	40%	(136)	44%	(149)	13%	(43)	4%	(14)	342
2016 Vote: Other	36%	(22)	53%	(33)	8%	(5)	2%	(1)	62
2016 Vote: Didn't Vote	38%	(100)	37%	(97)	21%	(55)	5%	(13)	265
Voted in 2014: Yes	43%	(311)	41%	(297)	11%	(79)	4%	(29)	715
Voted in 2014: No	38%	(162)	40%	(170)	17%	(71)	5%	(19)	423
4-Region: Northeast	41%	(89)	42%	(90)	11%	(24)	5%	(11)	214
4-Region: Midwest	42%	(97)	40%	(90)	13%	(29)	5%	(12)	228
4-Region: South	43%	(171)	40%	(157)	14%	(54)	3%	(13)	395
4-Region: West	39%	(116)	43%	(129)	14%	(43)	4%	(12)	300
Used Telehealth	42%	(473)	41%	(467)	13%	(150)	4%	(48)	1138
Used Direct-to-Consumer Telehealth	44%	(84)	36%	(69)	15%	(28)	5%	(9)	190
Used Telehealth to See Regular Clinician	41%	(335)	42%	(342)	13%	(108)	4%	(33)	817

Note: Row proportions may total to larger than one-hundred percent due to rounding. For more information visit [MorningConsultIntelligence.com](http://MorningConsultIntelligence.com).

**Table MCHE4\_6:** How well do the following words describe your experience with telehealth?  
*Comfortable*

Demographic	Very well		Somewhat well		Not too well		Not well at all		Total N
Adults	48%	(544)	39%	(445)	11%	(120)	3%	(29)	1138
Gender: Male	46%	(259)	41%	(234)	11%	(60)	3%	(15)	568
Gender: Female	50%	(284)	37%	(211)	11%	(60)	3%	(14)	570
Age: 18-34	45%	(163)	40%	(145)	11%	(41)	3%	(11)	361
Age: 35-44	45%	(88)	46%	(91)	8%	(16)	1%	(2)	198
Age: 45-64	52%	(208)	35%	(138)	11%	(43)	3%	(10)	399
Age: 65+	47%	(85)	39%	(70)	11%	(19)	3%	(6)	180
GenZers: 1997-2012	38%	(35)	36%	(33)	22%	(20)	4%	(3)	91
Millennials: 1981-1996	46%	(184)	44%	(173)	8%	(31)	2%	(10)	397
GenXers: 1965-1980	57%	(180)	33%	(104)	9%	(28)	1%	(3)	316
Baby Boomers: 1946-1964	46%	(140)	38%	(116)	12%	(38)	3%	(10)	304
PID: Dem (no lean)	50%	(256)	39%	(198)	9%	(45)	2%	(12)	511
PID: Ind (no lean)	44%	(141)	41%	(132)	13%	(40)	2%	(7)	320
PID: Rep (no lean)	48%	(147)	38%	(115)	11%	(35)	3%	(10)	307
PID/Gender: Dem Men	48%	(131)	42%	(114)	7%	(19)	3%	(9)	272
PID/Gender: Dem Women	52%	(125)	35%	(84)	11%	(26)	1%	(3)	239
PID/Gender: Ind Men	37%	(56)	47%	(71)	15%	(22)	1%	(2)	151
PID/Gender: Ind Women	50%	(85)	36%	(61)	10%	(18)	3%	(5)	169
PID/Gender: Rep Men	51%	(73)	34%	(49)	13%	(19)	3%	(4)	144
PID/Gender: Rep Women	46%	(74)	41%	(66)	10%	(16)	4%	(6)	162
Ideo: Liberal (1-3)	48%	(187)	39%	(153)	10%	(39)	2%	(10)	390
Ideo: Moderate (4)	45%	(161)	43%	(157)	10%	(37)	2%	(6)	361
Ideo: Conservative (5-7)	49%	(167)	36%	(120)	12%	(39)	3%	(12)	337
Educ: < College	48%	(344)	39%	(279)	10%	(74)	3%	(21)	719
Educ: Bachelors degree	48%	(124)	40%	(104)	12%	(32)	—	(1)	261
Educ: Post-grad	48%	(76)	39%	(62)	9%	(13)	4%	(6)	158
Income: Under 50k	44%	(259)	41%	(243)	12%	(69)	4%	(22)	593
Income: 50k-100k	50%	(180)	39%	(140)	10%	(34)	1%	(5)	359
Income: 100k+	57%	(105)	34%	(63)	9%	(16)	1%	(2)	186
Ethnicity: White	49%	(443)	38%	(340)	10%	(89)	3%	(24)	895
Ethnicity: Hispanic	41%	(81)	48%	(94)	10%	(19)	2%	(4)	198
Ethnicity: Black	47%	(68)	44%	(64)	8%	(11)	1%	(2)	145

Continued on next page

**Table MCHE4\_6:** How well do the following words describe your experience with telehealth?

Comfortable

Demographic	Very well		Somewhat well		Not too well		Not well at all		Total N
Adults	48%	(544)	39%	(445)	11%	(120)	3%	(29)	1138
Ethnicity: Other	34%	(33)	43%	(42)	20%	(19)	4%	(4)	98
All Christian	50%	(278)	39%	(213)	9%	(47)	2%	(12)	550
All Non-Christian	35%	(26)	43%	(33)	20%	(15)	2%	(1)	76
Atheist	44%	(33)	45%	(34)	7%	(5)	4%	(3)	74
Agnostic/Nothing in particular	48%	(128)	34%	(92)	14%	(36)	4%	(11)	268
Something Else	47%	(79)	43%	(73)	9%	(16)	1%	(2)	169
Religious Non-Protestant/Catholic	37%	(33)	43%	(38)	17%	(15)	3%	(3)	88
Evangelical	47%	(152)	40%	(130)	10%	(33)	3%	(8)	324
Non-Evangelical	51%	(191)	40%	(147)	8%	(30)	1%	(4)	372
Community: Urban	48%	(184)	39%	(152)	12%	(46)	1%	(3)	385
Community: Suburban	46%	(243)	42%	(221)	10%	(50)	3%	(16)	530
Community: Rural	52%	(116)	33%	(73)	11%	(24)	4%	(10)	223
Employ: Private Sector	47%	(189)	40%	(161)	11%	(44)	1%	(5)	400
Employ: Government	49%	(30)	37%	(22)	14%	(8)	—	(0)	60
Employ: Self-Employed	49%	(54)	42%	(48)	6%	(6)	3%	(4)	112
Employ: Homemaker	49%	(45)	37%	(34)	13%	(12)	1%	(1)	92
Employ: Retired	49%	(119)	37%	(88)	10%	(24)	4%	(9)	240
Employ: Unemployed	46%	(63)	39%	(53)	12%	(17)	3%	(4)	137
Employ: Other	43%	(31)	42%	(30)	8%	(6)	7%	(5)	72
Military HH: Yes	48%	(79)	35%	(57)	13%	(22)	4%	(6)	164
Military HH: No	48%	(465)	40%	(388)	10%	(98)	2%	(23)	974
RD/WT: Right Direction	52%	(258)	38%	(189)	9%	(46)	2%	(8)	501
RD/WT: Wrong Track	45%	(285)	40%	(256)	12%	(74)	3%	(21)	637
Biden Job Approve	51%	(317)	38%	(240)	9%	(58)	2%	(10)	626
Biden Job Disapprove	45%	(214)	39%	(187)	12%	(59)	4%	(18)	479
Biden Job Strongly Approve	58%	(189)	32%	(105)	8%	(27)	2%	(6)	326
Biden Job Somewhat Approve	43%	(128)	45%	(135)	11%	(32)	2%	(5)	300
Biden Job Somewhat Disapprove	39%	(53)	43%	(58)	15%	(20)	3%	(4)	135
Biden Job Strongly Disapprove	47%	(161)	38%	(130)	11%	(39)	4%	(14)	344
Favorable of Biden	52%	(329)	38%	(238)	8%	(50)	2%	(11)	629
Unfavorable of Biden	43%	(203)	40%	(188)	14%	(64)	3%	(15)	470

Continued on next page



**Table MCHE4\_6: How well do the following words describe your experience with telehealth?**  
*Comfortable*

Demographic	Very well		Somewhat well		Not too well		Not well at all		Total N
Adults	48%	(544)	39%	(445)	11%	(120)	3%	(29)	1138
Very Favorable of Biden	57%	(201)	32%	(114)	8%	(27)	3%	(9)	351
Somewhat Favorable of Biden	46%	(128)	45%	(125)	8%	(23)	1%	(2)	278
Somewhat Unfavorable of Biden	36%	(41)	49%	(56)	13%	(15)	3%	(3)	115
Very Unfavorable of Biden	46%	(163)	37%	(132)	14%	(49)	3%	(12)	356
#1 Issue: Economy	44%	(183)	46%	(192)	9%	(37)	2%	(6)	419
#1 Issue: Security	49%	(78)	37%	(59)	11%	(18)	3%	(4)	158
#1 Issue: Health Care	52%	(87)	39%	(66)	8%	(14)	1%	(2)	169
#1 Issue: Medicare / Social Security	48%	(61)	31%	(39)	17%	(21)	4%	(5)	127
#1 Issue: Women's Issues	46%	(32)	39%	(28)	13%	(9)	2%	(1)	71
#1 Issue: Energy	53%	(51)	35%	(34)	5%	(5)	6%	(6)	95
#1 Issue: Other	52%	(30)	26%	(15)	18%	(10)	5%	(3)	59
2020 Vote: Joe Biden	50%	(302)	39%	(237)	9%	(57)	2%	(13)	609
2020 Vote: Donald Trump	46%	(163)	39%	(137)	12%	(43)	3%	(12)	355
2020 Vote: Didn't Vote	47%	(65)	40%	(56)	11%	(15)	3%	(4)	140
2018 House Vote: Democrat	50%	(243)	39%	(191)	9%	(44)	2%	(11)	489
2018 House Vote: Republican	50%	(151)	37%	(111)	11%	(32)	2%	(6)	300
2016 Vote: Hillary Clinton	49%	(230)	39%	(184)	9%	(43)	2%	(10)	468
2016 Vote: Donald Trump	50%	(170)	39%	(133)	10%	(33)	2%	(7)	342
2016 Vote: Other	44%	(28)	39%	(24)	13%	(8)	4%	(2)	62
2016 Vote: Didn't Vote	44%	(116)	39%	(104)	13%	(35)	4%	(9)	265
Voted in 2014: Yes	51%	(366)	37%	(268)	9%	(65)	2%	(16)	715
Voted in 2014: No	42%	(178)	42%	(177)	13%	(55)	3%	(13)	423
4-Region: Northeast	49%	(105)	38%	(82)	10%	(22)	3%	(6)	214
4-Region: Midwest	44%	(99)	41%	(93)	12%	(27)	4%	(8)	228
4-Region: South	51%	(201)	39%	(155)	9%	(35)	1%	(4)	395
4-Region: West	46%	(138)	38%	(115)	12%	(36)	4%	(11)	300
Used Telehealth	48%	(544)	39%	(445)	11%	(120)	3%	(29)	1138
Used Direct-to-Consumer Telehealth	52%	(98)	35%	(67)	12%	(23)	1%	(2)	190
Used Telehealth to See Regular Clinician	46%	(380)	41%	(337)	10%	(78)	3%	(22)	817

Note: Row proportions may total to larger than one-hundred percent due to rounding. For more information visit [MorningConsultIntelligence.com](http://MorningConsultIntelligence.com).

**Table MCHE4\_7: How well do the following words describe your experience with telehealth?**

*Impersonal*

Demographic	Very well		Somewhat well		Not too well		Not well at all		Total N
Adults	13%	(152)	27%	(313)	30%	(337)	30%	(336)	1138
Gender: Male	13%	(73)	32%	(180)	31%	(174)	25%	(140)	568
Gender: Female	14%	(79)	23%	(132)	29%	(163)	34%	(196)	570
Age: 18-34	20%	(72)	31%	(111)	26%	(95)	23%	(83)	361
Age: 35-44	15%	(30)	39%	(77)	26%	(50)	20%	(40)	198
Age: 45-64	10%	(40)	22%	(88)	32%	(128)	36%	(143)	399
Age: 65+	6%	(10)	20%	(36)	35%	(63)	39%	(70)	180
GenZers: 1997-2012	34%	(31)	14%	(13)	26%	(24)	26%	(23)	91
Millennials: 1981-1996	16%	(62)	37%	(146)	27%	(106)	21%	(83)	397
GenXers: 1965-1980	12%	(37)	28%	(87)	27%	(86)	34%	(106)	316
Baby Boomers: 1946-1964	7%	(21)	20%	(60)	36%	(109)	37%	(113)	304
PID: Dem (no lean)	13%	(65)	29%	(150)	28%	(141)	30%	(155)	511
PID: Ind (no lean)	18%	(57)	27%	(85)	28%	(88)	28%	(89)	320
PID: Rep (no lean)	10%	(30)	25%	(77)	35%	(108)	30%	(92)	307
PID/Gender: Dem Men	12%	(31)	36%	(98)	26%	(71)	26%	(71)	272
PID/Gender: Dem Women	14%	(34)	22%	(52)	29%	(69)	35%	(84)	239
PID/Gender: Ind Men	20%	(30)	25%	(38)	34%	(51)	22%	(33)	151
PID/Gender: Ind Women	16%	(28)	28%	(47)	22%	(37)	33%	(56)	169
PID/Gender: Rep Men	8%	(12)	31%	(44)	36%	(52)	25%	(36)	144
PID/Gender: Rep Women	11%	(18)	20%	(33)	35%	(56)	34%	(56)	162
Ideo: Liberal (1-3)	11%	(41)	30%	(117)	29%	(114)	30%	(117)	390
Ideo: Moderate (4)	14%	(49)	27%	(96)	33%	(118)	27%	(96)	361
Ideo: Conservative (5-7)	15%	(50)	24%	(82)	29%	(99)	32%	(107)	337
Educ: < College	13%	(94)	28%	(201)	29%	(206)	30%	(218)	719
Educ: Bachelors degree	11%	(28)	31%	(81)	32%	(83)	27%	(69)	261
Educ: Post-grad	19%	(30)	20%	(31)	31%	(49)	31%	(48)	158
Income: Under 50k	13%	(79)	27%	(159)	29%	(169)	31%	(186)	593
Income: 50k-100k	11%	(41)	28%	(101)	29%	(105)	31%	(111)	359
Income: 100k+	17%	(32)	28%	(52)	34%	(63)	21%	(39)	186
Ethnicity: White	12%	(107)	25%	(227)	31%	(276)	32%	(284)	895
Ethnicity: Hispanic	18%	(36)	34%	(68)	23%	(46)	24%	(48)	198
Ethnicity: Black	18%	(26)	38%	(56)	21%	(30)	23%	(33)	145

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**Table MCHE4\_7: How well do the following words describe your experience with telehealth?**  
*Impersonal*

Demographic	Very well		Somewhat well		Not too well		Not well at all		Total N
Adults	13%	(152)	27%	(313)	30%	(337)	30%	(336)	1138
Ethnicity: Other	19%	(18)	31%	(30)	32%	(31)	19%	(18)	98
All Christian	12%	(63)	28%	(155)	31%	(169)	30%	(163)	550
All Non-Christian	12%	(9)	25%	(19)	34%	(26)	29%	(22)	76
Atheist	7%	(5)	30%	(22)	32%	(24)	31%	(23)	74
Agnostic/Nothing in particular	17%	(47)	25%	(68)	28%	(76)	29%	(78)	268
Something Else	16%	(28)	29%	(49)	25%	(42)	30%	(51)	169
Religious Non-Protestant/Catholic	11%	(9)	25%	(22)	38%	(34)	26%	(23)	88
Evangelical	17%	(55)	24%	(79)	30%	(97)	29%	(93)	324
Non-Evangelical	9%	(33)	31%	(117)	28%	(104)	32%	(117)	372
Community: Urban	16%	(61)	28%	(106)	31%	(118)	26%	(100)	385
Community: Suburban	12%	(64)	30%	(157)	28%	(147)	31%	(162)	530
Community: Rural	12%	(27)	22%	(50)	32%	(72)	33%	(74)	223
Employ: Private Sector	15%	(60)	29%	(118)	30%	(119)	26%	(103)	400
Employ: Government	23%	(14)	20%	(12)	29%	(17)	28%	(17)	60
Employ: Self-Employed	21%	(23)	35%	(39)	23%	(26)	21%	(23)	112
Employ: Homemaker	10%	(9)	32%	(30)	24%	(22)	33%	(30)	92
Employ: Retired	7%	(17)	19%	(44)	37%	(88)	38%	(91)	240
Employ: Unemployed	14%	(19)	33%	(46)	25%	(34)	28%	(38)	137
Employ: Other	11%	(8)	27%	(20)	30%	(22)	32%	(23)	72
Military HH: Yes	13%	(21)	26%	(43)	28%	(47)	32%	(53)	164
Military HH: No	13%	(131)	28%	(269)	30%	(290)	29%	(283)	974
RD/WT: Right Direction	15%	(73)	28%	(141)	28%	(138)	30%	(149)	501
RD/WT: Wrong Track	12%	(79)	27%	(172)	31%	(199)	29%	(187)	637
Biden Job Approve	14%	(89)	28%	(175)	29%	(181)	29%	(181)	626
Biden Job Disapprove	11%	(54)	26%	(123)	32%	(152)	31%	(149)	479
Biden Job Strongly Approve	16%	(52)	26%	(84)	25%	(82)	33%	(107)	326
Biden Job Somewhat Approve	12%	(37)	30%	(90)	33%	(99)	25%	(74)	300
Biden Job Somewhat Disapprove	13%	(18)	30%	(41)	34%	(46)	23%	(31)	135
Biden Job Strongly Disapprove	11%	(36)	24%	(82)	31%	(106)	35%	(119)	344
Favorable of Biden	14%	(90)	27%	(173)	28%	(176)	30%	(190)	629
Unfavorable of Biden	12%	(54)	27%	(125)	32%	(152)	30%	(139)	470

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**Table MCHE4\_7: How well do the following words describe your experience with telehealth?**

*Impersonal*

Demographic	Very well		Somewhat well		Not too well		Not well at all		Total N
Adults	13%	(152)	27%	(313)	30%	(337)	30%	(336)	1138
Very Favorable of Biden	17%	(60)	25%	(89)	24%	(84)	34%	(119)	351
Somewhat Favorable of Biden	11%	(30)	30%	(84)	33%	(92)	26%	(71)	278
Somewhat Unfavorable of Biden	13%	(15)	35%	(41)	27%	(31)	24%	(28)	115
Very Unfavorable of Biden	11%	(40)	24%	(84)	34%	(121)	31%	(111)	356
#1 Issue: Economy	12%	(51)	29%	(123)	30%	(127)	28%	(118)	419
#1 Issue: Security	13%	(21)	30%	(47)	25%	(39)	32%	(51)	158
#1 Issue: Health Care	18%	(30)	31%	(53)	24%	(40)	27%	(46)	169
#1 Issue: Medicare / Social Security	8%	(10)	21%	(27)	30%	(37)	41%	(52)	127
#1 Issue: Women's Issues	16%	(11)	25%	(18)	29%	(20)	30%	(21)	71
#1 Issue: Energy	10%	(9)	27%	(26)	34%	(32)	29%	(28)	95
#1 Issue: Other	17%	(10)	15%	(9)	42%	(24)	27%	(16)	59
2020 Vote: Joe Biden	14%	(86)	27%	(167)	29%	(174)	30%	(181)	609
2020 Vote: Donald Trump	11%	(38)	26%	(91)	34%	(122)	29%	(104)	355
2020 Vote: Didn't Vote	15%	(21)	34%	(47)	21%	(30)	29%	(41)	140
2018 House Vote: Democrat	14%	(66)	26%	(125)	29%	(143)	32%	(155)	489
2018 House Vote: Republican	10%	(29)	23%	(69)	36%	(108)	31%	(94)	300
2016 Vote: Hillary Clinton	13%	(60)	27%	(126)	30%	(141)	30%	(141)	468
2016 Vote: Donald Trump	11%	(37)	23%	(79)	33%	(112)	33%	(115)	342
2016 Vote: Other	13%	(8)	26%	(16)	38%	(24)	23%	(14)	62
2016 Vote: Didn't Vote	18%	(48)	35%	(92)	22%	(59)	25%	(66)	265
Voted in 2014: Yes	12%	(84)	24%	(170)	32%	(229)	32%	(232)	715
Voted in 2014: No	16%	(68)	34%	(142)	26%	(108)	25%	(104)	423
4-Region: Northeast	12%	(26)	25%	(53)	31%	(67)	32%	(69)	214
4-Region: Midwest	13%	(30)	27%	(60)	29%	(66)	31%	(72)	228
4-Region: South	14%	(57)	27%	(106)	30%	(120)	28%	(112)	395
4-Region: West	13%	(39)	31%	(94)	28%	(84)	28%	(84)	300
Used Telehealth	13%	(152)	27%	(313)	30%	(337)	30%	(336)	1138
Used Direct-to-Consumer Telehealth	21%	(39)	27%	(52)	29%	(54)	23%	(44)	190
Used Telehealth to See Regular Clinician	12%	(94)	26%	(215)	31%	(253)	31%	(255)	817

Note: Row proportions may total to larger than one-hundred percent due to rounding. For more information visit [MorningConsultIntelligence.com](http://MorningConsultIntelligence.com).

**Table MCHE4\_8:** How well do the following words describe your experience with telehealth?  
Uncomfortable

Demographic	Very well		Somewhat well		Not too well		Not well at all		Total N
Adults	7%	(81)	17%	(191)	28%	(321)	48%	(545)	1138
Gender: Male	6%	(36)	19%	(108)	28%	(160)	46%	(263)	568
Gender: Female	8%	(45)	15%	(84)	28%	(160)	49%	(282)	570
Age: 18-34	8%	(28)	23%	(82)	27%	(98)	42%	(153)	361
Age: 35-44	8%	(15)	19%	(37)	30%	(59)	44%	(86)	198
Age: 45-64	7%	(29)	14%	(56)	28%	(112)	51%	(203)	399
Age: 65+	5%	(9)	9%	(16)	29%	(52)	57%	(103)	180
GenZers: 1997-2012	4%	(4)	28%	(25)	30%	(27)	38%	(34)	91
Millennials: 1981-1996	9%	(35)	21%	(82)	27%	(109)	43%	(171)	397
GenXers: 1965-1980	8%	(26)	12%	(37)	31%	(96)	49%	(156)	316
Baby Boomers: 1946-1964	5%	(16)	14%	(43)	25%	(75)	56%	(170)	304
PID: Dem (no lean)	5%	(27)	16%	(83)	26%	(135)	52%	(265)	511
PID: Ind (no lean)	10%	(31)	19%	(60)	30%	(95)	42%	(134)	320
PID: Rep (no lean)	8%	(23)	16%	(48)	29%	(90)	47%	(145)	307
PID/Gender: Dem Men	6%	(15)	18%	(49)	26%	(71)	50%	(137)	272
PID/Gender: Dem Women	5%	(12)	14%	(35)	27%	(64)	54%	(129)	239
PID/Gender: Ind Men	9%	(13)	22%	(34)	31%	(47)	38%	(58)	151
PID/Gender: Ind Women	10%	(18)	16%	(27)	28%	(48)	45%	(77)	169
PID/Gender: Rep Men	6%	(8)	17%	(25)	29%	(42)	48%	(69)	144
PID/Gender: Rep Women	9%	(15)	14%	(23)	30%	(48)	47%	(76)	162
Ideo: Liberal (1-3)	6%	(21)	17%	(66)	28%	(109)	50%	(194)	390
Ideo: Moderate (4)	6%	(22)	19%	(67)	30%	(110)	45%	(162)	361
Ideo: Conservative (5-7)	8%	(27)	15%	(52)	29%	(96)	48%	(162)	337
Educ: < College	7%	(54)	19%	(136)	25%	(178)	49%	(351)	719
Educ: Bachelors degree	8%	(20)	11%	(29)	36%	(94)	45%	(118)	261
Educ: Post-grad	5%	(7)	17%	(26)	31%	(49)	48%	(76)	158
Income: Under 50k	7%	(44)	18%	(108)	26%	(156)	48%	(285)	593
Income: 50k-100k	6%	(23)	17%	(61)	30%	(106)	47%	(168)	359
Income: 100k+	7%	(14)	12%	(22)	31%	(58)	49%	(92)	186
Ethnicity: White	7%	(65)	14%	(126)	29%	(261)	49%	(443)	895
Ethnicity: Hispanic	9%	(17)	24%	(48)	22%	(44)	45%	(89)	198
Ethnicity: Black	7%	(11)	25%	(35)	19%	(28)	49%	(70)	145

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**Table MCHE4\_8:** How well do the following words describe your experience with telehealth?

Uncomfortable

Demographic	Very well		Somewhat well		Not too well		Not well at all		Total N
Adults	7%	(81)	17%	(191)	28%	(321)	48%	(545)	1138
Ethnicity: Other	5%	(5)	31%	(30)	32%	(31)	33%	(32)	98
All Christian	6%	(35)	16%	(86)	28%	(155)	50%	(275)	550
All Non-Christian	5%	(4)	23%	(17)	26%	(20)	47%	(35)	76
Atheist	7%	(5)	9%	(7)	38%	(28)	47%	(34)	74
Agnostic/Nothing in particular	10%	(27)	18%	(48)	30%	(79)	42%	(114)	268
Something Else	6%	(11)	20%	(33)	23%	(38)	51%	(87)	169
Religious Non-Protestant/Catholic	4%	(4)	21%	(19)	32%	(28)	43%	(38)	88
Evangelical	8%	(26)	18%	(59)	25%	(80)	49%	(158)	324
Non-Evangelical	5%	(18)	16%	(58)	27%	(102)	52%	(194)	372
Community: Urban	5%	(20)	21%	(80)	26%	(101)	48%	(183)	385
Community: Suburban	8%	(42)	14%	(76)	30%	(159)	48%	(254)	530
Community: Rural	9%	(19)	16%	(36)	27%	(61)	48%	(107)	223
Employ: Private Sector	7%	(27)	19%	(74)	28%	(112)	47%	(187)	400
Employ: Government	6%	(4)	11%	(7)	28%	(17)	54%	(33)	60
Employ: Self-Employed	7%	(8)	27%	(31)	32%	(35)	34%	(38)	112
Employ: Homemaker	7%	(7)	13%	(12)	32%	(30)	47%	(43)	92
Employ: Retired	7%	(16)	10%	(23)	28%	(67)	56%	(134)	240
Employ: Unemployed	9%	(12)	21%	(28)	28%	(38)	43%	(59)	137
Employ: Other	9%	(7)	15%	(11)	19%	(14)	56%	(40)	72
Military HH: Yes	10%	(16)	20%	(33)	23%	(38)	47%	(77)	164
Military HH: No	7%	(65)	16%	(158)	29%	(283)	48%	(468)	974
RD/WT: Right Direction	7%	(37)	17%	(86)	24%	(121)	51%	(256)	501
RD/WT: Wrong Track	7%	(44)	17%	(106)	31%	(199)	45%	(288)	637
Biden Job Approve	7%	(44)	17%	(108)	26%	(162)	50%	(312)	626
Biden Job Disapprove	7%	(33)	15%	(72)	32%	(151)	46%	(223)	479
Biden Job Strongly Approve	9%	(31)	13%	(44)	23%	(73)	55%	(178)	326
Biden Job Somewhat Approve	4%	(13)	21%	(64)	29%	(88)	45%	(134)	300
Biden Job Somewhat Disapprove	7%	(9)	12%	(16)	42%	(56)	40%	(54)	135
Biden Job Strongly Disapprove	7%	(24)	16%	(56)	28%	(94)	49%	(169)	344
Favorable of Biden	7%	(43)	16%	(104)	25%	(155)	52%	(327)	629
Unfavorable of Biden	7%	(32)	16%	(73)	33%	(156)	44%	(209)	470

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**Table MCHE4\_8:** How well do the following words describe your experience with telehealth?  
Uncomfortable

Demographic	Very well		Somewhat well		Not too well		Not well at all		Total N
Adults	7%	(81)	17%	(191)	28%	(321)	48%	(545)	1138
Very Favorable of Biden	7%	(26)	15%	(52)	20%	(70)	58%	(203)	351
Somewhat Favorable of Biden	6%	(18)	18%	(51)	31%	(85)	44%	(123)	278
Somewhat Unfavorable of Biden	6%	(7)	12%	(14)	43%	(49)	38%	(44)	115
Very Unfavorable of Biden	7%	(25)	17%	(59)	30%	(106)	46%	(165)	356
#1 Issue: Economy	5%	(22)	18%	(76)	30%	(124)	47%	(196)	419
#1 Issue: Security	5%	(8)	18%	(28)	29%	(47)	48%	(76)	158
#1 Issue: Health Care	10%	(17)	13%	(21)	29%	(49)	48%	(82)	169
#1 Issue: Medicare / Social Security	6%	(7)	14%	(17)	26%	(34)	54%	(68)	127
#1 Issue: Women's Issues	6%	(4)	28%	(20)	28%	(20)	38%	(27)	71
#1 Issue: Energy	12%	(11)	8%	(8)	25%	(24)	54%	(52)	95
#1 Issue: Other	10%	(6)	13%	(8)	21%	(12)	56%	(33)	59
2020 Vote: Joe Biden	6%	(38)	16%	(98)	26%	(160)	51%	(313)	609
2020 Vote: Donald Trump	8%	(28)	15%	(54)	30%	(108)	46%	(165)	355
2020 Vote: Didn't Vote	9%	(13)	22%	(31)	28%	(39)	41%	(58)	140
2018 House Vote: Democrat	4%	(22)	16%	(80)	27%	(133)	52%	(255)	489
2018 House Vote: Republican	7%	(21)	12%	(36)	32%	(96)	49%	(148)	300
2016 Vote: Hillary Clinton	4%	(19)	16%	(74)	28%	(132)	52%	(243)	468
2016 Vote: Donald Trump	8%	(26)	13%	(45)	29%	(99)	50%	(172)	342
2016 Vote: Other	12%	(7)	18%	(11)	33%	(21)	36%	(23)	62
2016 Vote: Didn't Vote	11%	(29)	23%	(60)	26%	(68)	40%	(107)	265
Voted in 2014: Yes	6%	(44)	13%	(96)	28%	(197)	53%	(377)	715
Voted in 2014: No	9%	(37)	22%	(95)	29%	(123)	40%	(168)	423
4-Region: Northeast	6%	(13)	15%	(33)	23%	(50)	55%	(119)	214
4-Region: Midwest	12%	(28)	13%	(30)	27%	(61)	48%	(109)	228
4-Region: South	6%	(26)	16%	(63)	29%	(115)	49%	(193)	395
4-Region: West	5%	(14)	22%	(66)	32%	(95)	42%	(125)	300
Used Telehealth	7%	(81)	17%	(191)	28%	(321)	48%	(545)	1138
Used Direct-to-Consumer Telehealth	9%	(17)	21%	(39)	26%	(49)	45%	(85)	190
Used Telehealth to See Regular Clinician	7%	(56)	15%	(124)	29%	(234)	49%	(403)	817

Note: Row proportions may total to larger than one-hundred percent due to rounding. For more information visit [MorningConsultIntelligence.com](http://MorningConsultIntelligence.com).

**Table MCHE4\_9:** How well do the following words describe your experience with telehealth?

*Rushed*

Demographic	Very well		Somewhat well		Not too well		Not well at all		Total N
Adults	8%	(92)	23%	(262)	32%	(364)	37%	(419)	1138
Gender: Male	8%	(43)	24%	(135)	35%	(200)	33%	(190)	568
Gender: Female	9%	(49)	22%	(127)	29%	(165)	40%	(230)	570
Age: 18-34	10%	(37)	29%	(106)	31%	(113)	29%	(105)	361
Age: 35-44	9%	(17)	26%	(52)	36%	(72)	29%	(57)	198
Age: 45-64	7%	(29)	19%	(77)	29%	(116)	44%	(177)	399
Age: 65+	5%	(9)	15%	(27)	35%	(63)	45%	(81)	180
GenZers: 1997-2012	9%	(9)	31%	(28)	32%	(29)	27%	(25)	91
Millennials: 1981-1996	11%	(43)	27%	(109)	34%	(135)	28%	(110)	397
GenXers: 1965-1980	7%	(21)	19%	(59)	30%	(94)	45%	(142)	316
Baby Boomers: 1946-1964	6%	(19)	21%	(62)	32%	(96)	41%	(126)	304
PID: Dem (no lean)	8%	(40)	23%	(116)	31%	(157)	39%	(198)	511
PID: Ind (no lean)	8%	(26)	26%	(83)	34%	(109)	32%	(102)	320
PID: Rep (no lean)	8%	(26)	20%	(62)	32%	(99)	39%	(120)	307
PID/Gender: Dem Men	8%	(21)	24%	(65)	32%	(87)	37%	(99)	272
PID/Gender: Dem Women	8%	(20)	21%	(51)	29%	(70)	41%	(98)	239
PID/Gender: Ind Men	8%	(12)	28%	(42)	40%	(61)	24%	(36)	151
PID/Gender: Ind Women	8%	(14)	25%	(41)	28%	(48)	39%	(65)	169
PID/Gender: Rep Men	7%	(11)	20%	(28)	35%	(51)	38%	(54)	144
PID/Gender: Rep Women	9%	(15)	21%	(34)	29%	(47)	41%	(66)	162
Ideo: Liberal (1-3)	7%	(29)	23%	(90)	31%	(121)	38%	(150)	390
Ideo: Moderate (4)	8%	(28)	24%	(88)	36%	(129)	32%	(116)	361
Ideo: Conservative (5-7)	8%	(29)	21%	(70)	31%	(105)	40%	(134)	337
Educ: < College	8%	(56)	24%	(171)	30%	(216)	38%	(275)	719
Educ: Bachelors degree	9%	(24)	23%	(59)	36%	(94)	32%	(84)	261
Educ: Post-grad	7%	(12)	20%	(32)	34%	(54)	38%	(60)	158
Income: Under 50k	9%	(54)	23%	(135)	29%	(174)	39%	(230)	593
Income: 50k-100k	6%	(22)	25%	(90)	34%	(121)	35%	(125)	359
Income: 100k+	8%	(16)	20%	(37)	37%	(69)	35%	(64)	186
Ethnicity: White	9%	(76)	22%	(194)	31%	(278)	39%	(347)	895
Ethnicity: Hispanic	10%	(20)	30%	(60)	33%	(65)	27%	(53)	198
Ethnicity: Black	6%	(9)	27%	(40)	30%	(44)	36%	(52)	145

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**Table MCHE4\_9:** How well do the following words describe your experience with telehealth?

*Rushed*

Demographic	Very well		Somewhat well		Not too well		Not well at all		Total N
Adults	8%	(92)	23%	(262)	32%	(364)	37%	(419)	1138
Ethnicity: Other	7%	(7)	28%	(28)	44%	(43)	21%	(20)	98
All Christian	9%	(48)	21%	(117)	31%	(172)	39%	(214)	550
All Non-Christian	7%	(5)	19%	(15)	42%	(32)	31%	(24)	76
Atheist	3%	(2)	25%	(19)	38%	(28)	33%	(24)	74
Agnostic/Nothing in particular	10%	(26)	28%	(76)	30%	(81)	32%	(86)	268
Something Else	6%	(11)	21%	(36)	30%	(51)	42%	(72)	169
Religious Non-Protestant/Catholic	6%	(5)	17%	(15)	46%	(40)	31%	(27)	88
Evangelical	10%	(32)	22%	(72)	30%	(98)	38%	(122)	324
Non-Evangelical	7%	(27)	21%	(76)	30%	(112)	42%	(157)	372
Community: Urban	10%	(37)	26%	(99)	29%	(110)	36%	(139)	385
Community: Suburban	7%	(38)	23%	(120)	34%	(181)	36%	(191)	530
Community: Rural	8%	(17)	19%	(42)	33%	(74)	40%	(90)	223
Employ: Private Sector	8%	(30)	24%	(97)	32%	(129)	36%	(144)	400
Employ: Government	8%	(5)	23%	(14)	30%	(18)	38%	(23)	60
Employ: Self-Employed	10%	(12)	30%	(34)	36%	(41)	23%	(26)	112
Employ: Homemaker	8%	(7)	27%	(25)	31%	(28)	34%	(31)	92
Employ: Retired	7%	(17)	15%	(36)	33%	(80)	45%	(107)	240
Employ: Unemployed	7%	(10)	26%	(35)	34%	(47)	33%	(45)	137
Employ: Other	12%	(9)	27%	(19)	16%	(12)	45%	(32)	72
Military HH: Yes	6%	(10)	20%	(34)	31%	(51)	42%	(70)	164
Military HH: No	8%	(82)	23%	(228)	32%	(314)	36%	(350)	974
RD/WT: Right Direction	8%	(42)	22%	(110)	31%	(156)	38%	(192)	501
RD/WT: Wrong Track	8%	(50)	24%	(151)	33%	(208)	36%	(228)	637
Biden Job Approve	9%	(55)	22%	(139)	32%	(199)	37%	(233)	626
Biden Job Disapprove	7%	(35)	23%	(110)	32%	(155)	37%	(179)	479
Biden Job Strongly Approve	11%	(36)	18%	(59)	29%	(94)	42%	(138)	326
Biden Job Somewhat Approve	6%	(19)	27%	(80)	35%	(106)	32%	(95)	300
Biden Job Somewhat Disapprove	8%	(11)	23%	(31)	40%	(54)	29%	(40)	135
Biden Job Strongly Disapprove	7%	(24)	23%	(79)	29%	(101)	41%	(139)	344
Favorable of Biden	9%	(56)	22%	(138)	31%	(194)	38%	(241)	629
Unfavorable of Biden	7%	(35)	23%	(110)	33%	(157)	36%	(168)	470

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**Table MCHE4\_9:** How well do the following words describe your experience with telehealth?

*Rushed*

Demographic	Very well		Somewhat well		Not too well		Not well at all		Total N
Adults	8%	(92)	23%	(262)	32%	(364)	37%	(419)	1138
Very Favorable of Biden	9%	(31)	19%	(68)	28%	(99)	44%	(153)	351
Somewhat Favorable of Biden	9%	(25)	25%	(70)	34%	(95)	32%	(88)	278
Somewhat Unfavorable of Biden	11%	(13)	25%	(29)	35%	(40)	29%	(33)	115
Very Unfavorable of Biden	6%	(22)	23%	(81)	33%	(117)	38%	(136)	356
#1 Issue: Economy	7%	(30)	25%	(104)	35%	(147)	33%	(138)	419
#1 Issue: Security	5%	(8)	25%	(40)	28%	(45)	42%	(66)	158
#1 Issue: Health Care	11%	(19)	21%	(35)	29%	(49)	40%	(67)	169
#1 Issue: Medicare / Social Security	8%	(10)	14%	(17)	32%	(40)	46%	(59)	127
#1 Issue: Women's Issues	7%	(5)	35%	(25)	29%	(21)	28%	(20)	71
#1 Issue: Energy	13%	(12)	18%	(17)	35%	(33)	35%	(33)	95
#1 Issue: Other	4%	(2)	21%	(12)	28%	(17)	46%	(27)	59
2020 Vote: Joe Biden	9%	(52)	21%	(130)	31%	(190)	39%	(236)	609
2020 Vote: Donald Trump	6%	(23)	22%	(79)	33%	(119)	38%	(135)	355
2020 Vote: Didn't Vote	7%	(10)	34%	(47)	30%	(42)	29%	(41)	140
2018 House Vote: Democrat	9%	(42)	19%	(94)	33%	(160)	40%	(194)	489
2018 House Vote: Republican	7%	(22)	18%	(55)	34%	(102)	40%	(121)	300
2016 Vote: Hillary Clinton	8%	(38)	19%	(90)	34%	(157)	39%	(182)	468
2016 Vote: Donald Trump	7%	(24)	20%	(70)	32%	(109)	41%	(140)	342
2016 Vote: Other	6%	(4)	21%	(13)	38%	(24)	35%	(22)	62
2016 Vote: Didn't Vote	10%	(26)	34%	(89)	28%	(74)	29%	(76)	265
Voted in 2014: Yes	8%	(59)	19%	(138)	32%	(225)	41%	(293)	715
Voted in 2014: No	8%	(34)	29%	(124)	33%	(139)	30%	(126)	423
4-Region: Northeast	6%	(14)	24%	(50)	30%	(64)	40%	(86)	214
4-Region: Midwest	8%	(19)	24%	(54)	30%	(69)	38%	(86)	228
4-Region: South	10%	(38)	20%	(79)	33%	(130)	38%	(148)	395
4-Region: West	7%	(21)	26%	(78)	34%	(101)	33%	(100)	300
Used Telehealth	8%	(92)	23%	(262)	32%	(364)	37%	(419)	1138
Used Direct-to-Consumer Telehealth	12%	(23)	28%	(53)	30%	(57)	30%	(57)	190
Used Telehealth to See Regular Clinician	7%	(55)	22%	(178)	32%	(264)	39%	(321)	817

Note: Row proportions may total to larger than one-hundred percent due to rounding. For more information visit [MorningConsultIntelligence.com](http://MorningConsultIntelligence.com).

**Table MCHE4\_10: How well do the following words describe your experience with telehealth?**  
 Stressful

Demographic	Very well		Somewhat well		Not too well		Not well at all		Total N
Adults	10%	(108)	19%	(214)	29%	(326)	43%	(490)	1138
Gender: Male	10%	(59)	19%	(107)	31%	(174)	40%	(227)	568
Gender: Female	9%	(49)	19%	(107)	27%	(152)	46%	(263)	570
Age: 18-34	15%	(54)	24%	(85)	25%	(90)	37%	(132)	361
Age: 35-44	8%	(17)	20%	(40)	33%	(65)	38%	(76)	198
Age: 45-64	8%	(30)	17%	(67)	31%	(122)	45%	(180)	399
Age: 65+	4%	(7)	12%	(22)	27%	(49)	57%	(102)	180
GenZers: 1997-2012	16%	(15)	26%	(24)	25%	(22)	33%	(30)	91
Millennials: 1981-1996	13%	(51)	22%	(88)	28%	(110)	37%	(148)	397
GenXers: 1965-1980	8%	(25)	17%	(53)	32%	(101)	43%	(137)	316
Baby Boomers: 1946-1964	6%	(18)	14%	(44)	28%	(85)	52%	(157)	304
PID: Dem (no lean)	8%	(43)	17%	(84)	31%	(158)	44%	(226)	511
PID: Ind (no lean)	9%	(30)	22%	(70)	29%	(94)	40%	(127)	320
PID: Rep (no lean)	12%	(36)	19%	(60)	24%	(74)	45%	(137)	307
PID/Gender: Dem Men	11%	(29)	17%	(47)	33%	(91)	39%	(106)	272
PID/Gender: Dem Women	6%	(14)	16%	(38)	28%	(67)	50%	(120)	239
PID/Gender: Ind Men	11%	(17)	21%	(32)	31%	(46)	36%	(55)	151
PID/Gender: Ind Women	7%	(12)	22%	(37)	28%	(47)	42%	(72)	169
PID/Gender: Rep Men	9%	(13)	20%	(28)	26%	(37)	46%	(66)	144
PID/Gender: Rep Women	14%	(23)	19%	(31)	23%	(37)	44%	(71)	162
Ideo: Liberal (1-3)	10%	(40)	16%	(63)	30%	(115)	44%	(171)	390
Ideo: Moderate (4)	9%	(33)	20%	(73)	33%	(119)	38%	(136)	361
Ideo: Conservative (5-7)	9%	(29)	20%	(68)	23%	(77)	48%	(163)	337
Educ: < College	10%	(75)	21%	(153)	25%	(183)	43%	(308)	719
Educ: Bachelors degree	8%	(20)	17%	(44)	34%	(89)	41%	(108)	261
Educ: Post-grad	9%	(14)	11%	(17)	34%	(54)	47%	(74)	158
Income: Under 50k	10%	(58)	22%	(128)	27%	(158)	42%	(249)	593
Income: 50k-100k	8%	(29)	15%	(55)	32%	(115)	44%	(159)	359
Income: 100k+	11%	(21)	17%	(31)	28%	(52)	44%	(81)	186
Ethnicity: White	8%	(69)	18%	(163)	29%	(262)	45%	(402)	895
Ethnicity: Hispanic	14%	(28)	30%	(59)	24%	(47)	32%	(64)	198
Ethnicity: Black	19%	(28)	12%	(17)	27%	(38)	42%	(61)	145

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**Table MCHE4\_10: How well do the following words describe your experience with telehealth?**

*Stressful*

Demographic	Very well		Somewhat well		Not too well		Not well at all		Total N
Adults	10%	(108)	19%	(214)	29%	(326)	43%	(490)	1138
Ethnicity: Other	12%	(11)	35%	(34)	26%	(26)	27%	(27)	98
All Christian	7%	(40)	19%	(105)	30%	(163)	44%	(242)	550
All Non-Christian	13%	(10)	17%	(13)	32%	(24)	39%	(29)	76
Atheist	9%	(7)	28%	(21)	21%	(16)	42%	(31)	74
Agnostic/Nothing in particular	13%	(34)	17%	(45)	27%	(74)	43%	(116)	268
Something Else	10%	(17)	18%	(31)	29%	(50)	42%	(71)	169
Religious Non-Protestant/Catholic	13%	(11)	14%	(13)	37%	(32)	37%	(32)	88
Evangelical	10%	(32)	21%	(69)	26%	(86)	42%	(138)	324
Non-Evangelical	7%	(25)	17%	(64)	31%	(114)	45%	(169)	372
Community: Urban	10%	(38)	19%	(74)	28%	(106)	43%	(166)	385
Community: Suburban	9%	(50)	20%	(108)	29%	(152)	42%	(221)	530
Community: Rural	9%	(20)	15%	(33)	31%	(68)	46%	(102)	223
Employ: Private Sector	10%	(41)	21%	(84)	30%	(120)	39%	(155)	400
Employ: Government	7%	(4)	7%	(4)	29%	(17)	57%	(34)	60
Employ: Self-Employed	16%	(18)	24%	(26)	27%	(30)	33%	(37)	112
Employ: Homemaker	11%	(10)	23%	(21)	26%	(24)	40%	(36)	92
Employ: Retired	4%	(9)	11%	(27)	33%	(80)	52%	(125)	240
Employ: Unemployed	11%	(14)	26%	(35)	22%	(30)	41%	(57)	137
Employ: Other	14%	(10)	18%	(13)	18%	(13)	50%	(36)	72
Military HH: Yes	9%	(16)	14%	(23)	26%	(43)	51%	(83)	164
Military HH: No	10%	(93)	20%	(191)	29%	(283)	42%	(407)	974
RD/WT: Right Direction	9%	(46)	19%	(95)	28%	(141)	44%	(219)	501
RD/WT: Wrong Track	10%	(62)	19%	(119)	29%	(185)	42%	(271)	637
Biden Job Approve	10%	(61)	18%	(112)	30%	(185)	43%	(269)	626
Biden Job Disapprove	9%	(41)	20%	(98)	27%	(127)	44%	(213)	479
Biden Job Strongly Approve	12%	(38)	16%	(52)	28%	(91)	44%	(145)	326
Biden Job Somewhat Approve	7%	(22)	20%	(60)	31%	(94)	41%	(124)	300
Biden Job Somewhat Disapprove	9%	(13)	18%	(24)	35%	(48)	38%	(51)	135
Biden Job Strongly Disapprove	8%	(28)	22%	(74)	23%	(79)	47%	(162)	344
Favorable of Biden	8%	(51)	18%	(114)	29%	(180)	45%	(283)	629
Unfavorable of Biden	10%	(49)	19%	(89)	28%	(132)	43%	(200)	470

Continued on next page

**Table MCHE4\_10: How well do the following words describe your experience with telehealth?**  
*Stressful*

Demographic	Very well		Somewhat well		Not too well		Not well at all		Total N
Adults	10%	(108)	19%	(214)	29%	(326)	43%	(490)	1138
Very Favorable of Biden	9%	(31)	17%	(59)	25%	(89)	49%	(172)	351
Somewhat Favorable of Biden	7%	(20)	20%	(55)	33%	(90)	40%	(112)	278
Somewhat Unfavorable of Biden	5%	(6)	16%	(19)	38%	(44)	40%	(46)	115
Very Unfavorable of Biden	12%	(43)	20%	(70)	25%	(88)	43%	(154)	356
#1 Issue: Economy	10%	(42)	20%	(84)	30%	(124)	40%	(169)	419
#1 Issue: Security	9%	(15)	18%	(29)	24%	(38)	48%	(77)	158
#1 Issue: Health Care	7%	(12)	20%	(35)	30%	(50)	42%	(72)	169
#1 Issue: Medicare / Social Security	10%	(12)	13%	(17)	27%	(35)	50%	(63)	127
#1 Issue: Women's Issues	7%	(5)	27%	(19)	27%	(19)	38%	(27)	71
#1 Issue: Energy	11%	(11)	9%	(9)	31%	(30)	48%	(46)	95
#1 Issue: Other	8%	(4)	23%	(14)	22%	(13)	47%	(28)	59
2020 Vote: Joe Biden	8%	(52)	17%	(105)	29%	(179)	45%	(272)	609
2020 Vote: Donald Trump	10%	(37)	20%	(71)	26%	(91)	44%	(156)	355
2020 Vote: Didn't Vote	14%	(19)	22%	(30)	29%	(40)	36%	(50)	140
2018 House Vote: Democrat	8%	(41)	14%	(69)	30%	(149)	47%	(231)	489
2018 House Vote: Republican	8%	(24)	18%	(54)	27%	(81)	47%	(142)	300
2016 Vote: Hillary Clinton	8%	(36)	16%	(73)	31%	(144)	46%	(215)	468
2016 Vote: Donald Trump	9%	(32)	18%	(60)	25%	(86)	48%	(163)	342
2016 Vote: Other	7%	(4)	18%	(11)	33%	(20)	43%	(27)	62
2016 Vote: Didn't Vote	13%	(35)	26%	(70)	28%	(74)	32%	(85)	265
Voted in 2014: Yes	7%	(52)	14%	(104)	30%	(213)	48%	(346)	715
Voted in 2014: No	13%	(56)	26%	(110)	27%	(113)	34%	(144)	423
4-Region: Northeast	9%	(19)	19%	(40)	26%	(57)	46%	(98)	214
4-Region: Midwest	10%	(23)	19%	(43)	32%	(73)	39%	(89)	228
4-Region: South	8%	(32)	17%	(68)	30%	(118)	45%	(178)	395
4-Region: West	11%	(34)	21%	(63)	26%	(79)	42%	(125)	300
Used Telehealth	10%	(108)	19%	(214)	29%	(326)	43%	(490)	1138
Used Direct-to-Consumer Telehealth	13%	(25)	24%	(46)	27%	(51)	36%	(69)	190
Used Telehealth to See Regular Clinician	8%	(68)	18%	(150)	28%	(231)	45%	(367)	817

Note: Row proportions may total to larger than one-hundred percent due to rounding. For more information visit [MorningConsultIntelligence.com](http://MorningConsultIntelligence.com).

**Table MCHE4\_11: How well do the following words describe your experience with telehealth?**  
*Expensive*

Demographic	Very well		Somewhat well		Not too well		Not well at all		Total N
Adults	8%	(92)	17%	(195)	32%	(360)	43%	(491)	1138
Gender: Male	10%	(58)	17%	(94)	32%	(184)	41%	(231)	568
Gender: Female	6%	(34)	18%	(101)	31%	(176)	45%	(259)	570
Age: 18-34	12%	(42)	24%	(86)	30%	(107)	35%	(126)	361
Age: 35-44	10%	(20)	17%	(33)	40%	(80)	33%	(65)	198
Age: 45-64	6%	(25)	14%	(57)	31%	(123)	49%	(194)	399
Age: 65+	3%	(6)	11%	(19)	28%	(50)	58%	(105)	180
GenZers: 1997-2012	6%	(6)	31%	(28)	20%	(18)	43%	(39)	91
Millennials: 1981-1996	13%	(52)	19%	(77)	36%	(143)	32%	(125)	397
GenXers: 1965-1980	6%	(20)	14%	(45)	32%	(101)	48%	(150)	316
Baby Boomers: 1946-1964	5%	(16)	14%	(43)	30%	(91)	51%	(154)	304
PID: Dem (no lean)	9%	(44)	16%	(82)	34%	(171)	42%	(214)	511
PID: Ind (no lean)	8%	(25)	20%	(65)	26%	(83)	46%	(148)	320
PID: Rep (no lean)	8%	(24)	16%	(49)	34%	(105)	42%	(129)	307
PID/Gender: Dem Men	11%	(31)	16%	(42)	34%	(93)	39%	(105)	272
PID/Gender: Dem Women	5%	(13)	16%	(39)	33%	(78)	46%	(109)	239
PID/Gender: Ind Men	9%	(14)	19%	(29)	27%	(42)	44%	(67)	151
PID/Gender: Ind Women	7%	(11)	21%	(35)	25%	(41)	48%	(81)	169
PID/Gender: Rep Men	9%	(13)	16%	(23)	34%	(49)	41%	(59)	144
PID/Gender: Rep Women	6%	(10)	16%	(26)	35%	(56)	43%	(69)	162
Ideo: Liberal (1-3)	8%	(31)	17%	(66)	32%	(124)	43%	(169)	390
Ideo: Moderate (4)	8%	(30)	17%	(62)	34%	(124)	40%	(144)	361
Ideo: Conservative (5-7)	7%	(24)	17%	(57)	29%	(96)	47%	(160)	337
Educ: < College	8%	(57)	18%	(126)	29%	(208)	46%	(327)	719
Educ: Bachelors degree	9%	(24)	16%	(42)	39%	(101)	36%	(94)	261
Educ: Post-grad	7%	(11)	17%	(26)	32%	(51)	44%	(70)	158
Income: Under 50k	7%	(40)	17%	(103)	28%	(166)	48%	(285)	593
Income: 50k-100k	10%	(38)	17%	(61)	34%	(123)	38%	(137)	359
Income: 100k+	8%	(15)	17%	(31)	38%	(71)	37%	(69)	186
Ethnicity: White	7%	(62)	16%	(141)	32%	(290)	45%	(403)	895
Ethnicity: Hispanic	15%	(30)	22%	(44)	25%	(50)	38%	(74)	198
Ethnicity: Black	14%	(20)	25%	(36)	25%	(37)	36%	(52)	145

Continued on next page

**Table MCHE4\_11: How well do the following words describe your experience with telehealth?**  
*Expensive*

Demographic	Very well		Somewhat well		Not too well		Not well at all		Total N
Adults	8%	(92)	17%	(195)	32%	(360)	43%	(491)	1138
Ethnicity: Other	11%	(11)	19%	(18)	34%	(33)	36%	(36)	98
All Christian	8%	(42)	16%	(86)	34%	(185)	43%	(237)	550
All Non-Christian	11%	(8)	28%	(21)	22%	(17)	39%	(29)	76
Atheist	6%	(5)	14%	(11)	26%	(19)	54%	(40)	74
Agnostic/Nothing in particular	8%	(21)	15%	(41)	34%	(92)	42%	(114)	268
Something Else	10%	(16)	22%	(36)	27%	(46)	42%	(70)	169
Religious Non-Protestant/Catholic	11%	(10)	24%	(21)	29%	(25)	37%	(32)	88
Evangelical	10%	(31)	20%	(65)	27%	(89)	43%	(139)	324
Non-Evangelical	7%	(26)	15%	(54)	35%	(129)	44%	(162)	372
Community: Urban	10%	(38)	21%	(83)	30%	(116)	38%	(148)	385
Community: Suburban	9%	(46)	15%	(81)	31%	(166)	45%	(238)	530
Community: Rural	4%	(9)	14%	(31)	35%	(78)	47%	(105)	223
Employ: Private Sector	8%	(32)	20%	(81)	40%	(161)	32%	(126)	400
Employ: Government	6%	(3)	19%	(11)	18%	(11)	57%	(34)	60
Employ: Self-Employed	17%	(19)	21%	(24)	26%	(30)	36%	(40)	112
Employ: Homemaker	6%	(5)	20%	(19)	31%	(28)	43%	(39)	92
Employ: Retired	5%	(12)	11%	(25)	30%	(71)	55%	(131)	240
Employ: Unemployed	10%	(14)	12%	(16)	30%	(41)	48%	(66)	137
Employ: Other	7%	(5)	16%	(12)	20%	(14)	57%	(41)	72
Military HH: Yes	8%	(13)	16%	(26)	26%	(43)	50%	(81)	164
Military HH: No	8%	(79)	17%	(169)	32%	(316)	42%	(409)	974
RD/WT: Right Direction	10%	(52)	20%	(99)	33%	(165)	37%	(185)	501
RD/WT: Wrong Track	6%	(40)	15%	(96)	31%	(195)	48%	(305)	637
Biden Job Approve	9%	(58)	18%	(116)	32%	(202)	40%	(251)	626
Biden Job Disapprove	7%	(34)	15%	(73)	30%	(143)	48%	(229)	479
Biden Job Strongly Approve	13%	(41)	17%	(56)	29%	(94)	42%	(135)	326
Biden Job Somewhat Approve	6%	(17)	20%	(60)	36%	(108)	38%	(115)	300
Biden Job Somewhat Disapprove	4%	(6)	18%	(25)	37%	(50)	41%	(55)	135
Biden Job Strongly Disapprove	8%	(28)	14%	(48)	27%	(93)	51%	(174)	344
Favorable of Biden	10%	(61)	17%	(108)	32%	(200)	41%	(261)	629
Unfavorable of Biden	6%	(30)	16%	(73)	32%	(149)	46%	(218)	470

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**Table MCHE4\_11: How well do the following words describe your experience with telehealth?**

*Expensive*

Demographic	Very well		Somewhat well		Not too well		Not well at all		Total N
Adults	8%	(92)	17%	(195)	32%	(360)	43%	(491)	1138
Very Favorable of Biden	12%	(42)	17%	(59)	27%	(95)	44%	(155)	351
Somewhat Favorable of Biden	7%	(18)	17%	(48)	38%	(105)	38%	(106)	278
Somewhat Unfavorable of Biden	4%	(5)	18%	(21)	39%	(45)	39%	(44)	115
Very Unfavorable of Biden	7%	(25)	15%	(52)	29%	(104)	49%	(174)	356
#1 Issue: Economy	7%	(28)	20%	(83)	35%	(148)	38%	(160)	419
#1 Issue: Security	5%	(8)	15%	(23)	22%	(34)	59%	(93)	158
#1 Issue: Health Care	14%	(24)	15%	(25)	32%	(53)	39%	(67)	169
#1 Issue: Medicare / Social Security	3%	(4)	16%	(20)	30%	(38)	51%	(64)	127
#1 Issue: Women's Issues	14%	(10)	24%	(17)	35%	(25)	27%	(19)	71
#1 Issue: Energy	7%	(7)	10%	(10)	39%	(37)	44%	(42)	95
#1 Issue: Other	8%	(5)	10%	(6)	19%	(11)	63%	(37)	59
2020 Vote: Joe Biden	8%	(50)	17%	(106)	33%	(200)	41%	(253)	609
2020 Vote: Donald Trump	8%	(27)	16%	(57)	30%	(106)	47%	(165)	355
2020 Vote: Didn't Vote	10%	(14)	20%	(27)	26%	(37)	44%	(61)	140
2018 House Vote: Democrat	9%	(44)	16%	(78)	31%	(153)	44%	(214)	489
2018 House Vote: Republican	7%	(21)	15%	(46)	33%	(100)	44%	(133)	300
2016 Vote: Hillary Clinton	8%	(37)	15%	(71)	34%	(157)	43%	(203)	468
2016 Vote: Donald Trump	7%	(24)	15%	(51)	31%	(107)	47%	(160)	342
2016 Vote: Other	11%	(7)	17%	(10)	33%	(21)	39%	(24)	62
2016 Vote: Didn't Vote	9%	(25)	23%	(62)	28%	(75)	39%	(103)	265
Voted in 2014: Yes	8%	(58)	14%	(101)	33%	(238)	44%	(318)	715
Voted in 2014: No	8%	(35)	22%	(95)	29%	(121)	41%	(172)	423
4-Region: Northeast	8%	(18)	17%	(37)	29%	(62)	45%	(98)	214
4-Region: Midwest	8%	(18)	18%	(40)	33%	(74)	42%	(95)	228
4-Region: South	8%	(31)	20%	(79)	31%	(123)	41%	(163)	395
4-Region: West	9%	(26)	13%	(39)	33%	(100)	45%	(136)	300
Used Telehealth	8%	(92)	17%	(195)	32%	(360)	43%	(491)	1138
Used Direct-to-Consumer Telehealth	14%	(26)	21%	(40)	36%	(68)	30%	(56)	190
Used Telehealth to See Regular Clinician	6%	(49)	16%	(134)	30%	(249)	47%	(385)	817

Note: Row proportions may total to larger than one-hundred percent due to rounding. For more information visit [MorningConsultIntelligence.com](http://MorningConsultIntelligence.com).



**Table MCHE4\_12: How well do the following words describe your experience with telehealth?**  
*Confusing*

Demographic	Very well		Somewhat well		Not too well		Not well at all		Total N
Adults	6%	(68)	18%	(200)	27%	(302)	50%	(569)	1138
Gender: Male	6%	(37)	20%	(112)	27%	(154)	47%	(266)	568
Gender: Female	6%	(31)	15%	(88)	26%	(148)	53%	(303)	570
Age: 18-34	8%	(28)	26%	(93)	23%	(83)	43%	(157)	361
Age: 35-44	8%	(15)	14%	(28)	32%	(64)	46%	(90)	198
Age: 45-64	6%	(23)	13%	(50)	28%	(110)	54%	(216)	399
Age: 65+	1%	(2)	16%	(29)	24%	(44)	58%	(105)	180
GenZers: 1997-2012	7%	(6)	29%	(26)	29%	(26)	36%	(32)	91
Millennials: 1981-1996	8%	(32)	22%	(89)	24%	(95)	46%	(182)	397
GenXers: 1965-1980	6%	(19)	10%	(33)	30%	(93)	54%	(171)	316
Baby Boomers: 1946-1964	4%	(11)	15%	(46)	27%	(81)	54%	(165)	304
PID: Dem (no lean)	6%	(31)	17%	(86)	25%	(127)	52%	(267)	511
PID: Ind (no lean)	6%	(19)	22%	(70)	30%	(95)	43%	(136)	320
PID: Rep (no lean)	6%	(18)	14%	(44)	26%	(79)	54%	(165)	307
PID/Gender: Dem Men	7%	(20)	21%	(57)	22%	(59)	50%	(136)	272
PID/Gender: Dem Women	5%	(11)	12%	(29)	28%	(68)	55%	(131)	239
PID/Gender: Ind Men	6%	(9)	24%	(37)	34%	(51)	36%	(54)	151
PID/Gender: Ind Women	6%	(10)	20%	(33)	26%	(44)	49%	(82)	169
PID/Gender: Rep Men	5%	(8)	12%	(18)	30%	(43)	52%	(75)	144
PID/Gender: Rep Women	6%	(10)	16%	(26)	22%	(36)	55%	(90)	162
Ideo: Liberal (1-3)	5%	(20)	19%	(73)	24%	(94)	52%	(203)	390
Ideo: Moderate (4)	6%	(22)	17%	(62)	30%	(107)	47%	(169)	361
Ideo: Conservative (5-7)	6%	(19)	16%	(54)	25%	(86)	53%	(179)	337
Educ: < College	6%	(45)	20%	(141)	26%	(184)	48%	(348)	719
Educ: Bachelors degree	7%	(17)	14%	(36)	30%	(77)	50%	(131)	261
Educ: Post-grad	4%	(6)	14%	(23)	25%	(40)	57%	(89)	158
Income: Under 50k	7%	(40)	19%	(114)	26%	(152)	48%	(288)	593
Income: 50k-100k	4%	(14)	17%	(61)	26%	(93)	53%	(190)	359
Income: 100k+	7%	(14)	13%	(25)	31%	(57)	49%	(91)	186
Ethnicity: White	6%	(52)	16%	(141)	26%	(236)	52%	(467)	895
Ethnicity: Hispanic	6%	(12)	31%	(61)	22%	(43)	42%	(82)	198
Ethnicity: Black	10%	(15)	16%	(23)	24%	(35)	49%	(71)	145

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**Table MCHE4\_12: How well do the following words describe your experience with telehealth?**

*Confusing*

Demographic	Very well		Somewhat well		Not too well		Not well at all		Total N
Adults	6%	(68)	18%	(200)	27%	(302)	50%	(569)	1138
Ethnicity: Other	1%	(1)	36%	(36)	31%	(30)	31%	(31)	98
All Christian	3%	(18)	16%	(88)	26%	(144)	54%	(299)	550
All Non-Christian	9%	(6)	22%	(17)	27%	(21)	42%	(32)	76
Atheist	7%	(5)	28%	(20)	22%	(16)	43%	(32)	74
Agnostic/Nothing in particular	8%	(21)	18%	(49)	25%	(68)	48%	(130)	268
Something Else	10%	(17)	15%	(25)	31%	(52)	44%	(75)	169
Religious Non-Protestant/Catholic	7%	(6)	21%	(18)	33%	(29)	39%	(34)	88
Evangelical	8%	(27)	16%	(53)	24%	(77)	52%	(167)	324
Non-Evangelical	2%	(8)	15%	(56)	30%	(110)	53%	(198)	372
Community: Urban	6%	(24)	18%	(69)	25%	(96)	51%	(195)	385
Community: Suburban	6%	(33)	16%	(87)	26%	(140)	51%	(271)	530
Community: Rural	5%	(12)	19%	(43)	30%	(66)	46%	(102)	223
Employ: Private Sector	6%	(25)	18%	(74)	25%	(98)	51%	(203)	400
Employ: Government	6%	(4)	9%	(5)	22%	(13)	62%	(37)	60
Employ: Self-Employed	6%	(6)	25%	(28)	34%	(39)	35%	(39)	112
Employ: Homemaker	8%	(7)	21%	(19)	28%	(25)	44%	(40)	92
Employ: Retired	2%	(5)	16%	(38)	26%	(62)	56%	(135)	240
Employ: Unemployed	6%	(8)	19%	(25)	33%	(45)	42%	(58)	137
Employ: Other	15%	(11)	7%	(5)	18%	(13)	60%	(43)	72
Military HH: Yes	2%	(4)	20%	(33)	28%	(46)	49%	(81)	164
Military HH: No	7%	(64)	17%	(167)	26%	(256)	50%	(487)	974
RD/WT: Right Direction	7%	(33)	18%	(92)	23%	(114)	52%	(262)	501
RD/WT: Wrong Track	5%	(35)	17%	(108)	29%	(188)	48%	(307)	637
Biden Job Approve	6%	(40)	19%	(117)	25%	(157)	50%	(311)	626
Biden Job Disapprove	6%	(27)	15%	(70)	28%	(135)	52%	(247)	479
Biden Job Strongly Approve	9%	(31)	15%	(49)	20%	(64)	56%	(182)	326
Biden Job Somewhat Approve	3%	(10)	23%	(69)	31%	(92)	43%	(129)	300
Biden Job Somewhat Disapprove	6%	(7)	11%	(14)	37%	(50)	47%	(64)	135
Biden Job Strongly Disapprove	6%	(19)	16%	(55)	25%	(86)	53%	(183)	344
Favorable of Biden	6%	(40)	18%	(112)	24%	(153)	51%	(324)	629
Unfavorable of Biden	5%	(24)	15%	(72)	30%	(141)	50%	(233)	470

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**Table MCHE4\_12: How well do the following words describe your experience with telehealth?**  
*Confusing*

Demographic	Very well		Somewhat well		Not too well		Not well at all		Total N
Adults	6%	(68)	18%	(200)	27%	(302)	50%	(569)	1138
Very Favorable of Biden	6%	(22)	16%	(58)	20%	(69)	58%	(203)	351
Somewhat Favorable of Biden	6%	(18)	19%	(54)	31%	(85)	44%	(121)	278
Somewhat Unfavorable of Biden	5%	(6)	10%	(12)	37%	(42)	48%	(55)	115
Very Unfavorable of Biden	5%	(18)	17%	(60)	28%	(99)	50%	(179)	356
#1 Issue: Economy	6%	(27)	16%	(67)	30%	(128)	47%	(198)	419
#1 Issue: Security	3%	(4)	17%	(26)	26%	(41)	54%	(86)	158
#1 Issue: Health Care	6%	(11)	21%	(36)	20%	(35)	52%	(87)	169
#1 Issue: Medicare / Social Security	7%	(9)	15%	(20)	26%	(33)	52%	(66)	127
#1 Issue: Women's Issues	7%	(5)	24%	(17)	21%	(15)	48%	(34)	71
#1 Issue: Energy	5%	(5)	14%	(14)	28%	(27)	52%	(50)	95
#1 Issue: Other	9%	(5)	16%	(10)	19%	(11)	55%	(32)	59
2020 Vote: Joe Biden	7%	(40)	17%	(101)	25%	(155)	51%	(313)	609
2020 Vote: Donald Trump	5%	(18)	17%	(59)	26%	(92)	52%	(186)	355
2020 Vote: Didn't Vote	5%	(7)	25%	(34)	29%	(41)	41%	(58)	140
2018 House Vote: Democrat	6%	(28)	17%	(83)	25%	(122)	52%	(257)	489
2018 House Vote: Republican	5%	(15)	11%	(33)	29%	(88)	55%	(164)	300
2016 Vote: Hillary Clinton	5%	(22)	16%	(75)	26%	(122)	53%	(249)	468
2016 Vote: Donald Trump	6%	(19)	12%	(43)	26%	(90)	56%	(190)	342
2016 Vote: Other	10%	(6)	16%	(10)	31%	(19)	42%	(26)	62
2016 Vote: Didn't Vote	8%	(21)	27%	(71)	27%	(70)	39%	(103)	265
Voted in 2014: Yes	6%	(42)	13%	(93)	26%	(186)	55%	(394)	715
Voted in 2014: No	6%	(26)	25%	(107)	27%	(116)	41%	(174)	423
4-Region: Northeast	5%	(12)	14%	(30)	28%	(60)	53%	(113)	214
4-Region: Midwest	8%	(18)	18%	(41)	26%	(58)	49%	(111)	228
4-Region: South	8%	(30)	14%	(54)	28%	(110)	51%	(202)	395
4-Region: West	3%	(9)	25%	(75)	24%	(73)	48%	(143)	300
Used Telehealth	6%	(68)	18%	(200)	27%	(302)	50%	(569)	1138
Used Direct-to-Consumer Telehealth	13%	(25)	18%	(35)	27%	(52)	41%	(79)	190
Used Telehealth to See Regular Clinician	4%	(37)	18%	(145)	26%	(214)	52%	(422)	817

Note: Row proportions may total to larger than one-hundred percent due to rounding. For more information visit [MorningConsultIntelligence.com](http://MorningConsultIntelligence.com).

**Table MCH5:** How convenient or inconvenient was the billing and payment process, specifically when using telehealth services?

Demographic	Much more convenient than in-person health care visits		Somewhat more convenient than in-person health care visits		Somewhat less convenient than in-person health care visits		Much less convenient than in-person health care visits		No difference in convenience from in-person health care visits		Don't know / No opinion	Total N	
Adults	21%	(238)	21%	(237)	7%	(84)	6%	(74)	36%	(414)	8%	(91)	1138
Gender: Male	20%	(116)	27%	(152)	10%	(55)	7%	(41)	30%	(171)	6%	(33)	568
Gender: Female	21%	(122)	15%	(85)	5%	(30)	6%	(33)	43%	(243)	10%	(58)	570
Age: 18-34	27%	(97)	30%	(107)	13%	(47)	7%	(25)	19%	(68)	5%	(17)	361
Age: 35-44	24%	(48)	25%	(49)	10%	(20)	6%	(11)	28%	(56)	7%	(14)	198
Age: 45-64	19%	(77)	16%	(63)	4%	(15)	6%	(25)	46%	(182)	10%	(38)	399
Age: 65+	9%	(17)	10%	(18)	1%	(3)	7%	(12)	60%	(109)	12%	(22)	180
GenZers: 1997-2012	21%	(19)	38%	(35)	18%	(16)	6%	(6)	11%	(10)	5%	(5)	91
Millennials: 1981-1996	26%	(103)	27%	(106)	12%	(47)	7%	(27)	23%	(90)	6%	(24)	397
GenXers: 1965-1980	25%	(78)	18%	(58)	4%	(13)	6%	(17)	39%	(124)	8%	(26)	316
Baby Boomers: 1946-1964	12%	(38)	13%	(38)	3%	(8)	6%	(19)	56%	(170)	10%	(31)	304
PID: Dem (no lean)	24%	(124)	20%	(104)	8%	(40)	6%	(32)	33%	(170)	8%	(40)	511
PID: Ind (no lean)	20%	(63)	22%	(69)	6%	(18)	6%	(19)	39%	(126)	8%	(26)	320
PID: Rep (no lean)	17%	(51)	21%	(64)	8%	(26)	8%	(23)	38%	(118)	8%	(25)	307
PID/Gender: Dem Men	24%	(67)	27%	(73)	9%	(24)	6%	(17)	26%	(72)	7%	(19)	272
PID/Gender: Dem Women	24%	(58)	13%	(31)	7%	(16)	6%	(14)	41%	(98)	9%	(21)	239
PID/Gender: Ind Men	21%	(32)	29%	(44)	8%	(13)	7%	(10)	31%	(47)	4%	(6)	151
PID/Gender: Ind Women	18%	(30)	15%	(25)	3%	(6)	5%	(8)	47%	(79)	12%	(20)	169
PID/Gender: Rep Men	12%	(17)	24%	(35)	13%	(18)	9%	(13)	37%	(53)	6%	(8)	144
PID/Gender: Rep Women	21%	(34)	18%	(29)	5%	(8)	6%	(10)	40%	(65)	10%	(17)	162
Ideo: Liberal (1-3)	23%	(90)	21%	(84)	8%	(31)	6%	(24)	36%	(140)	5%	(21)	390
Ideo: Moderate (4)	19%	(70)	23%	(82)	7%	(24)	7%	(26)	35%	(125)	9%	(34)	361
Ideo: Conservative (5-7)	20%	(67)	20%	(68)	9%	(29)	6%	(22)	39%	(131)	6%	(21)	337
Educ: < College	19%	(139)	22%	(158)	6%	(47)	6%	(42)	37%	(265)	9%	(68)	719
Educ: Bachelors degree	23%	(60)	20%	(51)	11%	(29)	6%	(16)	34%	(88)	7%	(17)	261
Educ: Post-grad	24%	(39)	18%	(28)	6%	(9)	10%	(16)	38%	(60)	4%	(7)	158

Continued on next page

**Table MCHE5:** How convenient or inconvenient was the billing and payment process, specifically when using telehealth services?

Demographic	Much more convenient than in-person health care visits		Somewhat more convenient than in-person health care visits		Somewhat less convenient than in-person health care visits		Much less convenient than in-person health care visits		No difference in convenience from in-person health care visits		Don't know / No opinion	Total N	
	%	(N)	%	(N)	%	(N)	%	(N)	%	(N)			
Adults	21%	(238)	21%	(237)	7%	(84)	6%	(74)	36%	(414)	8%	(91)	1138
Income: Under 50k	20%	(117)	19%	(115)	5%	(32)	7%	(39)	38%	(226)	11%	(64)	593
Income: 50k-100k	19%	(69)	24%	(85)	10%	(36)	5%	(19)	35%	(127)	6%	(23)	359
Income: 100k+	28%	(52)	20%	(37)	9%	(16)	8%	(16)	33%	(61)	2%	(4)	186
Ethnicity: White	20%	(183)	19%	(170)	6%	(57)	6%	(53)	40%	(357)	8%	(76)	895
Ethnicity: Hispanic	19%	(38)	29%	(58)	14%	(28)	12%	(23)	20%	(40)	6%	(12)	198
Ethnicity: Black	25%	(37)	33%	(48)	8%	(11)	6%	(9)	19%	(27)	9%	(13)	145
Ethnicity: Other	18%	(18)	19%	(19)	17%	(16)	11%	(11)	31%	(30)	3%	(3)	98
All Christian	21%	(115)	20%	(113)	8%	(44)	5%	(30)	38%	(210)	7%	(38)	550
All Non-Christian	27%	(21)	28%	(21)	9%	(7)	6%	(4)	24%	(18)	6%	(4)	76
Atheist	13%	(10)	21%	(15)	15%	(11)	3%	(2)	45%	(33)	3%	(2)	74
Agnostic/Nothing in particular	21%	(57)	18%	(48)	7%	(19)	9%	(23)	35%	(95)	10%	(26)	268
Something Else	21%	(35)	23%	(39)	1%	(3)	8%	(14)	34%	(58)	12%	(21)	169
Religious Non-Protestant/Catholic	26%	(23)	25%	(22)	10%	(9)	5%	(4)	28%	(25)	5%	(4)	88
Evangelical	24%	(78)	22%	(72)	6%	(18)	8%	(25)	33%	(107)	7%	(23)	324
Non-Evangelical	17%	(63)	21%	(78)	7%	(24)	5%	(18)	41%	(153)	10%	(36)	372
Community: Urban	21%	(80)	23%	(89)	8%	(32)	10%	(37)	29%	(113)	9%	(33)	385
Community: Suburban	19%	(102)	21%	(111)	8%	(43)	5%	(24)	39%	(207)	8%	(43)	530
Community: Rural	25%	(56)	16%	(36)	5%	(10)	5%	(12)	42%	(94)	7%	(15)	223
Employ: Private Sector	25%	(100)	25%	(100)	9%	(38)	9%	(37)	26%	(104)	5%	(21)	400
Employ: Government	25%	(15)	20%	(12)	8%	(5)	9%	(5)	34%	(20)	4%	(2)	60
Employ: Self-Employed	21%	(23)	29%	(32)	15%	(17)	5%	(6)	25%	(28)	5%	(6)	112
Employ: Homemaker	22%	(20)	24%	(22)	6%	(6)	1%	(1)	38%	(35)	9%	(8)	92
Employ: Retired	13%	(32)	11%	(27)	2%	(6)	6%	(15)	57%	(136)	10%	(24)	240
Employ: Unemployed	19%	(26)	17%	(24)	7%	(10)	6%	(8)	39%	(53)	12%	(16)	137
Employ: Other	19%	(14)	14%	(10)	1%	(1)	3%	(2)	46%	(33)	17%	(12)	72

Continued on next page

**Table MCH5:** How convenient or inconvenient was the billing and payment process, specifically when using telehealth services?

Demographic	Much more convenient than in-person health care visits		Somewhat more convenient than in-person health care visits		Somewhat less convenient than in-person health care visits		Much less convenient than in-person health care visits		No difference in convenience from in-person health care visits		Don't know / No opinion	Total N	
Adults	21%	(238)	21%	(237)	7%	(84)	6%	(74)	36%	(414)	8%	(91)	1138
Military HH: Yes	18%	(30)	18%	(30)	4%	(6)	8%	(13)	42%	(69)	10%	(16)	164
Military HH: No	21%	(208)	21%	(207)	8%	(79)	6%	(61)	35%	(345)	8%	(75)	974
RD/WT: Right Direction	25%	(127)	22%	(109)	9%	(44)	8%	(38)	29%	(145)	8%	(38)	501
RD/WT: Wrong Track	17%	(111)	20%	(128)	6%	(40)	6%	(36)	42%	(269)	8%	(53)	637
Biden Job Approve	23%	(144)	21%	(132)	8%	(47)	6%	(40)	35%	(217)	7%	(46)	626
Biden Job Disapprove	18%	(85)	20%	(96)	8%	(37)	7%	(33)	40%	(191)	8%	(37)	479
Biden Job Strongly Approve	28%	(92)	21%	(67)	6%	(19)	5%	(16)	31%	(102)	9%	(28)	326
Biden Job Somewhat Approve	17%	(51)	21%	(64)	9%	(28)	8%	(24)	38%	(114)	6%	(18)	300
Biden Job Somewhat Disapprove	15%	(20)	25%	(34)	15%	(20)	6%	(8)	35%	(47)	4%	(5)	135
Biden Job Strongly Disapprove	19%	(65)	18%	(62)	5%	(17)	7%	(25)	42%	(144)	9%	(31)	344
Favorable of Biden	23%	(143)	19%	(123)	7%	(45)	7%	(42)	36%	(223)	8%	(52)	629
Unfavorable of Biden	19%	(88)	21%	(100)	8%	(36)	6%	(29)	39%	(184)	7%	(33)	470
Very Favorable of Biden	27%	(94)	19%	(65)	6%	(21)	8%	(29)	32%	(114)	8%	(28)	351
Somewhat Favorable of Biden	18%	(49)	21%	(57)	9%	(25)	5%	(13)	39%	(110)	9%	(24)	278
Somewhat Unfavorable of Biden	20%	(23)	24%	(28)	9%	(11)	6%	(6)	38%	(43)	3%	(3)	115
Very Unfavorable of Biden	18%	(65)	20%	(72)	7%	(25)	6%	(23)	40%	(141)	8%	(29)	356
#1 Issue: Economy	22%	(94)	24%	(102)	8%	(35)	5%	(22)	34%	(141)	6%	(25)	419
#1 Issue: Security	17%	(26)	18%	(28)	6%	(10)	7%	(12)	44%	(70)	7%	(12)	158
#1 Issue: Health Care	23%	(39)	23%	(39)	9%	(16)	5%	(9)	34%	(58)	5%	(9)	169
#1 Issue: Medicare / Social Security	15%	(19)	14%	(18)	4%	(5)	7%	(9)	46%	(58)	14%	(18)	127
#1 Issue: Women's Issues	26%	(18)	14%	(10)	10%	(7)	7%	(5)	34%	(24)	9%	(7)	71
#1 Issue: Energy	23%	(22)	20%	(19)	6%	(6)	11%	(11)	31%	(30)	9%	(8)	95
#1 Issue: Other	10%	(6)	18%	(11)	—	(0)	7%	(4)	45%	(26)	20%	(11)	59
2020 Vote: Joe Biden	23%	(139)	19%	(116)	7%	(41)	7%	(44)	36%	(219)	8%	(49)	609
2020 Vote: Donald Trump	18%	(64)	21%	(75)	9%	(31)	7%	(23)	39%	(138)	6%	(23)	355
2020 Vote: Didn't Vote	19%	(27)	26%	(36)	5%	(7)	3%	(5)	33%	(46)	14%	(19)	140

Continued on next page

**Table MCHE5:** How convenient or inconvenient was the billing and payment process, specifically when using telehealth services?

Demographic	Much more convenient than in-person health care visits	Somewhat more convenient than in-person health care visits	Somewhat less convenient than in-person health care visits	Much less convenient than in-person health care visits	No difference in convenience from in-person health care visits	Don't know / No opinion	Total N
Adults	21% (238)	21% (237)	7% (84)	6% (74)	36% (414)	8% (91)	1138
2018 House Vote: Democrat	25% (123)	19% (92)	7% (33)	6% (31)	36% (176)	7% (33)	489
2018 House Vote: Republican	20% (61)	19% (57)	8% (24)	6% (18)	43% (129)	4% (11)	300
2016 Vote: Hillary Clinton	24% (112)	19% (87)	7% (31)	7% (32)	36% (170)	7% (35)	468
2016 Vote: Donald Trump	19% (65)	20% (69)	8% (28)	5% (16)	43% (148)	5% (17)	342
2016 Vote: Other	23% (14)	15% (9)	11% (7)	6% (4)	36% (22)	9% (5)	62
2016 Vote: Didn't Vote	18% (47)	27% (71)	7% (19)	8% (22)	28% (73)	13% (34)	265
Voted in 2014: Yes	23% (168)	18% (127)	7% (50)	6% (42)	40% (283)	6% (45)	715
Voted in 2014: No	17% (70)	26% (110)	8% (34)	7% (31)	31% (131)	11% (47)	423
4-Region: Northeast	20% (42)	20% (44)	8% (17)	8% (17)	40% (86)	4% (9)	214
4-Region: Midwest	19% (42)	20% (46)	6% (13)	7% (15)	36% (81)	13% (30)	228
4-Region: South	25% (99)	20% (80)	7% (26)	6% (22)	35% (139)	7% (28)	395
4-Region: West	18% (54)	22% (67)	9% (28)	6% (19)	36% (108)	8% (25)	300
Used Telehealth	21% (238)	21% (237)	7% (84)	6% (74)	36% (414)	8% (91)	1138
Used Direct-to-Consumer Telehealth	29% (56)	23% (43)	12% (22)	7% (12)	24% (45)	6% (11)	190
Used Telehealth to See Regular Clinician	18% (150)	20% (162)	6% (51)	6% (51)	41% (332)	9% (71)	817

Note: Row proportions may total to larger than one-hundred percent due to rounding. For more information visit [MorningConsultIntelligence.com](http://MorningConsultIntelligence.com).

**Table MCHE6:** *Were you prescribed medication by a health care professional through a telehealth platform?*

Demographic	Yes	No	Prefer not to answer	Total N
Adults	57% (643)	42% (480)	1% (15)	1138
Gender: Male	57% (324)	42% (238)	1% (6)	568
Gender: Female	56% (319)	42% (242)	2% (9)	570
Age: 18-34	56% (200)	43% (157)	1% (4)	361
Age: 35-44	69% (137)	29% (57)	2% (4)	198
Age: 45-64	59% (235)	40% (159)	1% (6)	399
Age: 65+	40% (71)	60% (108)	1% (1)	180
GenZers: 1997-2012	48% (44)	48% (44)	3% (3)	91
Millennials: 1981-1996	62% (245)	37% (148)	1% (3)	397
GenXers: 1965-1980	62% (197)	36% (114)	2% (5)	316
Baby Boomers: 1946-1964	48% (146)	51% (155)	1% (3)	304
PID: Dem (no lean)	59% (304)	40% (202)	1% (5)	511
PID: Ind (no lean)	54% (173)	44% (142)	2% (5)	320
PID: Rep (no lean)	54% (167)	44% (135)	2% (5)	307
PID/Gender: Dem Men	61% (167)	38% (103)	1% (1)	272
PID/Gender: Dem Women	57% (137)	41% (99)	1% (4)	239
PID/Gender: Ind Men	50% (76)	48% (73)	2% (3)	151
PID/Gender: Ind Women	58% (97)	41% (70)	1% (2)	169
PID/Gender: Rep Men	56% (81)	43% (62)	1% (1)	144
PID/Gender: Rep Women	53% (85)	45% (73)	2% (4)	162
Ideo: Liberal (1-3)	65% (252)	35% (135)	1% (3)	390
Ideo: Moderate (4)	49% (176)	49% (178)	2% (6)	361
Ideo: Conservative (5-7)	55% (184)	44% (147)	2% (6)	337
Educ: < College	56% (404)	42% (305)	1% (10)	719
Educ: Bachelors degree	57% (150)	41% (108)	1% (3)	261
Educ: Post-grad	57% (89)	42% (67)	1% (2)	158
Income: Under 50k	57% (339)	42% (249)	1% (6)	593
Income: 50k-100k	54% (192)	44% (158)	2% (8)	359
Income: 100k+	61% (113)	39% (73)	— (1)	186
Ethnicity: White	58% (517)	41% (366)	1% (13)	895
Ethnicity: Hispanic	52% (102)	47% (93)	2% (3)	198
Ethnicity: Black	50% (72)	49% (70)	2% (2)	145
Ethnicity: Other	56% (55)	44% (43)	— (0)	98

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**Table MCHE6:** *Were you prescribed medication by a health care professional through a telehealth platform?*

Demographic	Yes	No	Prefer not to answer	Total N
Adults	57% (643)	42% (480)	1% (15)	1138
All Christian	56% (308)	43% (238)	1% (4)	550
All Non-Christian	62% (47)	37% (28)	1% (1)	76
Atheist	53% (39)	46% (34)	1% (0)	74
Agnostic/Nothing in particular	56% (149)	42% (113)	2% (6)	268
Something Else	59% (100)	39% (66)	2% (4)	169
Religious Non-Protestant/Catholic	61% (54)	38% (34)	1% (1)	88
Evangelical	59% (191)	40% (129)	1% (4)	324
Non-Evangelical	54% (201)	45% (167)	1% (4)	372
Community: Urban	58% (223)	41% (158)	1% (3)	385
Community: Suburban	55% (289)	43% (230)	2% (11)	530
Community: Rural	59% (130)	41% (92)	— (0)	223
Employ: Private Sector	59% (237)	40% (158)	1% (5)	400
Employ: Government	56% (33)	41% (24)	4% (2)	60
Employ: Self-Employed	58% (65)	41% (46)	1% (1)	112
Employ: Homemaker	66% (60)	34% (32)	— (0)	92
Employ: Retired	48% (115)	51% (123)	1% (2)	240
Employ: Unemployed	58% (79)	40% (55)	2% (3)	137
Employ: Other	60% (43)	38% (27)	2% (2)	72
Military HH: Yes	59% (97)	40% (65)	1% (2)	164
Military HH: No	56% (547)	43% (414)	1% (13)	974
RD/WT: Right Direction	58% (288)	41% (205)	2% (8)	501
RD/WT: Wrong Track	56% (355)	43% (275)	1% (7)	637
Biden Job Approve	57% (354)	42% (263)	1% (9)	626
Biden Job Disapprove	56% (268)	43% (206)	1% (4)	479
Biden Job Strongly Approve	61% (199)	37% (121)	2% (5)	326
Biden Job Somewhat Approve	52% (155)	47% (141)	1% (3)	300
Biden Job Somewhat Disapprove	60% (80)	39% (53)	1% (2)	135
Biden Job Strongly Disapprove	55% (188)	45% (153)	1% (2)	344
Favorable of Biden	56% (353)	43% (270)	1% (6)	629
Unfavorable of Biden	57% (267)	42% (199)	1% (5)	470

Continued on next page

**Table MCHE6:** Were you prescribed medication by a health care professional through a telehealth platform?

Demographic	Yes	No	Prefer not to answer	Total N
Adults	57% (643)	42% (480)	1% (15)	1138
Very Favorable of Biden	58% (203)	41% (145)	1% (4)	351
Somewhat Favorable of Biden	54% (150)	45% (125)	1% (2)	278
Somewhat Unfavorable of Biden	61% (70)	37% (42)	2% (2)	115
Very Unfavorable of Biden	55% (196)	44% (156)	1% (3)	356
#1 Issue: Economy	56% (235)	43% (180)	1% (4)	419
#1 Issue: Security	57% (91)	41% (65)	2% (3)	158
#1 Issue: Health Care	63% (107)	35% (60)	1% (2)	169
#1 Issue: Medicare / Social Security	55% (70)	45% (57)	— (0)	127
#1 Issue: Women's Issues	54% (39)	43% (30)	3% (2)	71
#1 Issue: Energy	52% (50)	48% (46)	— (0)	95
#1 Issue: Other	50% (29)	44% (26)	6% (4)	59
2020 Vote: Joe Biden	58% (355)	41% (250)	1% (4)	609
2020 Vote: Donald Trump	54% (191)	45% (159)	1% (5)	355
2020 Vote: Didn't Vote	56% (78)	41% (58)	3% (4)	140
2018 House Vote: Democrat	59% (290)	40% (197)	1% (3)	489
2018 House Vote: Republican	55% (165)	43% (130)	2% (5)	300
2016 Vote: Hillary Clinton	57% (266)	42% (199)	1% (3)	468
2016 Vote: Donald Trump	59% (202)	40% (137)	1% (4)	342
2016 Vote: Other	58% (36)	38% (24)	4% (2)	62
2016 Vote: Didn't Vote	53% (139)	45% (119)	2% (6)	265
Voted in 2014: Yes	58% (414)	41% (295)	1% (6)	715
Voted in 2014: No	54% (229)	44% (185)	2% (9)	423
4-Region: Northeast	56% (121)	43% (92)	1% (1)	214
4-Region: Midwest	54% (123)	44% (100)	2% (4)	228
4-Region: South	58% (231)	40% (156)	2% (9)	395
4-Region: West	56% (168)	44% (131)	— (1)	300
Used Telehealth	57% (643)	42% (480)	1% (15)	1138
Used Direct-to-Consumer Telehealth	62% (117)	38% (72)	— (1)	190
Used Telehealth to See Regular Clinician	53% (437)	45% (369)	1% (11)	817

Note: Row proportions may total to larger than one-hundred percent due to rounding. For more information visit [MorningConsultIntelligence.com](http://MorningConsultIntelligence.com).

**Table MCHE7:** Compared with in-person visits with a physician, did you receive your prescribed medication:

Demographic	Faster with a telehealth service than with an in-person physician		Slower with a telehealth service than with an in-person physician		About the same length of time		Don't remember		Total N
	%	(N)	%	(N)	%	(N)	%	(N)	
Adults	34%	(216)	9%	(60)	56%	(358)	1%	(8)	643
Gender: Male	34%	(109)	13%	(43)	52%	(169)	1%	(3)	324
Gender: Female	34%	(107)	5%	(17)	59%	(189)	2%	(6)	319
Age: 18-34	43%	(85)	18%	(36)	38%	(77)	1%	(2)	200
Age: 35-44	45%	(62)	8%	(11)	46%	(63)	1%	(1)	137
Age: 45-64	27%	(64)	5%	(13)	65%	(153)	2%	(6)	235
Age: 65+	7%	(5)	1%	(1)	92%	(66)	—	(0)	71
Millennials: 1981-1996	45%	(110)	11%	(28)	43%	(105)	1%	(3)	245
GenXers: 1965-1980	33%	(65)	7%	(15)	58%	(114)	2%	(3)	197
Baby Boomers: 1946-1964	18%	(26)	2%	(3)	79%	(115)	2%	(3)	146
PID: Dem (no lean)	40%	(120)	9%	(27)	51%	(154)	1%	(2)	304
PID: Ind (no lean)	29%	(50)	10%	(18)	60%	(103)	1%	(2)	173
PID: Rep (no lean)	28%	(46)	9%	(16)	60%	(100)	3%	(5)	167
PID/Gender: Dem Men	42%	(70)	12%	(19)	46%	(77)	—	(1)	167
PID/Gender: Dem Women	37%	(50)	5%	(7)	57%	(77)	1%	(1)	137
PID/Gender: Ind Men	24%	(18)	16%	(12)	61%	(46)	—	(0)	76
PID/Gender: Ind Women	33%	(32)	6%	(6)	59%	(57)	2%	(2)	97
PID/Gender: Rep Men	26%	(21)	15%	(12)	56%	(46)	2%	(2)	81
PID/Gender: Rep Women	29%	(25)	4%	(3)	64%	(55)	3%	(3)	85
Ideo: Liberal (1-3)	33%	(83)	13%	(32)	54%	(136)	1%	(1)	252
Ideo: Moderate (4)	34%	(61)	10%	(18)	55%	(97)	—	(1)	176
Ideo: Conservative (5-7)	33%	(60)	5%	(9)	59%	(109)	3%	(6)	184
Educ: < College	31%	(126)	9%	(35)	59%	(237)	1%	(6)	404
Educ: Bachelors degree	37%	(55)	12%	(19)	49%	(74)	2%	(3)	150
Educ: Post-grad	40%	(36)	8%	(7)	52%	(47)	—	(0)	89
Income: Under 50k	34%	(115)	8%	(28)	56%	(190)	2%	(6)	339
Income: 50k-100k	29%	(55)	11%	(22)	59%	(113)	1%	(2)	192
Income: 100k+	41%	(47)	9%	(10)	49%	(55)	1%	(1)	113
Ethnicity: White	33%	(173)	8%	(39)	58%	(298)	1%	(7)	517

Continued on next page

**Table MCHE7: Compared with in-person visits with a physician, did you receive your prescribed medication:**

Demographic	Faster with a telehealth service than with an in-person physician		Slower with a telehealth service than with an in-person physician		About the same length of time		Don't remember		Total N
	%	(N)	%	(N)	%	(N)	%	(N)	
Adults	34%	(216)	9%	(60)	56%	(358)	1%	(8)	643
Ethnicity: Hispanic	34%	(35)	20%	(20)	44%	(45)	2%	(2)	102
Ethnicity: Black	49%	(35)	12%	(9)	37%	(26)	2%	(1)	72
Ethnicity: Other	16%	(9)	23%	(13)	61%	(33)	—	(0)	55
All Christian	35%	(109)	9%	(28)	54%	(166)	2%	(5)	308
Agnostic/Nothing in particular	34%	(50)	7%	(11)	58%	(87)	1%	(2)	149
Something Else	35%	(35)	4%	(4)	59%	(59)	2%	(2)	100
Religious Non-Protestant/Catholic	32%	(17)	23%	(12)	45%	(25)	—	(0)	54
Evangelical	38%	(73)	10%	(18)	48%	(92)	4%	(7)	191
Non-Evangelical	31%	(63)	6%	(13)	62%	(125)	—	(0)	201
Community: Urban	37%	(82)	13%	(30)	48%	(108)	2%	(4)	223
Community: Suburban	30%	(88)	7%	(19)	62%	(179)	1%	(4)	289
Community: Rural	36%	(46)	9%	(12)	55%	(71)	1%	(1)	130
Employ: Private Sector	41%	(98)	12%	(28)	47%	(110)	—	(1)	237
Employ: Self-Employed	37%	(24)	13%	(8)	47%	(31)	3%	(2)	65
Employ: Homemaker	32%	(19)	10%	(6)	59%	(35)	—	(0)	60
Employ: Retired	19%	(22)	2%	(2)	78%	(89)	2%	(2)	115
Employ: Unemployed	24%	(19)	10%	(8)	64%	(51)	2%	(1)	79
Military HH: Yes	25%	(24)	10%	(10)	61%	(59)	4%	(4)	97
Military HH: No	35%	(193)	9%	(50)	55%	(299)	1%	(4)	547
RD/WT: Right Direction	41%	(119)	12%	(34)	46%	(132)	1%	(3)	288
RD/WT: Wrong Track	28%	(98)	7%	(26)	64%	(225)	2%	(6)	355
Biden Job Approve	38%	(134)	12%	(41)	49%	(175)	1%	(4)	354
Biden Job Disapprove	27%	(73)	6%	(17)	65%	(175)	1%	(3)	268
Biden Job Strongly Approve	41%	(81)	11%	(21)	47%	(93)	2%	(4)	199
Biden Job Somewhat Approve	34%	(53)	13%	(20)	53%	(82)	—	(0)	155
Biden Job Somewhat Disapprove	24%	(19)	9%	(7)	65%	(52)	2%	(1)	80
Biden Job Strongly Disapprove	29%	(54)	5%	(10)	65%	(122)	1%	(2)	188

Continued on next page

**Table MCHE7: Compared with in-person visits with a physician, did you receive your prescribed medication:**

Demographic	Faster with a telehealth service than with an in-person physician		Slower with a telehealth service than with an in-person physician		About the same length of time		Don't remember		Total N
	%	(N)	%	(N)	%	(N)	%	(N)	
Adults	34%	(216)	9%	(60)	56%	(358)	1%	(8)	643
Favorable of Biden	38%	(136)	10%	(34)	51%	(180)	1%	(4)	353
Unfavorable of Biden	28%	(75)	10%	(26)	61%	(164)	1%	(3)	267
Very Favorable of Biden	38%	(77)	10%	(20)	50%	(102)	2%	(4)	203
Somewhat Favorable of Biden	39%	(59)	9%	(13)	51%	(77)	—	(1)	150
Somewhat Unfavorable of Biden	28%	(19)	8%	(5)	65%	(45)	—	(0)	70
Very Unfavorable of Biden	28%	(55)	10%	(20)	60%	(118)	1%	(3)	196
#1 Issue: Economy	39%	(91)	9%	(22)	51%	(120)	1%	(2)	235
#1 Issue: Security	23%	(21)	9%	(9)	66%	(60)	1%	(1)	91
#1 Issue: Health Care	40%	(43)	7%	(7)	53%	(57)	—	(0)	107
#1 Issue: Medicare / Social Security	17%	(12)	11%	(7)	71%	(50)	1%	(1)	70
#1 Issue: Energy	29%	(14)	13%	(6)	50%	(25)	8%	(4)	50
2020 Vote: Joe Biden	37%	(130)	10%	(36)	52%	(184)	1%	(4)	355
2020 Vote: Donald Trump	28%	(54)	8%	(15)	63%	(120)	1%	(3)	191
2020 Vote: Didn't Vote	35%	(27)	5%	(4)	58%	(45)	2%	(2)	78
2018 House Vote: Democrat	35%	(102)	12%	(34)	52%	(151)	1%	(2)	290
2018 House Vote: Republican	30%	(49)	6%	(10)	62%	(102)	2%	(4)	165
2016 Vote: Hillary Clinton	35%	(92)	11%	(30)	53%	(142)	1%	(2)	266
2016 Vote: Donald Trump	32%	(65)	6%	(11)	60%	(121)	2%	(4)	202
2016 Vote: Didn't Vote	36%	(50)	11%	(15)	51%	(72)	2%	(2)	139
Voted in 2014: Yes	34%	(139)	8%	(33)	58%	(239)	1%	(3)	414
Voted in 2014: No	34%	(77)	12%	(28)	52%	(119)	2%	(5)	229
4-Region: Northeast	38%	(46)	5%	(7)	56%	(68)	1%	(1)	121
4-Region: Midwest	31%	(38)	8%	(10)	59%	(73)	2%	(2)	123
4-Region: South	44%	(100)	8%	(19)	46%	(107)	2%	(4)	231
4-Region: West	19%	(32)	15%	(25)	65%	(110)	1%	(2)	168
Used Telehealth	34%	(216)	9%	(60)	56%	(358)	1%	(8)	643
Used Direct-to-Consumer Telehealth	56%	(66)	12%	(15)	30%	(35)	1%	(1)	117
Used Telehealth to See Regular Clinician	27%	(120)	9%	(39)	62%	(273)	1%	(5)	437

Note: Row proportions may total to larger than one-hundred percent due to rounding. For more information visit [MorningConsultIntelligence.com](http://MorningConsultIntelligence.com).

**Table MCHES:** As you may know, the use of digital health tools like telemedicine increased during the COVID-19 pandemic. How convenient or inconvenient do you believe digital health tools are for your health needs?

Demographic	Much more convenient		Somewhat more convenient		Somewhat less convenient		Much less convenient		Don't know / No opinion		Total N
Adults	30%	(654)	36%	(786)	9%	(208)	5%	(115)	20%	(438)	2201
Gender: Male	29%	(310)	39%	(416)	10%	(111)	6%	(59)	16%	(167)	1062
Gender: Female	30%	(345)	32%	(370)	9%	(97)	5%	(56)	24%	(271)	1139
Age: 18-34	35%	(230)	33%	(216)	10%	(66)	5%	(30)	17%	(113)	655
Age: 35-44	30%	(107)	40%	(144)	7%	(27)	4%	(15)	18%	(65)	358
Age: 45-64	30%	(227)	37%	(278)	8%	(60)	4%	(33)	20%	(153)	751
Age: 65+	21%	(90)	34%	(148)	13%	(55)	9%	(37)	24%	(106)	436
GenZers: 1997-2012	28%	(47)	31%	(52)	15%	(24)	6%	(10)	20%	(34)	167
Millennials: 1981-1996	35%	(253)	36%	(256)	8%	(60)	4%	(28)	17%	(122)	718
GenXers: 1965-1980	34%	(196)	37%	(219)	7%	(41)	4%	(24)	18%	(105)	586
Baby Boomers: 1946-1964	23%	(150)	37%	(238)	10%	(66)	7%	(42)	23%	(148)	644
PID: Dem (no lean)	35%	(318)	37%	(333)	8%	(72)	4%	(40)	15%	(137)	901
PID: Ind (no lean)	28%	(180)	33%	(216)	10%	(68)	5%	(32)	23%	(151)	647
PID: Rep (no lean)	24%	(157)	36%	(237)	10%	(68)	7%	(43)	23%	(149)	654
PID/Gender: Dem Men	35%	(161)	40%	(186)	8%	(35)	5%	(22)	12%	(57)	460
PID/Gender: Dem Women	36%	(157)	34%	(148)	9%	(38)	4%	(18)	18%	(80)	440
PID/Gender: Ind Men	26%	(78)	38%	(114)	13%	(39)	6%	(18)	18%	(54)	302
PID/Gender: Ind Women	30%	(102)	30%	(102)	8%	(29)	4%	(15)	28%	(97)	345
PID/Gender: Rep Men	24%	(71)	39%	(117)	12%	(37)	7%	(20)	19%	(56)	300
PID/Gender: Rep Women	24%	(86)	34%	(120)	9%	(31)	7%	(23)	26%	(93)	354
Ideo: Liberal (1-3)	36%	(239)	37%	(242)	9%	(58)	3%	(20)	15%	(99)	658
Ideo: Moderate (4)	28%	(196)	35%	(246)	12%	(84)	6%	(43)	19%	(133)	702
Ideo: Conservative (5-7)	26%	(186)	38%	(269)	8%	(55)	7%	(48)	21%	(146)	705
Educ: < College	29%	(438)	34%	(520)	9%	(141)	5%	(76)	22%	(337)	1513
Educ: Bachelors degree	31%	(136)	41%	(182)	9%	(42)	4%	(17)	15%	(67)	444
Educ: Post-grad	33%	(81)	34%	(83)	10%	(25)	9%	(22)	13%	(33)	244
Income: Under 50k	28%	(350)	33%	(419)	10%	(132)	5%	(67)	23%	(296)	1264
Income: 50k-100k	32%	(202)	40%	(258)	8%	(52)	5%	(30)	15%	(98)	640
Income: 100k+	35%	(103)	37%	(109)	8%	(25)	6%	(18)	15%	(43)	298
Ethnicity: White	30%	(511)	36%	(621)	10%	(164)	5%	(86)	20%	(341)	1722

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**Table MCH8:** As you may know, the use of digital health tools like telemedicine increased during the COVID-19 pandemic. How convenient or inconvenient do you believe digital health tools are for your health needs?

Demographic	Much more convenient		Somewhat more convenient		Somewhat less convenient		Much less convenient		Don't know / No opinion		Total N
Adults	30%	(654)	36%	(786)	9%	(208)	5%	(115)	20%	(438)	2201
Ethnicity: Hispanic	33%	(114)	31%	(110)	15%	(53)	7%	(23)	14%	(50)	350
Ethnicity: Black	33%	(90)	32%	(88)	9%	(25)	6%	(15)	21%	(57)	274
Ethnicity: Other	27%	(54)	38%	(77)	10%	(19)	7%	(14)	20%	(40)	204
All Christian	30%	(308)	38%	(389)	10%	(105)	5%	(53)	17%	(176)	1031
All Non-Christian	29%	(37)	37%	(47)	13%	(17)	8%	(10)	12%	(16)	127
Atheist	36%	(42)	41%	(47)	6%	(7)	3%	(4)	14%	(16)	116
Agnostic/Nothing in particular	28%	(164)	32%	(187)	8%	(48)	5%	(29)	27%	(155)	583
Something Else	30%	(103)	34%	(115)	9%	(31)	6%	(20)	22%	(74)	343
Religious Non-Protestant/Catholic	29%	(41)	40%	(58)	13%	(18)	7%	(10)	11%	(16)	143
Evangelical	31%	(174)	35%	(201)	9%	(53)	7%	(39)	18%	(102)	569
Non-Evangelical	29%	(224)	37%	(286)	11%	(81)	4%	(33)	19%	(146)	769
Community: Urban	32%	(211)	36%	(238)	9%	(62)	6%	(40)	17%	(116)	667
Community: Suburban	30%	(296)	39%	(392)	10%	(102)	4%	(35)	17%	(168)	993
Community: Rural	27%	(148)	29%	(156)	8%	(43)	8%	(41)	28%	(153)	540
Employ: Private Sector	34%	(236)	39%	(271)	9%	(60)	4%	(30)	15%	(103)	700
Employ: Government	30%	(31)	37%	(38)	12%	(13)	4%	(4)	16%	(17)	103
Employ: Self-Employed	35%	(71)	39%	(80)	9%	(19)	7%	(14)	10%	(20)	202
Employ: Homemaker	31%	(60)	32%	(63)	13%	(26)	2%	(4)	22%	(43)	195
Employ: Student	30%	(16)	28%	(15)	10%	(5)	7%	(4)	24%	(13)	52
Employ: Retired	25%	(125)	33%	(171)	11%	(55)	8%	(39)	24%	(120)	511
Employ: Unemployed	26%	(79)	35%	(106)	7%	(22)	5%	(15)	26%	(79)	301
Employ: Other	27%	(37)	31%	(43)	6%	(8)	4%	(5)	32%	(44)	137
Military HH: Yes	24%	(75)	36%	(114)	12%	(38)	7%	(22)	20%	(64)	313
Military HH: No	31%	(579)	36%	(672)	9%	(170)	5%	(93)	20%	(374)	1888
RD/WT: Right Direction	32%	(283)	39%	(348)	8%	(75)	4%	(40)	16%	(138)	883
RD/WT: Wrong Track	28%	(371)	33%	(438)	10%	(133)	6%	(76)	23%	(300)	1318
Biden Job Approve	33%	(363)	39%	(423)	9%	(95)	4%	(44)	15%	(160)	1086
Biden Job Disapprove	26%	(269)	34%	(346)	11%	(111)	7%	(69)	23%	(231)	1026

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**Table MCHES:** As you may know, the use of digital health tools like telemedicine increased during the COVID-19 pandemic. How convenient or inconvenient do you believe digital health tools are for your health needs?

Demographic	Much more convenient		Somewhat more convenient		Somewhat less convenient		Much less convenient		Don't know / No opinion		Total N
Adults	30%	(654)	36%	(786)	9%	(208)	5%	(115)	20%	(438)	2201
Biden Job Strongly Approve	40%	(210)	34%	(176)	7%	(35)	4%	(20)	15%	(78)	519
Biden Job Somewhat Approve	27%	(153)	44%	(247)	11%	(60)	4%	(25)	14%	(82)	567
Biden Job Somewhat Disapprove	30%	(88)	38%	(111)	9%	(28)	3%	(10)	19%	(55)	291
Biden Job Strongly Disapprove	25%	(181)	32%	(235)	11%	(83)	8%	(60)	24%	(176)	735
Favorable of Biden	35%	(380)	38%	(415)	8%	(92)	5%	(52)	15%	(161)	1100
Unfavorable of Biden	26%	(259)	34%	(344)	11%	(107)	6%	(62)	23%	(229)	1000
Very Favorable of Biden	40%	(229)	31%	(177)	7%	(41)	6%	(32)	16%	(88)	566
Somewhat Favorable of Biden	28%	(151)	45%	(238)	10%	(51)	4%	(20)	14%	(73)	534
Somewhat Unfavorable of Biden	30%	(76)	38%	(95)	9%	(24)	1%	(3)	21%	(52)	250
Very Unfavorable of Biden	24%	(183)	33%	(248)	11%	(83)	8%	(59)	24%	(177)	750
#1 Issue: Economy	29%	(244)	37%	(310)	10%	(82)	6%	(48)	18%	(149)	832
#1 Issue: Security	33%	(104)	28%	(87)	10%	(32)	5%	(16)	24%	(75)	314
#1 Issue: Health Care	33%	(104)	43%	(135)	6%	(18)	2%	(6)	16%	(48)	311
#1 Issue: Medicare / Social Security	23%	(63)	35%	(98)	12%	(32)	8%	(21)	23%	(65)	280
#1 Issue: Women's Issues	30%	(39)	32%	(42)	10%	(13)	5%	(6)	23%	(30)	130
#1 Issue: Education	29%	(23)	30%	(23)	17%	(14)	8%	(6)	17%	(13)	79
#1 Issue: Energy	35%	(51)	35%	(51)	8%	(11)	5%	(7)	18%	(26)	147
#1 Issue: Other	24%	(25)	36%	(38)	5%	(6)	5%	(5)	30%	(32)	106
2020 Vote: Joe Biden	34%	(365)	36%	(385)	9%	(94)	5%	(48)	16%	(166)	1058
2020 Vote: Donald Trump	25%	(183)	36%	(260)	11%	(79)	7%	(52)	22%	(158)	731
2020 Vote: Other	24%	(13)	48%	(25)	11%	(6)	7%	(3)	10%	(5)	52
2020 Vote: Didn't Vote	26%	(94)	32%	(115)	8%	(29)	3%	(12)	30%	(108)	358
2018 House Vote: Democrat	37%	(308)	35%	(291)	9%	(77)	4%	(36)	14%	(119)	831
2018 House Vote: Republican	25%	(151)	38%	(229)	9%	(56)	7%	(40)	21%	(129)	605
2016 Vote: Hillary Clinton	36%	(285)	36%	(285)	9%	(74)	4%	(32)	15%	(119)	795
2016 Vote: Donald Trump	26%	(181)	38%	(262)	9%	(59)	6%	(43)	21%	(147)	692
2016 Vote: Other	28%	(29)	37%	(38)	15%	(15)	8%	(8)	12%	(12)	102
2016 Vote: Didn't Vote	26%	(157)	33%	(200)	10%	(59)	5%	(32)	26%	(158)	606

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**Table MCH8:** As you may know, the use of digital health tools like telemedicine increased during the COVID-19 pandemic. How convenient or inconvenient do you believe digital health tools are for your health needs?

Demographic	Much more convenient		Somewhat more convenient		Somewhat less convenient		Much less convenient		Don't know / No opinion		Total N
Adults	30%	(654)	36%	(786)	9%	(208)	5%	(115)	20%	(438)	2201
Voted in 2014: Yes	33%	(423)	35%	(456)	9%	(114)	5%	(69)	18%	(228)	1289
Voted in 2014: No	25%	(231)	36%	(330)	10%	(94)	5%	(46)	23%	(210)	912
4-Region: Northeast	32%	(127)	35%	(137)	9%	(34)	7%	(26)	18%	(69)	394
4-Region: Midwest	29%	(134)	34%	(158)	11%	(52)	4%	(20)	22%	(100)	462
4-Region: South	31%	(253)	35%	(290)	8%	(67)	5%	(39)	21%	(176)	825
4-Region: West	27%	(141)	39%	(201)	11%	(55)	6%	(31)	18%	(93)	520
Used Telehealth	41%	(471)	37%	(417)	10%	(112)	5%	(53)	7%	(84)	1138
Used Direct-to-Consumer Telehealth	46%	(87)	40%	(75)	5%	(10)	4%	(7)	6%	(11)	190
Used Telehealth to See Regular Clinician	39%	(319)	36%	(293)	11%	(93)	5%	(42)	8%	(69)	817

Note: Row proportions may total to larger than one-hundred percent due to rounding. For more information visit [MorningConsultIntelligence.com](http://MorningConsultIntelligence.com).

**Table MCHE9: Moving forward, would you generally prefer to use telehealth services or see a doctor in person for your health needs?**

Demographic	Strongly prefer telehealth services		Somewhat prefer telehealth services		Somewhat prefer in-person services		Strongly prefer in-person services		No preference between telehealth services or in-person doctor's appointments		Don't know / No opinion	Total N	
	%	(N)	%	(N)	%	(N)	%	(N)	%	(N)			
Adults	13%	(276)	14%	(316)	20%	(444)	33%	(732)	12%	(265)	8%	(168)	2201
Gender: Male	12%	(126)	16%	(168)	24%	(255)	32%	(335)	11%	(118)	6%	(61)	1062
Gender: Female	13%	(150)	13%	(148)	17%	(189)	35%	(398)	13%	(147)	9%	(107)	1139
Age: 18-34	17%	(112)	18%	(119)	21%	(140)	20%	(128)	13%	(88)	10%	(69)	655
Age: 35-44	14%	(50)	19%	(68)	20%	(73)	21%	(75)	13%	(48)	12%	(44)	358
Age: 45-64	12%	(90)	13%	(95)	19%	(145)	37%	(276)	14%	(102)	6%	(43)	751
Age: 65+	5%	(24)	8%	(34)	20%	(86)	58%	(254)	6%	(27)	3%	(11)	436
GenZers: 1997-2012	13%	(22)	13%	(21)	21%	(34)	22%	(36)	13%	(22)	19%	(31)	167
Millennials: 1981-1996	17%	(122)	20%	(142)	21%	(154)	19%	(134)	13%	(92)	10%	(73)	718
GenXers: 1965-1980	14%	(84)	15%	(90)	18%	(108)	30%	(178)	15%	(88)	7%	(39)	586
Baby Boomers: 1946-1964	7%	(46)	9%	(56)	21%	(135)	51%	(327)	9%	(59)	3%	(20)	644
PID: Dem (no lean)	16%	(144)	16%	(143)	23%	(207)	27%	(245)	11%	(99)	7%	(64)	901
PID: Ind (no lean)	9%	(61)	15%	(100)	22%	(139)	29%	(189)	14%	(94)	10%	(63)	647
PID: Rep (no lean)	11%	(70)	11%	(73)	15%	(99)	46%	(298)	11%	(73)	6%	(41)	654
PID/Gender: Dem Men	16%	(72)	17%	(76)	28%	(129)	24%	(111)	10%	(48)	5%	(24)	460
PID/Gender: Dem Women	16%	(72)	15%	(67)	18%	(77)	30%	(134)	12%	(51)	9%	(39)	440
PID/Gender: Ind Men	8%	(23)	18%	(54)	26%	(80)	29%	(86)	12%	(37)	7%	(22)	302
PID/Gender: Ind Women	11%	(38)	14%	(47)	17%	(59)	30%	(103)	16%	(56)	12%	(41)	345
PID/Gender: Rep Men	10%	(31)	13%	(38)	15%	(46)	46%	(137)	11%	(33)	5%	(14)	300
PID/Gender: Rep Women	11%	(39)	10%	(35)	15%	(53)	45%	(161)	11%	(40)	7%	(26)	354
Ideo: Liberal (1-3)	17%	(113)	15%	(102)	24%	(155)	27%	(176)	11%	(73)	6%	(40)	658
Ideo: Moderate (4)	10%	(69)	17%	(119)	22%	(153)	31%	(215)	14%	(96)	7%	(51)	702
Ideo: Conservative (5-7)	11%	(78)	12%	(84)	18%	(123)	43%	(300)	11%	(81)	5%	(38)	705
Educ: < College	13%	(198)	14%	(207)	19%	(282)	33%	(500)	12%	(188)	9%	(139)	1513
Educ: Bachelors degree	11%	(51)	18%	(80)	23%	(102)	30%	(133)	12%	(55)	5%	(23)	444
Educ: Post-grad	11%	(27)	12%	(29)	25%	(61)	41%	(99)	9%	(22)	2%	(6)	244

Continued on next page

**Table MCHE9:** Moving forward, would you generally prefer to use telehealth services or see a doctor in person for your health needs?

Demographic					No preference between telehealth services or in-person doctor's appointments		Don't know / No opinion	Total N
	Strongly prefer telehealth services	Somewhat prefer telehealth services	Somewhat prefer in-person services	Strongly prefer in-person services				
Adults	13% (276)	14% (316)	20% (444)	33% (732)	12% (265)	8% (168)	2201	
Income: Under 50k	13% (160)	13% (166)	18% (232)	34% (431)	12% (155)	9% (119)	1264	
Income: 50k-100k	12% (77)	14% (92)	23% (145)	33% (209)	12% (79)	6% (38)	640	
Income: 100k+	13% (38)	19% (58)	23% (67)	31% (92)	11% (31)	4% (11)	298	
Ethnicity: White	12% (211)	14% (243)	20% (345)	36% (612)	12% (204)	6% (109)	1722	
Ethnicity: Hispanic	13% (46)	15% (51)	26% (93)	22% (77)	13% (45)	11% (39)	350	
Ethnicity: Black	18% (50)	12% (33)	19% (51)	30% (82)	12% (32)	9% (26)	274	
Ethnicity: Other	7% (15)	20% (41)	24% (49)	19% (38)	14% (29)	16% (33)	204	
All Christian	12% (125)	14% (140)	21% (217)	36% (374)	12% (120)	5% (55)	1031	
All Non-Christian	17% (22)	10% (12)	29% (36)	34% (43)	7% (9)	4% (5)	127	
Atheist	12% (14)	22% (25)	24% (27)	22% (26)	12% (14)	8% (9)	116	
Agnostic/Nothing in particular	12% (71)	15% (86)	19% (112)	30% (174)	13% (73)	12% (68)	583	
Something Else	13% (44)	15% (52)	15% (52)	34% (116)	14% (49)	9% (30)	343	
Religious Non-Protestant/Catholic	18% (26)	9% (13)	27% (38)	34% (49)	9% (12)	3% (5)	143	
Evangelical	14% (82)	12% (67)	19% (109)	36% (203)	13% (76)	6% (32)	569	
Non-Evangelical	10% (78)	16% (121)	20% (151)	36% (279)	11% (87)	7% (53)	769	
Community: Urban	13% (90)	16% (108)	21% (138)	31% (206)	11% (73)	8% (52)	667	
Community: Suburban	12% (121)	16% (157)	22% (223)	31% (311)	12% (117)	6% (64)	993	
Community: Rural	12% (65)	9% (51)	15% (83)	40% (216)	14% (75)	9% (51)	540	

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**Table MCHE9:** *Moving forward, would you generally prefer to use telehealth services or see a doctor in person for your health needs?*

Demographic	Strongly prefer telehealth services		Somewhat prefer telehealth services		Somewhat prefer in-person services		Strongly prefer in-person services		No preference between telehealth services or in-person doctor's appointments		Don't know / No opinion	Total N	
	%	(N)	%	(N)	%	(N)	%	(N)	%	(N)			
Adults	13%	(276)	14%	(316)	20%	(444)	33%	(732)	12%	(265)	8%	(168)	2201
Employ: Private Sector	14%	(98)	16%	(114)	25%	(174)	26%	(179)	13%	(89)	7%	(46)	700
Employ: Government	15%	(15)	12%	(12)	25%	(26)	27%	(28)	13%	(14)	8%	(8)	103
Employ: Self-Employed	19%	(38)	17%	(34)	22%	(45)	25%	(50)	12%	(23)	6%	(11)	202
Employ: Homemaker	14%	(27)	10%	(20)	18%	(35)	34%	(67)	14%	(27)	10%	(19)	195
Employ: Student	11%	(6)	18%	(10)	11%	(6)	26%	(13)	12%	(6)	22%	(12)	52
Employ: Retired	8%	(42)	10%	(49)	19%	(98)	52%	(267)	8%	(40)	3%	(15)	511
Employ: Unemployed	12%	(35)	18%	(53)	15%	(47)	28%	(85)	15%	(44)	12%	(37)	301
Employ: Other	11%	(14)	18%	(25)	10%	(14)	31%	(43)	16%	(22)	14%	(19)	137
Military HH: Yes	8%	(24)	11%	(35)	19%	(59)	43%	(135)	12%	(38)	7%	(21)	313
Military HH: No	13%	(251)	15%	(281)	20%	(385)	32%	(598)	12%	(227)	8%	(147)	1888
RD/WT: Right Direction	15%	(134)	17%	(149)	23%	(201)	27%	(239)	12%	(102)	7%	(58)	883
RD/WT: Wrong Track	11%	(142)	13%	(168)	18%	(243)	37%	(493)	12%	(163)	8%	(109)	1318
Biden Job Approve	14%	(154)	17%	(189)	23%	(246)	27%	(297)	12%	(125)	7%	(75)	1086
Biden Job Disapprove	11%	(110)	12%	(118)	18%	(187)	41%	(419)	12%	(126)	6%	(67)	1026
Biden Job Strongly Approve	20%	(102)	15%	(79)	19%	(99)	27%	(138)	12%	(61)	7%	(39)	519
Biden Job Somewhat Approve	9%	(52)	19%	(109)	26%	(147)	28%	(159)	11%	(63)	6%	(37)	567
Biden Job Somewhat Disapprove	11%	(31)	17%	(49)	26%	(76)	30%	(87)	11%	(32)	5%	(16)	291
Biden Job Strongly Disapprove	11%	(78)	9%	(69)	15%	(111)	45%	(331)	13%	(94)	7%	(51)	735
Favorable of Biden	14%	(158)	18%	(193)	22%	(238)	28%	(311)	11%	(122)	7%	(78)	1100
Unfavorable of Biden	11%	(107)	11%	(113)	19%	(191)	40%	(397)	13%	(127)	7%	(66)	1000
Very Favorable of Biden	18%	(103)	16%	(89)	20%	(111)	28%	(160)	11%	(61)	8%	(43)	566
Somewhat Favorable of Biden	10%	(55)	19%	(104)	24%	(127)	28%	(151)	11%	(61)	6%	(35)	534
Somewhat Unfavorable of Biden	12%	(30)	14%	(35)	27%	(67)	28%	(71)	14%	(35)	5%	(12)	250
Very Unfavorable of Biden	10%	(77)	10%	(77)	17%	(124)	43%	(326)	12%	(91)	7%	(54)	750

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**Table MCHE9:** *Moving forward, would you generally prefer to use telehealth services or see a doctor in person for your health needs?*

Demographic	Strongly prefer telehealth services		Somewhat prefer telehealth services		Somewhat prefer in-person services		Strongly prefer in-person services		No preference between telehealth services or in-person doctor's appointments		Don't know / No opinion	Total N	
	%	(N)	%	(N)	%	(N)	%	(N)	%	(N)			
Adults	13%	(276)	14%	(316)	20%	(444)	33%	(732)	12%	(265)	8%	(168)	2201
#1 Issue: Economy	12%	(98)	14%	(116)	24%	(198)	29%	(244)	14%	(113)	8%	(63)	832
#1 Issue: Security	10%	(33)	15%	(46)	11%	(33)	46%	(145)	13%	(39)	6%	(18)	314
#1 Issue: Health Care	19%	(58)	17%	(53)	20%	(62)	24%	(75)	12%	(37)	8%	(26)	311
#1 Issue: Medicare / Social Security	6%	(18)	12%	(33)	21%	(58)	43%	(122)	10%	(27)	8%	(22)	280
#1 Issue: Women's Issues	16%	(21)	13%	(17)	20%	(26)	27%	(35)	12%	(16)	11%	(15)	130
#1 Issue: Education	13%	(10)	12%	(9)	24%	(19)	31%	(25)	7%	(5)	14%	(11)	79
#1 Issue: Energy	17%	(25)	20%	(29)	20%	(29)	30%	(44)	11%	(16)	3%	(4)	147
#1 Issue: Other	12%	(13)	12%	(13)	17%	(18)	40%	(43)	9%	(10)	9%	(10)	106
2020 Vote: Joe Biden	14%	(150)	16%	(175)	23%	(245)	28%	(298)	11%	(121)	7%	(70)	1058
2020 Vote: Donald Trump	10%	(76)	11%	(82)	17%	(126)	43%	(314)	13%	(98)	5%	(35)	731
2020 Vote: Other	7%	(4)	29%	(15)	18%	(9)	27%	(14)	12%	(6)	7%	(4)	52
2020 Vote: Didn't Vote	13%	(45)	12%	(44)	18%	(63)	30%	(107)	11%	(39)	16%	(59)	358
2018 House Vote: Democrat	15%	(122)	17%	(145)	23%	(191)	29%	(241)	10%	(86)	5%	(45)	831
2018 House Vote: Republican	10%	(59)	11%	(69)	18%	(107)	45%	(272)	12%	(70)	5%	(27)	605
2016 Vote: Hillary Clinton	14%	(111)	17%	(133)	23%	(184)	30%	(237)	10%	(79)	6%	(50)	795
2016 Vote: Donald Trump	11%	(73)	13%	(89)	17%	(118)	43%	(299)	11%	(76)	5%	(37)	692
2016 Vote: Other	6%	(6)	23%	(23)	24%	(24)	32%	(33)	11%	(12)	4%	(4)	102
2016 Vote: Didn't Vote	14%	(85)	12%	(71)	19%	(118)	27%	(162)	15%	(93)	12%	(76)	606
Voted in 2014: Yes	12%	(155)	15%	(195)	20%	(259)	38%	(486)	11%	(143)	4%	(51)	1289
Voted in 2014: No	13%	(121)	13%	(121)	20%	(185)	27%	(246)	13%	(122)	13%	(117)	912
4-Region: Northeast	15%	(57)	16%	(65)	20%	(79)	33%	(129)	10%	(41)	6%	(22)	394
4-Region: Midwest	11%	(53)	11%	(50)	21%	(96)	37%	(170)	12%	(55)	8%	(39)	462
4-Region: South	13%	(109)	13%	(109)	19%	(158)	33%	(274)	13%	(106)	8%	(69)	825
4-Region: West	11%	(56)	18%	(93)	21%	(111)	31%	(159)	12%	(63)	7%	(38)	520
Used Telehealth	21%	(234)	19%	(217)	21%	(241)	24%	(268)	14%	(155)	2%	(23)	1138

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**Table MCHE9:** *Moving forward, would you generally prefer to use telehealth services or see a doctor in person for your health needs?*

<b>Demographic</b>	<b>Strongly prefer telehealth services</b>	<b>Somewhat prefer telehealth services</b>	<b>Somewhat prefer in-person services</b>	<b>Strongly prefer in-person services</b>	<b>No preference between telehealth services or in-person doctor's appointments</b>	<b>Don't know / No opinion</b>	<b>Total N</b>
Adults	13% (276)	14% (316)	20% (444)	33% (732)	12% (265)	8% (168)	2201
Used Direct-to-Consumer Telehealth	29% (54)	26% (50)	16% (31)	17% (32)	11% (21)	1% (2)	190
Used Telehealth to See Regular Clinician	18% (144)	17% (135)	23% (192)	27% (218)	14% (111)	2% (18)	817

*Note:* Row proportions may total to larger than one-hundred percent due to rounding. For more information visit [MorningConsultIntelligence.com](https://www.morningconsult.com/intelligence).

## Respondent Demographics Summary

### Summary Statistics of Survey Respondent Demographics

Demographic	Group	Frequency	Percentage
xdemAll	Adults	2201	100%
xdemGender	Gender: Male	1062	48%
	Gender: Female	1139	52%
	N	2201	
age	Age: 18-34	655	30%
	Age: 35-44	358	16%
	Age: 45-64	751	34%
	Age: 65+	436	20%
	N	2201	
demAgeGeneration	GenZers: 1997-2012	167	8%
	Millennials: 1981-1996	718	33%
	GenXers: 1965-1980	586	27%
	Baby Boomers: 1946-1964	644	29%
	N	2114	
xpid3	PID: Dem (no lean)	901	41%
	PID: Ind (no lean)	647	29%
	PID: Rep (no lean)	654	30%
	N	2201	
xpidGender	PID/Gender: Dem Men	460	21%
	PID/Gender: Dem Women	440	20%
	PID/Gender: Ind Men	302	14%
	PID/Gender: Ind Women	345	16%
	PID/Gender: Rep Men	300	14%
	PID/Gender: Rep Women	354	16%
	N	2201	
xdemIdeo3	Ideo: Liberal (1-3)	658	30%
	Ideo: Moderate (4)	702	32%
	Ideo: Conservative (5-7)	705	32%
	N	2065	
xeduc3	Educ: < College	1513	69%
	Educ: Bachelors degree	444	20%
	Educ: Post-grad	244	11%
	N	2201	

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**Summary Statistics of Survey Respondent Demographics**

Demographic	Group	Frequency	Percentage
xdemInc3	Income: Under 50k	1264	57%
	Income: 50k-100k	640	29%
	Income: 100k+	298	14%
	N	2201	
xdemWhite	Ethnicity: White	1722	78%
xdemHispBin	Ethnicity: Hispanic	350	16%
demBlackBin	Ethnicity: Black	274	12%
demRaceOther	Ethnicity: Other	204	9%
xdemReligion	All Christian	1031	47%
	All Non-Christian	127	6%
	Atheist	116	5%
	Agnostic/Nothing in particular	583	26%
	Something Else	343	16%
	N	2201	
xdemReligOther	Religious Non-Protestant/Catholic	143	6%
xdemEvang	Evangelical	569	26%
	Non-Evangelical	769	35%
	N	1338	
xdemUsr	Community: Urban	667	30%
	Community: Suburban	993	45%
	Community: Rural	540	25%
	N	2201	
xdemEmploy	Employ: Private Sector	700	32%
	Employ: Government	103	5%
	Employ: Self-Employed	202	9%
	Employ: Homemaker	195	9%
	Employ: Student	52	2%
	Employ: Retired	511	23%
	Employ: Unemployed	301	14%
	Employ: Other	137	6%
	N	2201	
xdemMilHH1	Military HH: Yes	313	14%
	Military HH: No	1888	86%
	N	2201	

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**Summary Statistics of Survey Respondent Demographics**

Demographic	Group	Frequency	Percentage
xnr1	RD/WT: Right Direction	883	40%
	RD/WT: Wrong Track	1318	60%
	N	2201	
xdemBidenApprove	Biden Job Approve	1086	49%
	Biden Job Disapprove	1026	47%
	N	2112	
xdemBidenApprove2	Biden Job Strongly Approve	519	24%
	Biden Job Somewhat Approve	567	26%
	Biden Job Somewhat Disapprove	291	13%
	Biden Job Strongly Disapprove	735	33%
	N	2112	
xdemBidenFav	Favorable of Biden	1100	50%
	Unfavorable of Biden	1000	45%
	N	2100	
xdemBidenFavFull	Very Favorable of Biden	566	26%
	Somewhat Favorable of Biden	534	24%
	Somewhat Unfavorable of Biden	250	11%
	Very Unfavorable of Biden	750	34%
	N	2100	
xnr3	#1 Issue: Economy	832	38%
	#1 Issue: Security	314	14%
	#1 Issue: Health Care	311	14%
	#1 Issue: Medicare / Social Security	280	13%
	#1 Issue: Women's Issues	130	6%
	#1 Issue: Education	79	4%
	#1 Issue: Energy	147	7%
	#1 Issue: Other	106	5%
	N	2201	
xsubVote20O	2020 Vote: Joe Biden	1058	48%
	2020 Vote: Donald Trump	731	33%
	2020 Vote: Other	52	2%
	2020 Vote: Didn't Vote	358	16%
	N	2200	
xsubVote18O	2018 House Vote: Democrat	831	38%
	2018 House Vote: Republican	605	27%
	2018 House Vote: Someone else	48	2%
	N	1484	

Continued on next page

**Summary Statistics of Survey Respondent Demographics**

Demographic	Group	Frequency	Percentage
xsubVote16O	2016 Vote: Hillary Clinton	795	36%
	2016 Vote: Donald Trump	692	31%
	2016 Vote: Other	102	5%
	2016 Vote: Didn't Vote	606	28%
	N	2195	
xsubVote14O	Voted in 2014: Yes	1289	59%
	Voted in 2014: No	912	41%
	N	2201	
xreg4	4-Region: Northeast	394	18%
	4-Region: Midwest	462	21%
	4-Region: South	825	37%
	4-Region: West	520	24%
	N	2201	
MCHExdem1	Used Telehealth	1138	52%
MCHExdem2	Used Direct-to-Consumer Telehealth	190	9%
	Used Telehealth to See Regular Clinician	817	37%
	N	1007	

*Note:* Group proportions may total to larger than one-hundred percent due to rounding. All statistics are calculated with demographic post-stratification weights applied.

The logo consists of a stylized 'M' shape formed by two overlapping chevron-like shapes pointing downwards.

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